



Dear Valued Guest

A warm welcome to Atmosphere Kanifushi Maldives!

We sincerely thank you for choosing Atmosphere Kanifushi Maldives for your well-deserved holiday! ***We wish you a wonderful stay with us!***

It would be our endeavor to ensure that you depart from the resort after your stay, with some fond memories of your stay with us. We sincerely that you will enjoy all of the services & facilities at the resort!

Atmosphere Kanifushi Maldives, offers a Premium All-Inclusive Holiday plan – **Platinum Plus**. All guests residing on the resort enjoy this specific Holiday Plan. Our core objective is to ensure that you enjoy a **hassle-free Tropical Beach Holiday Experience!**

To make your stay even more enjoyable and to ensure that you don't miss out on any of the core activities planned by the resort, we have consolidated all the necessary information about the resort within this *Resort Directory*, for your reference & kind appreciation.

For easy reference, all information within the *Resort Directory* have been classified alphabetically, from **A – Z**.

Should you need any further assistance, please feel free to contact any of our Team Members. We are at your service, always!

You may also contact our Reception on Extension No: **600**, for any further information or assistance.

Kind regards

Maurice Van Den Bosch
General Manager



GENERAL INFORMATION

A

Activities & Entertainment

Atmosphere Kanifushi Maldives, offers a Premium All-Inclusive Holiday plan – **Platinum Plus**. Our objective is to ensure that you have a **hassle-free** tropical Beach Holiday experience! Many fun-filled activities have been planned at the resort during your stay. We have a dedicated Recreations Manager, who is responsible for creating the various activities and entertainment as detailed within the Platinum Plus plan. Please refer to the detailed listing of activities as published at '*The Club House*' – our main activity & entertainment center for further details (Extension No: **808**)

For water sports and diving activities, you may contact our Diving and Watersports Center through Extension no: **815 / 817** for queries and booking

Air Conditioning

All guest villas are fitted with air conditioners as well as ceiling fans. For energy saving purposes and **being environment friendly**, please avoid leaving the doors of the villa open whilst the Air Conditioner is on. Additionally, when you are away from the Villa for a continuous period, we request you to kindly switch off the Air Conditioning

Alcohol

Alcohol consumption is only allowed within the islands that are allocated & operated as resorts, in the Maldives. No alcohol consumption is permitted when visiting any of the nearby inhabited or uninhabited islands. Kindly ensure that you are not intoxicated, when you have nominated yourself to be part of an excursion to any of the inhabited or uninhabited islands, as part of the various excursions offered by the resort management

On Kanifushi Island, you are more than welcome to experience the wide array of wines, high quality spirits and cocktail selection, as per your choice & convenience, in any of the outlets. There are no restrictions whatsoever, whilst on Kanifushi Island

A fully stocked minibar is also at your disposal within your villa as per Platinum Plus commitment, the minibar would be serviced twice daily



Airline Ticket Reconfirmation, Amendment & Printing

Should you wish to reconfirm your flights, do an online check-in and print your boarding passes or an e-ticket, our Guest Relations desk at the resort reception would be happy to assist you. You may contact them at Extension number **602 / 603**

Airport Assistance

One of our airport representatives would have welcomed you at your arrival at the Velana International Airport and assisted you through to the seaplane terminal. They would assist you on your departure day at the International Airport, as well. Please feel free to ask the respective airport representative for any assistance that you may require

Anniversary / Birthday

It would be our utmost pleasure to make any birthday; anniversary or any other relevant special occasion a memorable & special one. If this has not been communicated on your original booking to the resort, please feel free to contact our Guest Services desk (Extension No: **602 / 603**) and communicate the same. One of our senior management personnel will then co-ordinate with you to finalize and to make the occasion a special one



B

Baby Amenities

Atmosphere Kanifushi Maldives is pleased to welcome your little ones. To take care of them during their holidays with us, our Housekeeping Department has the following amenities available for use, if required: baby diapers, feeding bottles, sterilizers, baby toilet seats. As a gesture of goodwill, kindly take note that the first three diapers would be delivered, with our compliments. Any additional diapers would be charged at US\$2 per Diaper. Please call Extension no: **829 (Housekeeping) or 603 (Guest Services)** for acquiring any of these items

High chairs are available in the restaurants and baby food can be prepared upon request with notice. One of our Restaurant Managers would be happy to assist you with your specific requirement

Baby Sitting

We offer babysitting service at a rate of US \$15.00 + 10% S.C 12% TGST per 2 hours. Every additional hour would be charged at US\$10.00 + 10% S.C +12% TGST per hour. Kindly contact our Kids Club at extension 807. This service requires pre-booking (at least 12 hours in advance)

Baby Sitting Services are available from **0900hrs until 2100hrs**

Babysitting service would be available for the **age group of 04 months until 04 years**. Below 04 months, given the sensitivities & the very early age, we regret we would not be in a position to take responsibility of the infant

Bars

The resort has two bars to choose from: **The LIQUID (our main bar)**, overlooking the ocean on the South-Eastern side of the Island and **THE SUNSET** on the North-Western lagoon side of the island. Each of the Bars have their own exotic swimming pools. A wide array of cocktails, premium spirits, new & old-world wines, various finger food and snacks would be available at both the outlets



Opening Times:

- ⦿ **The LIQUID – 0900hrs – 0100hrs** (*Variety of snacks, live station during the day from 12:00hrs – 17:30hrs*)
- ⦿ **The SUNSET - 0900hrs – 2300hrs** (*Variety of snacks, an a la carte lunch menu is served during the day at THE SUNSET from 1200hrs - 17:00hrs*)

Beach

Kanifushi Island has a pristine turquoise lagoon with a beautiful, long beach, ideal for sun bathing, rejuvenation & relaxation. It is one of the longest island resort beaches in the Maldives. Kindly take note of the following:

- ⦿ For your own safety, please be aware that based on high tides and weather conditions, there are possibilities of strong currents. We encourage the use of life jackets for the less competent swimmers for your safety in such weather conditions
- ⦿ We strongly advise you **not** to swim or venture into the lagoon **after** night fall
- ⦿ Although we do have a consistent beach maintenance program in place, please be mindful of sharp stones and corals
- ⦿ Being close to the equator, the tropical sun can be very strong. Please use appropriate sun protection lotions, as is required. For your convenience & use, we have provided suntan lotion as part of the in-villa amenities
- ⦿ Sun loungers are available in the private garden area at your villa. Beach towels, mineral water are provided as part of in-villa amenities and are replenished on a daily basis
- ⦿ A Beach Bag is provided within your villa for your personal use with our compliments

Bicycles

Bicycles can be a very convenient mode of transport to enjoy the long island of Kanifushi. A **Green fee** of US \$1.00 per bicycle per day will be charged for the hire of the same. You can book your bicycle by calling the Reception on **600 / 602**. The bicycle will be delivered to your room

For every **Sunset Pool Villa**, two adults' bicycles are provided with our compliments.



Boutiques

A good shopping experience awaits you at Atmosphere Kanifushi Maldives! A variety of items of Jewelry, Sports gear, Souvenirs, handicrafts, personal items will be sold in these boutiques. Additionally, there is a dedicated Dive shop at the Dive School & Water Sports by Dive & Sail. Akiri Spa by Mandara also has its own retail shop selling their exclusive range of products

The Shops are open from 0830hrs until 1300hrs AND from 1500hrs until 2200hrs

Buggy Service

A **shuttle** Buggy service (one 12-Seater buggy from each side) is available for the use of all guests of the resort. This shuttle service would be available continuously from 0700hrs until 0130hrs. Waiting time would be approximately 10 minutes or less. You can either wait in front of your villa OR start walking before hopping into one of the buggies

For guests residing in Sunset Pool Villas, as part of the privileges for this specific villa category, you can enjoy private buggy service, on call. As per your requirement, please call Reception on extension **600** for booking the private buggy



C

Cashiers

Reception is open 24/7 daily. Our Guest Relations Officer will assist you in payment related matter pertaining to your bill.

- Ⓢ All accounts must be settled in full, the evening prior to guest's departure
- Ⓢ Personal cheques are not accepted
- Ⓢ Following currencies are accepted at the resort:
 - **US Dollar - US\$**
 - **British Sterling - £**
 - **Euro - €**
 - **Japanese Yen -¥**
 - **All CASH transactions should be done only with the Reception Cashiers**
- Ⓢ Following credit cards are accepted at the resort:
 - **Visa, Master Card, American Express, JCB, China Union Pay, Diners Club**
- Ⓢ All guests departing early morning should settle their account the night before, **by 2100hrs**
- Ⓢ Cash transactions in any currencies are **not** allowed in any of the outlets on the resort (including the Boutiques, Dive shop, Akiri Spa shop) and any such demand from any personnel should be reported immediately to the Senior Management of the resort.

Cigars

A selection of international cigars is available in our bars for the connoisseurs. Cigars are **not** part of the Platinum Plus Plan and are chargeable.



Check-in & Check-out

- ⦿ The resort official check-in time is 1400hrs
- ⦿ The resort official Check out time is 1200 noon
- ⦿ Depending on the resort occupancy, we will strive to have your villa available upon arrival **as is practically possible**. However, a 100% availability cannot be guaranteed unless an early Check In supplement has been paid prior to arrival
- ⦿ On your Departure day, **the Platinum Plus plan will end at 1100hrs** – one hour prior to official check-out time. Until 1100hrs, you can enjoy the F & B services under the Platinum Plus plan, as per your choice. **AFTER 1100hrs**, all F & B services will be chargeable at a fixed charge of US \$95.00 net per Adult and US \$50.00 net for a child below 15 years. Once this supplement is paid, until departure, you may continue to enjoy the Platinum Plus package without any restrictions or limitations. **[Should you wish to continue the Platinum Plus Plan after 1100hrs on your departure day, kindly contact our Reception at extension 600].**

Corals

Corals are fragile and delicate creation which takes years to grow. For the sake of Environment protection and to sustain responsible tourism, please do not collect **LIVE** Corals and shells. This is also against the local regulations. Also, please take extreme caution not to step on or destroy **LIVE** corals whilst snorkeling or when you are around a reef



D

Departure Transfers

Our Reservations Team will book your departure seaplane transfer according to your international flight on record with us. Please note that TMA (Trans Maldivian Airways) is a third-party company and is NOT a scheduled airline, but a need based flight operation. They are extremely busy with over 1000 passengers to be dropped and picked-up daily from several dozen resorts spread all over the Maldives. Last minute flight modifications & amendments can be frequent and unfortunately is **totally out of our control**. The delays could be due to bad weather conditions, international flight arrival delays and possible technical issues. We do sincerely apologize for this inconvenience if any, but please be assured that we use all our offices to ensure a smooth transfer operation with TMA at all times. Based on the above, please make sure to be easily contactable by our ~~Front Desk~~ Reception on your departure day.

****** Please take note that the Schedule for the Next Day Departure is released by the Seaplane Service provider ONLY at 1800hrs, the night before**. Seaplane Operations are from 0600hrs until 1730hrs. Guests flying on an evening flight will be required to leave in the afternoon. A departure letter advising you of the time of departure as well as a copy of your account will be sent to your villa around 19:00pm the night before

Important note: Return transfers are booked according to the information given at check-in time. Should you modify your international return flights during your stay, please advise immediately the Front Office Team to avoid any lastminute confusion regarding the departure time, including possibility of missing your International flights. The resort management will not take any responsibility for any such incident

Departure Policy

- ① Even though our official check-out time is 1200hrs, it would be our earnest endeavor to allow you to continue using the villa until the actual departure time, where possible. However, we cannot offer a 100% guarantee on the same. This would be on availability basis
- ① We request you to take note of the SPECIFIC DEPARTURE TIME mentioned within the departure letter that would be sent to you the evening before your departure. Kindly ensure that this departure time is adhered to STRICTLY
- ① All Guests BAGGAGE pickup will be done 30 minutes PRIOR to the specified departure time.
- ① For early morning flights, please ensure that all your bills are settled the night before, by 2130hrs
- ① 15 minutes prior to scheduled departure time as per departure letter, all guests must be present at the reception to identify their luggage which must be weighted prior to take-off as per international airline regulations. Guests will then be transferred to the departure pavilion located at the end of the jetty



- © On your Departure day, **the Platinum Plus plan will end at 1100hrs** – one hour prior to official check-out time. Until 1100hrs, you can enjoy the F & B services under the Platinum Plus plan, as per your choice. **AFTER 1100hrs**, all F & B services will be chargeable at a fixed charge of US\$95.00 net per Adult and US\$ 50.00 net for a child below 15 years. Once this supplement is paid, Until departure, you may continue to enjoy the Platinum Plus package without any restrictions/limitations

Dining Options

- © **The SPICE – Our Main restaurant**, serves a wide variety of quality cuisine, buffet style including action stations & a grill. The restaurant will serve all wines, spirits, beer as per the Platinum Plus plan, in addition to the cuisine. **The SPICE** will be open for Breakfast, Lunch and Dinner, as per following timings:
 - **Breakfast** : 0700hrs – 1000hrs
 - **Lunch** : 1200hrs – 1430hrs
 - **Dinner** : 19:00hrs – 2200hrs
- © **THE LIQUID – Our Main bar**, serves an array of exotic cocktails, premium alcohol, a wide selection of wines from world-over. Probably, the most favored location on the island, to unwind, absorb & embrace the stress-free Maldivian environment! **The LIQUID** opening hours:
 - 0900hrs – 0100hrs (01.00 AM)
 - Variety of snacks and *Live* station during the day [1200hrs - 1730hrs]
- © **The SUNSET – Our Specialty restaurant**, featuring a fine dining experience serving specialty fusion cooking, showcasing the best of Asian & Mediterranean cuisine with a touch of exotic grilled meats. **The SUNSET** opening hours:
 - 1900hrs – 2230hrs (The last order will be at 2215hrs)
 - As part of the Platinum Plus plan privilege, **one dinner** for every 7 nights stay at the resort would be at **The SUNSET with compliments**
 - All table bookings to this restaurant must be **pre-booked**



- **If Guests wish to dine at The SUNSET on other nights of stay, in addition to the one complimentary dinner, a Meal credit of US\$ 30.00 per person** would be allocated for that night to the client account and the same would be reduced from the overall dining expenses incurred for the food element for that specific dining experience at **The SUNSET**. The balance expense would be posted to the client account for payment on check-out

- ◎ **JUST VEG – An Award Winning restaurant - a “pure” Vegetarian restaurant, a FIRST in the Maldives, serving delightful vegetarian cuisine from the Mediterranean, Arabic, Indian regions along with a special menu specifically for Jain Cuisine. JUST VEG** redefines contemporary non-meat cuisine by experimenting with original and surprising flavor combinations. It aims to elevate 100% meat-free cookery to a new high, which will **delight** the discerning palates of all tastes, whether you are *a devout vegetarian or a committed carnivore!*
 - **JUST VEG opening hours: 1200hrs – 1430hrs and 1900hrs – 2200hrs (Pre-booking a MUST)**

 - **JUST VEG** is another exotic dining option within the Platinum Plus plan and can be pre-booked as per requirement of the customer **without any surcharge, anytime during stay**

- ◎ **Teppanyaki GRILL – An authentic Teppanyaki experience!** Guests share a table surrounding a large hot plate, where a theatrical chef whirl, twirl, juggle, flip & flame raw ingredients into a delectable dinner! Set menus offer outstanding value, where diners can choose from a range of fresh meat or seafood along with soup, rice and vegetables. *Chilled or hot sake* is a must on the side!
 - **All services at The Teppanyaki GRILL are excluded completely from the Platinum Plus plan. All expenses incurred at this restaurant will be billed to the villa account**

 - **Teppanyaki GRILL opening hours: 1900hrs – 2300hrs (Pre-booking required)**

 - There would be **TWO** sittings of 2 hours each per night - with a maximum of 10 persons per sitting (**1900hrs – 2100hrs**) AND (**2100hrs – 2300hrs**)

 - The **Exotic wine list** available at the **Teppanyaki GRILL** as well as the entire dining experience is fully chargeable **without** any meal credits or discounts



☉ IN-VILLA Dining

- An additional dining option is being for customers who wish to unwind within the villa itself – In-villa Dining
- **This service is NOT part of the Platinum Plus. All charges** incurred for this service would be billed to villa account.
- Given the logistics of the resort, please be aware that it would take about 45-55 minutes for the service delivery. Kindly take this into account whilst placing the order
- Call Extension No: **333** to place your order from the in-villa dining menu

'Dine by Design' Experiences

A wide range of unique dining experience is available at Atmosphere Kanifushi Maldives from a ***'Champagne Breakfast'*** to a ***'Romantic Dinner under the Stars'*** to a ***'Private BBQ on your Terrace'***. All these services are customized and payable (**not** included in the Platinum Plus plan). For further information, please contact our **Dining Reservation** on Extension No: **333**. This service has to be pre-booked 24 hours in advance

Doctor on Call

We have a Clinic on the island with a qualified Resident Doctor. Our Resident Doctor is available for consultation as per following timings:

- ☉ **0800hrs – 1300hrs**
- ☉ **1400hrs – 1700hrs**
- ☉ **In case of any emergency or URGENT assistance**, please call operator on extension No: **0 OR 888**
- ☉ In-Residence Dive master are trained CPR professionals who can also provide immediate assistance in case of drowning related issues



Dhivehi

Dhivehi is the official language of Maldives. Its origins come from India, Sri Lanka as well as the Arabian Peninsula

Dhoni

Dhoni is the traditional Maldivian wooden boat, used in the resort for diving and other activities as well as supplies. Available in different sizes and shapes, dhonis are also made of fiberglass nowadays

Dietary Requirements

Atmosphere Kanifushi Maldives is proud to be the first resort in Maldives to offer a restaurant option which is fully dedicated to **PURE** Vegetarian cuisine – **JUST VEG**. The restaurant is located on the South-Eastern side of the island. **JUST VEG** will have a fine mix of Arabic, Mediterranean, Indian and Jain pure Vegetarian cuisine

Should you have any other **special dietary requirements**, kindly advise our Guest Relation Hosts at check-in to arrange for an appointment with our Chef OR Food & Beverage Manager. Our Culinary team would be happy to prepare a sumptuous meal in accordance with your specific requirements

Diving

- ⦿ Dive School & Watersports by **DIVE & SAIL** is located next to the arrival jetty and offers dives of all levels from first dive to courses for advanced divers as well as daily dive trips
- ⦿ Additionally, the Dive school has a wonderful array of various watersports options
- ⦿ Please call the Dive Centre directly on extension **815** for further information
- ⦿ **As privileges under the Platinum Plus plan**, all guests are eligible for a 20% discount on the first **TWO** regular dives. Guests must hold a valid PADI certificate. **NO** discounts would be applicable if guests do **NOT** dive
- ⦿ **Opening Hours:** 0800hrs until 1230hrs; 1400hrs until 1800hrs



Do NOT Disturb (DND)

To ensure your privacy, please place the **DND** outside your main door. Kindly take note that **as per our resort standards**, we will not deliver or proceed with Housekeeping in-villa service if the **DND** signage is hung outside, on the main door of the villa

Dress Code

- ⦿ The attire throughout the resort is **Island Casual!** Shirts for men and appropriate tops for females should be worn at all indoor dining venues at all times
- ⦿ Bare feet and shorts are welcome at all outlets
- ⦿ From a hygiene perspective, bare chests / being shirtless is NOT allowed in any of the restaurants or **bar interiors**. This is fine around the swimming pool areas at both the bars
- ⦿ Any form of nudity, including topless sunbathing, is prohibited in the Maldives
- ⦿ Should you go for an excursion to a local island, ladies should wear clothing covering their shoulders and thighs, as per the local customs

Drinking Water

Bottles of mineral water are provided with our compliments in your villa and are replenished daily. Tap water is desalinated Sea Water. It is laboratory tested for quality on a consistent & controlled basis

Dry Cleaning

Dry cleaning service is NOT available.

Duty Manager

We have a responsible Senior Manager **on duty** every evening. Please call Extension **0** and ask for the **Duty Manager** in case you require any assistance, whatever be the time



Electricity

The voltage used in the resort is 220 to 230 Volts. The shaver socket in your bathroom is equipped for both 220 V and 110 V. A torch light for an evening stroll as well as in case of emergency



is provided in each villa. Power sockets are of the UK type with at least one European/Universal type socket in each villa. Adaptors are available on request.

Emergency

In case of any emergency, please contact Extension **0 OR 888**. The person manning this extension is a trained professional and will know what is to be done

Entertainment

Our Resident DJ will entertain you 6 days in a week with local and international music in the Main Bar – THE LIQUID from 1900hrs until midnight. Please contact our Sports Center for further details on the various entertainment activities arranged during the week

Excursions

To enrich your holiday experience, we propose a variety of excursions and sport activities

- ⦿ Please visit our Sports Center or the Diving & Watersports Center, for further details on all the excursions available
- ⦿ As part of the **Platinum Plus** privilege, you may select 1 Excursion per stay from an option of **5** excursions. In case you wish to take part in more excursions, these excursions would be chargeable
- ⦿ As part of the **Platinum Plus** privilege, you may enjoy one Sunset fishing once per stay per person
- ⦿ **Two Snorkeling trips per day at 09.30hrs and 14.30hrs** are scheduled to a nearby Snorkeling spot, daily. The Snorkeling locations are alternated daily. Guests can avail this on all days of stay without any charge. **Sign up is necessary at the Dive & Sail.**
- ⦿ All excursions including the Snorkeling experience, the one excursion & Sunset fishing privileges **as per the Platinum Plus plan**, is subject to weather permitting the execution of the excursion
- ⦿ There will be **NO** refund due if the concerned activity could not materialize due to severe weather
- ⦿ Snorkeling equipment can be collected with our compliments on arrival from the dive center



Environment

For responsible Tourism and sustained environment protection, it is vital that the local natural environment and the precious marine life is protected always. We seek your cooperation in ensuring that the surrounding coral, flora & fauna are well preserved and protected at all times

F

Faxes / Messages

Reception and Guest Relations hosts will assist you in sending Faxes. Incoming faxes will be delivered to your villa as soon as we receive them. Kindly inform the concerned sender to specifically include your Full name and if possible the Villa number. Email messages can be addressed to sales@atmosphere-kanifushi.com and will be forwarded to the guests

Fire Extinguishers

All villas are equipped with smoke detectors, flashlights and fire extinguishers. In case of fire, please contact immediately our Operator at Extension **0 or 888**, giving the exact location. An evacuation map of the island is situated on the back of your entrance door. Specific fire instructions are available in every villa

In any case of emergency, all people must meet at the **TENNIS COURT** to be taken care of and accounted for. For our own security, we organize regular fire training/fighting. Please accept our apologies for any inconvenience that this might cause during these trainings

Fishing

- ⦿ Line fishing and Big game fishing are part of our chargeable activities at the resort. Our Guest Relation Hosts would be pleased to assist you with any booking. Please also refer to the Activity List
- ⦿ Please note that fishing is strictly prohibited on the lagoon side of the resort
- ⦿ Thank you for your support in protecting Kanifushi Island underwater life

Flower Arrangements

Surprise your loved one! Our room attendant and butlers are experts in arranging for flower bed decoration. Fresh flowers are available from professional florists in Male and can be flown in by seaplane, if required. Please allow a minimum of 48 hours for delivery and this service has to be pre-booked and are fully chargeable. Kindly contact Reception for these services on extension **600** for further information and prices



G

Games

A variety of indoor & rainy day games are available for your enjoyment in our Sports Center, as well as in both our bars and CLUB HOUSE. Please ask one of our team members for further details

Gratuities

Gratuities are welcome. We have a common **Tipping Box** available at the Reception

Gymnasium

A fully equipped gymnasium is available in our Sports Complex. Our Recreation Manager has additionally put together some interesting programs of fitness and training. Please contact the Sports Centre at Extension 808. Children under the age of 14 must be accompanied by an adult. Opening hours are from 0700hrs until 2200hrs. **[It is mandatory that training shoes are worn inside the Gymnasium]**

H

Hotel / Resort Information

All information about the resort is available in this Hotel / Resort Directory. For any additional info, please contact our Reception at any time at extension **600**

Housekeeping

- ⦿ Your villa will be serviced **twice** daily
- ⦿ Housekeeping Team will strive to ensure that your in-villa experience is at its best always
- ⦿ The main in-villa service will be between 0830hrs and 1230hrs and a nightly turn down service from 1900hrs
- ⦿ If you have a preference to have your room serviced at a specific time, please contact Housekeeping or the Reception at extension **829 or 0**
- ⦿ Please note that villas with a **DND** sign hanging on the door, will not be serviced. The following items are available through our housekeeping department for your convenience and use: Adaptors, Baby cots, Blankets, Towels and Bathroom Amenities, Mending and Sewing kits, **Pillow Menu**, Extra beds and Toiletries
- ⦿ Baby Amenities are available through our Housekeeping department for your convenience and use: Baby diapers, Feeding bottles, Sterilizers, Baby Toilet Seats

Hair Dryers

Hair dryers are available in all villas and have been placed on the dresser table



Insects

There are no harmful animals on the island besides commonly seen tropical insects. We have a consistent environment friendly & non-poisonous mosquito control program and for other insects by spraying and fogging the island regularly. Please note that the chemical solution used is totally harmless to human beings. It is laboratory tested and approved by relevant authorities

Internet / Email

All villas are equipped with complimentary wireless internet connection. Should you need any technical assistance with your laptop connection please contact our Reception at extension **602**. Wireless internet connection is also available in most public areas

Iron / Ironing Boards

Irons & Ironing Boards are available in every villa, for your kind use

In-Villa Dining

In-villa Dining is an additional dining service being offered at the resort. This is a **FULLY CHARGEABLE** service and is **NOT** part of the Platinum Plus plan. Please refer to **Page No: 10 of this Directory**, under section: **"Dining Options"** for further details



Jogging

Joggers can run on the white sand beach or on the fitness trail along the back road. Please pay attention to other pedestrians, cyclist as well as buggies. Treadmills are also available in our Gym / Fitness room



Keys

All villas are equipped with electronic locks operated by key card. Should you need additional keys or replacement, please contact our Reception at extension 0. Please note that most keys will stop working at noon on your Departure day, unless a late check-out has been arranged prior. Reception will be happy to reconfigure your key as required



Kids Menu

Children menus are available in all our restaurants. Based on high occupancy of children in the resort, kids buffet and additional kids games will be organized

Kids Club

- ⦿ The resort has a full-fledged Kids Club called **The KIDS CLUB**
- ⦿ *The KIDS CLUB is open from: 0900hrs until 2100hrs*
- ⦿ *For further details on the various activities organized by **The KIDS CLUB**, please contact Extension No: **807***
- ⦿ **The KIDS CLUB** personnel also offer Nanny / Baby Sitting services for children between 04 months and 04 years from **0900hrs until 2100hrs**
 - **Price for Baby Sitting Services:**
 - **US\$ 15.00 + 10% S.C + 12% TGST for TWO Hours**
 - **US\$ 10.00 + 10% S.C + 12% TGST for every additional hour**



Laundry

The resort laundry is open 7 days a week. Items given before 0900hrs will be returned the same day. To send your garments for Laundry service, please use the laundry bag and form provided in your wardrobe. Please contact our Laundry team at extension no: **830** OR Housekeeping at extension no: **829**, for collection of the soiled clothes

Late Check-out

Late checkout can be arranged at minimal cost subject to room availability on departure day. Please inquire at Reception at least 24 hours prior to departure

Luggage Delivery & Pickup

Luggage is tagged at Male airport and will be delivered directly to your villa. On your **departure day**, (please refer to the **section: "Departure Transfers" on Page 9** within this Resort Directory), please respect the luggage pick-up time indicated on your departure



letter to avoid any delays, which can hamper your transfer back to Male` as well as inconvenience all other fellow passengers. In case of Villa move, you can also call Reception at extension 0 at the time specified, our porters will be happy to assist you with your luggage transfer

Luggage Storage

A luggage room is available at the reception. Please call extension 0 for assistance

Lost Luggage from International Flights / Bumped or Unaccompanied Luggage on Seaplane Transfer to the resort

- ⦿ Our Airport representatives will be happy to assist you in dealing with the luggage service at Male airport in case of lost luggage on international flights
- ⦿ Due to an overall payload restriction on seaplanes based on the mix of Males and Females onboard a specific flight, based on the overall Payload for that flight, some luggage might have to be offloaded by the seaplane operator, based on instructions from the Captain of the flight, as per Safety regulations of the Civil Aviation Department of the Maldives. This is also dependent on weather conditions
- ⦿ This baggage will certainly be delivered during the course of the day
- ⦿ It would be the endeavor of the Seaplane Operator to do all possible to deliver the Bumped Luggage by the next space available flight
- ⦿ We sincerely apologize for such possible situations. Unfortunately, these are totally out of our control and it would be our endeavor to use all our good offices with the Seaplane company to ensure that such luggage bumping issued are kept to the least minimum as much as possible
- ⦿ Until the arrival of the baggage, we will be pleased to offer you some basic toiletry kit and a complimentary *express laundry service* for the clothes that you came with, in case these are the only garments you have for the moment

Lost Property

Please contact Reception to report and query about any lost or missing property in the resort. Even though highly uncommon, if ever such a situation arises, we will do all possible



to fact find & locate your items and also keep you informed about status of the internal investigation

Lighting

Path lighting has been kept to a minimum to preserve the natural feel of our island. For additional lighting, electrical torchlights are available in your villa

Linen

- ⦿ Atmosphere Kanifushi Maldives does its utmost to protect the environment, by reducing unwanted additional laundry processes
- ⦿ If you are happy to use the towels in your bathroom again, please hang your towels on the rack
- ⦿ We will change daily all towels which are placed on the floor or in the bathtub
- ⦿ Our Standard Operating Procedure for Linen change, is Linen change every second day. If you specifically wish to have Linen changed every day, please contact the Guest Services desk or our Executive Housekeeper for relevant action
- ⦿ In case you wish to have additional linen items, please contact our Reception at extension 600



Massage / SPA Services

Akiri Spa by Mandara provides a wide range of tailor made treatments and massages. Mandara Spa is a well-known International brand, reputed for its quality products, and excellence in quality of service. For further information, please review the Spa Menu in your villa or contact Spa on extension **809**

- ⦿ **Opening Hours:** 1000hrs – 2100hrs
- ⦿ **As privileges under the Platinum Plus plan**, all guests are eligible for a 50% discount on ONE couple's massage during stay. NO discounts would be applicable, if guests do NOT utilize this service, for whatever reason



Messages

All messages addressed to our guests will be delivered to your villa as soon as received in a sealed envelope. If you are expecting any urgent communication, kindly alert Guest Services Desk regarding the same and it will be given priority

Mini Bar

- ⦿ All minibar products are part of the Platinum Plus privileges and are therefore complimentary
- ⦿ Minibar is replenished twice daily

Maintenance

- ⦿ We have an ongoing preventive maintenance process in place
- ⦿ In an unlikely event of any item or service malfunctioning within your villa or otherwise, please do contact the Reception on Extension 600 for immediate action
- ⦿ Our Maintenance Team is available 24*7 and would be happy to take corrective action on priority basis

Mobile Phones

Free Wi-Fi is available in most of the main facilities for easy roaming. Should you bring your mobile phone or tablet along with you to the restaurants, bars, spa or other public outlets, for the sake of all other guests, we kindly request you to please keep the mobile phone on silent or vibration mode

Mosque

A mosque is located within the resort. Please contact Reception for details on location and for further information on local prayer times

Mail / Postage

Stamps are available in our resort shop. To post any items, kindly hand them over to the Reception, for further action. Kindly note that, given the logistics, it normally takes about 14-18 days for any postal delivery to Europe or Far East



N

Newspaper

Internet editions of international newspapers are available in main languages (English, French, German, Italian and Russian, Japanese) at ***The SPICE and The LIQUID***

Non Smoking Policy

- ⦿ All villas, Restaurants & Bars as well as all indoor areas are **non-smoking**
- ⦿ Ashtrays are available in outdoor areas
- ⦿ We thank you for respecting this policy
- ⦿ This restriction on Indoor smoking will be strictly followed at all times

P

Picnics & Private Events

Don't miss out a unique experience whilst in Maldives! Enjoy a full day picnic adventure on a private island either with fellow guests or as a private function. Please review the detailed activity list for prices and timing. All group tours are arranged by our Dive & Activity Center.

Private parties & Events are organized by our F&B department

- ⦿ **For group Tours**, you may contact the Dive Center at extension **815**
- ⦿ **For organizing a Private party or Private event**, you may contact our F & B team on extension **333**
- ⦿ Our Events Coordinator will also be delighted to assist you with any tailor made private function requirement from a romantic dinner on the beach to a cocktail party on the beach or a private picnic or even an Engagement party
- ⦿ Atmosphere Kanifushi Maldives has a special Renewal of Vows function "***Everlasting Memories***". Please refer under **section R for further details on Renewal of Vows**

Pressing

A pressing service is available from our housekeeping department at a minimal charge. Please refer to the list provided in your wardrobe and contact our operator at extension **0** for pick-up of the items. Please mention clearly that all items are for PRESSING ONLY



R

Religion

- ⦿ The Maldives is a 100% Sunni Muslim country
- ⦿ Please respect the beliefs of our hosts and avoid any behavior which could be seen as offensive
- ⦿ Each island, including the resorts, has a prayer mosque at the disposal of both guests and team members
- ⦿ The most important period of the year is the month of Holy Ramadan, when the entire population goes through a 30 day fasting period
- ⦿ Please be aware that during Ramadan, our Muslim team members are fasting from sunrise to sunset. Even though all services committed under the Platinum Plus plan will continue to be delivered, we thank you for your patience and kind understanding during this Holy period, if service might not be sometimes as good as expected

Renewal of Vows (*Everlasting Memories @ Kanifushi*)

<p style="text-align: center;"><u>RENEWAL OF VOWS</u></p> <p style="text-align: center;"><i>“Everlasting Memories @ Kanifushi”</i></p>	<ul style="list-style-type: none"> ⦿ A Welcome bottle of Champagne on arrival in villa ⦿ Sunset Barefoot ‘Renewal of Vows’ Ceremony on the beach with traditional decorations & blessings from the Island Chief at 1700hrs ⦿ A Two-tier cake to be cut during the ceremony ⦿ Local snacks with bubbles to be served for the couple and 4 other invited couples during ceremony along with local traditional drums beating ⦿ “<i>Everlasting Memories</i>” Certificate with a gift hamper & Champagne Cork presented in a box ⦿ Photo Album of 8-10 images (non-professional photographer) ⦿ Romantic Candle-light dinner with a bottle of wine of choice ⦿ Romantic Turn-down service including a flowery hot bubble bath ⦿ In-Villa breakfast the next morning of the ceremony ⦿ One Couples Massage at the Akiri Spa 	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Year Around</p> <p style="font-size: 1.2em; font-weight: bold;">US\$ 1085</p>
---	--	---



Restaurants

Please refer to **Page 10 – SECTION: “Dining Options”** within this Resort Directory for a detailed explanation of all dining options within the resort

S

Safe – In Villa

For your safety & convenience, all villas are equipped with an IN-VILLA SAFE, located inside your wardrobe. For a hassle-free holiday experience, we strongly recommend that you use the safety deposit locker always. Operation instructions are detailed on a card, placed on top of the safe. Should you require any further assistance, please contact our Reception at Extension **600**

Please note that the Resort Management will not be responsible or accountable, for any items lost, misplaced or assumed stolen, that are not kept within the safety deposit locker

Sewing & Mending Service

Sewing & Mending is available through our Housekeeping Department. Please contact our our Guest Services Desk at extension **603**. We will arrange for a pick-up of your clothes. Any small mending & sewing process would be with our compliments. Any major mending & sewing process would be chargeable. Executive Housekeeper would be the key person to decide whether it would be chargeable or otherwise, based on the work to be undertaken

Service Charge

All services at the resort including the Platinum plus plan, the spa, diving, excursions, boutiques have an additional Service Charge levied. Further gratuities are at your discretion. Any such gratuities may please to be dropped into the **common Tipping Box**, which is placed at the Reception. At the end of the month, all such gratuities collected will be equally divided amongst the personnel

Seaplane Transfers

Please refer to **Page 9 – SECTION: “Departure Transfers”** within this Resort Directory for a detailed explanation of all dining options within the resort



Security

- ⦿ For your safety, we have security personnel on duty 24 hours a day
- ⦿ While leaving your villa, please ensure that your villa door is closed
- ⦿ Please do not leave any valuables unattended or on sight for other people
- ⦿ Please make complete use of the **In-villa Safe**, which is at your disposal within your villa, for all your valuables, passport, cash.
- ⦿ For any other safety related issue, please contact our Reception at Extension **600**

Sharks

These beautiful marine creatures are quite common in the Maldives, but are totally harmless fish, despite their reputation, if you give them the respect that they deserve. There are no known cases of shark attacks in Maldives. The most common species are grey reef shark, black tip shark and white tip shark. Hammerhead sharks, guitar sharks and even whale sharks can also be seen at certain times of the year

Shells

While taking a walk around the beach and the island, you will probably find many shells of different shapes and sizes, with some of them being home to the Hermit Crab. For the respect and protection of our environment, we thank you for not removing them and taking them with you

Spa Services (*Akiri Spa by Mandara*)

Please refer to **Page 21 Section "Massage / Spa Services"** for further details

Sun Protection

Being close to the Equator, the tropical sun is extremely strong in the Maldives, even on overcast days. Therefore, we recommend that you wear T-shirt, hat and sun protection at all times, even during cloudy weather

For your comfort and convenience, we have placed sun protection lotion as part of the in-villa amenity. If you are looking for a specific type of Sun Protection, you can purchase from the resort shop



Slippers

Slippers are provided with our compliments in your villa

Snorkeling

- ③ Snorkeling is an absolute “must try” activity during your stay in the Maldives
- ③ The natural abundance of marine life surrounding the island is quite stunning
- ③ Snorkeling equipment is available at the Diving Center. Please return equipment when you are not using it so other guests can also enjoy the natural wonders of our underwater world. **Please RETURN the equipment back to the dive school before your departure**
- ③ Two Snorkeling trips are arranged on a DAILY Basis (weather permitting) at 0930hrs and 1430hrs with our compliments. The trips would take you some of the wonderful reefs around the island for a great Snorkeling experience
- ③ You could go on these Snorkeling trips any number of times during your stay
- ③ The Snorkeling locations will be alternated on a daily basis
- ③ Precautions:
 - Do not step on corals, as they are extremely fragile and take years to grow
 - Please be careful with fishes and all other underwater life. Many of the underwater animals have natural defense mechanisms as a means of protection, from poisonous stings to sharp teeth or blades. Hence, please do NOT touch them
 - It is **strictly prohibited** to collect seashells or any coral from the surrounding reefs or the island

Sunrise & Sunset

- ③ The Sunrise is between 0620hrs and 0650hrs, depending on the season and time of the year
- ③ The Sunset is between 1810hrs and 1840hrs, depending on the season and time of the year
- ③ Sunrise in the Maldives is ideal for a relaxing walk along the pristine beach of Atmosphere Kanifushi Maldives
- ③ Sunset is best enjoyed with your loved one, with a glass of champagne or cocktail, admiring the mesmeric views in the horizon!



Swimming

- ⦿ Swimming is one of the most enjoyable activities in the Maldives due to its crystal-clear water and the pleasant temperature throughout the year
- ⦿ At Atmosphere Kanifushi Maldives, this experience is more exotic, given the expansive and mesmeric lagoon, **possibly one of the largest lagoons in the Maldives**
- ⦿ Depending on the seasons, please be careful of currents and tides. If you are not a good swimmer, we would strongly recommend you wear a life jacket
- ⦿ Swimming on the Ocean side of the resort is strictly forbidden, due to the strong currents

Swimming Pools

- ⦿ The resort has two swimming pools – The main pool is on the Sunrise island side of the island [**THE LIQUID**]; and the second pool is on the Sunset side of the island (**THE SUNSET**)
- ⦿ Both pools remain open from 0900hrs until 1900hrs
- ⦿ Children using the pool must be accompanied by an adult at all times. The swimming pool at **The LIQUID** has an adjacent Children’s swimming pool
- ⦿ Towels are provided at the pool
- ⦿ Please note that the pool at **THE SUNSET** is an **ADULTS ONLY** pool. **Children accompanying parents**, are invited to use the main swimming Pool at **THE LIQUID**
- ⦿ Swimming is at your own risk. Please note that there are no life guards on duty. Please read the signs near the swimming pools detailing the restrictions
- ⦿ As a courtesy to your fellow guests, please note that sun loungers cannot be reserved



Tea & Coffee

- ⦿ A coffee machine and kettle are available in your villa, for your use



- ☉ Tea bags and Coffee Pods will be replenished daily during housekeeping villa-servicing as well as during turn down service. Should you need additional tea bags or capsules, please contact our Guest Services desk at extension **603**

Telephone

- ☉ All rooms are equipped with International dialing phones. International dialing codes, time zones, as well as a rate list for International calls, are available at the resort Front Office
- ☉ If you wish to place an outside call, please dial **"9"** followed by the country code and phone number. Please feel free to contact the Telephone operator on extension **0**, for any assistance

Tipping

Please refer to **Page 17 of this Directory, SECTION: "Gratuities"** for further details relating to **Tipping**

Tsunami OR any other Natural disaster Emergency

In the highly unlikely event of a tsunami alarm, please follow the instructions given by the management of the resort. If at all there is a genuine alarm, please do not panic as we normally have several hours of notice. We will have ample time to take the necessary measures to ensure your wellbeing. Life jackets are also available within your in-villa wardrobe and at the Diving Center, at all times

Towels

Please refer to **Page 17 SECTION: "Housekeeping"** and **Page 21 Section: "Linen"** for further details on this

U

Umbrellas

Umbrellas have been placed within your respective villa, for rainy days but also as a protection against the sun. Some Umbrellas are also available in the public areas, such as the Reception, restaurants and bars



Visitors

If you are expecting some visitors to the island, to meet you or your dear ones, kindly inform the Front Office in advance, so as to avoid any inconvenience or delay in escorting them to your villa or to a designated public area. Visitors are welcome to visit the resort, provided advance information is provided



Wake-up Calls

We are happy to arrange a wake-up call for you, as per your requirement. Please contact our Reception on Extension no: **600**, to arrange for your wakeup call

Water Sports

- ⦿ As per privileges under the Platinum Plus plan, Complimentary selection of non-motorized water sports – Windsurf board & sail, Catamaran rental, Canoe rental, Stand-up paddle board rental
- ⦿ Training classes are chargeable and not complimentary
- ⦿ Windsurfing, snorkeling equipment, catamarans, pedal boats, canoes are available at our watersports center
- ⦿ Please call the Dive Centre directly on extension **815** for further information
- ⦿ **Opening Hours:** 0800hrs until 1230hrs, 1400hrs until 1800hrs



PLATINUM PLUS - WHAT IS INCLUDED WITHIN YOUR ALL-INCLUSIVE HOLIDAY PLAN?

ARRIVAL & DEPARTURE

- Atmosphere Team to escort all arriving & departing guests
- Complimentary access to Lounge services (Refreshments, Wi-Fi access & other services) at Seaplane Terminal at Male' International Airport ON ARRIVAL

DINING EXPERIENCES

- Breakfast, Lunch & Dinner served at **THE SPICE** – our main restaurant; combination of sumptuous buffet, live cooking stations, theme nights & grill
- Selection of snacks during the day at **THE LIQUID** and **THE SUNSET Pool Bar**
- A la carte **lunch** Menu served at **THE SUNSET Pool Bar**
- **JUST VEG** – Serving pure vegetarian cuisine – a First in Maldives! (Open for Lunch & Dinner on pre-booking)]
- One a la carte fine dining experience for every 7 nights of stay at the Specialty Restaurant - **THE SUNSET** (Open for Dinner on pre-booking)

BEVERAGES

- Premium brands of spirits, beer, liqueur available at **THE SPICE, THE LIQUID, THE SUNSET & JUST VEG**
- Unlimited cocktails & Mock tails, signature drinks, various juices, soft drinks, mineral water, selection of tea & coffee available from the **Platinum Plus Cocktails, Spirits & Beer Menu**
- Wide selection of Premium wines from world-over & bubbles from the Platinum Plus Wine Menu

ACTIVITIES & ADVENTURE

- Music & DJ Night 6 Nights in a week
- Sunset fishing Once per Stay
- **ONE** Complimentary excursion per guest from a selection of excursions per stay (weather permitting)
- An array of daily organized activities for Children & Young Adults at **THE KIDS CLUB**
- Access to **THE CLUB HOUSE** – Sports & Recreation Centre; flood lit tennis court, fully equipped gymnasium, outdoor & indoor recreational activities
- Complimentary selection of non-motorized water sports with **Dive & Sail** – Windsurf board & sail, Catamaran rental, Canoe rental, Stand-up paddle board rental
- Unlimited snorkeling excursions during stay; **TWO** Snorkeling excursions per day (weather permitting) arranged every day of the week to a selection of 7 nearby snorkeling sites
 - SHUTTLE TIMING: 09:30HRS / 14:30HRS
- Complimentary snorkeling equipment for every guest during stay
- Various other activities on a weekly & seasonal basis

*****All excursions, fishing trip are organized, subject to good weather conditions. The resort will not be responsible for any events being cancelled due to poor weather conditions**

OTHER SERVICES

- In villa minibar stocked with beer/wine/soft drinks & selection of snacks – replenished
- **TWICE DAILY**
- 50% Discount on **ONE** couples massage at Akiri Spa by Mandara
- 20% discount on first **TWO** regular dives per guest (Guest Must hold a PADI certified certificate, no discounts applicable if guest does not dive)

***** The PLATINUM PLUS PLAN Privileges will END @ 11:00HRS on CHECK-OUT day**



A Brief on Maldives

Millions of years ago a great range of volcanoes progressively rose from the floor of the Indian Ocean towards the surface. Fed by fixed hot spots in the Earth magma, they progressively lost their activity as the Indian Ocean plate gradually moved towards the Himalayas, explaining the general orientation South/ North of the Maldives. Eroded through the time, the large islands that once stood here started sinking back into the depths of the ocean leaving only some low coral reefs in the vast expanse of the sea. Islets called atolls, the only Maldivian name which made it to the world general language and **known today as The Republic of Maldives, the wonder of the Indian Ocean...**

The origins of the Maldivian history are lost back in to time. Archaeological findings indicate that the islands were inhabited as early as 1500 BC, and there are tales of a legendary people called the Rein who may have been among the earliest of the explorers. The early Maldivians probably came from the Indian subcontinent but being at the crossroads of many continents and cultures, they were quickly followed by travelers from different horizons

The first reference to Maldives is in the second-century writings of the Greek astronomer, mathematician and geographer, "Ptolemy". The great Arab travelers who crossed the Indian Ocean were the Persian merchant Suleiman, who lived in the 9th Century. The Chinese were also among the early great navigators dating perhaps from the fifth century BC. In comparison with Eastern civilizations the Europeans were latecomers to the Indian Ocean. Ideally located at a crossroad of continents, the Maldives have benefited from influences of different cultures, races and religions

The Portuguese mariners and traders demanded a share of the profitable Indian Ocean trade routes. In 1517 Sultan Kalhu Muhammad signed a treaty which allowed the Portuguese to establish a trading post in Male'. When it was burnt down the following year (with the help of corsairs from Malabar), a Portuguese Armada landed 120 men in Male' to establish a fort.

In 1887, the Maldives became a British protectorate, where the British ensured the defense of the Maldives yet were not involved in any way with the governing of the country. This close relationship with the British ensured a period of peace and freedom from foreign interference. During the Second World War, the British had forward bases in the North and south of the archipelago and in 1957 the Royal Air Force –RAF established a base in the island of Gan in Addu Atoll



On 26th July 1965, Maldives gained independence under an agreement signed with the United Kingdom. The British Government retained the use of the Gan and Hithadhoo facilities. Both bases were closed in 1967

QUICK FACTS

- ⦿ The Maldives is located in the Indian Ocean, southwest of the tip of India
- ⦿ Maldives is made up of 26 atolls that include a total of 1,190 small coral islands that cover a total of 298 sq. km
- ⦿ Out of these, 200 are inhabited. The largest city in the Maldives is also the capital, **Male'**, which contains almost a third of the country's population
- ⦿ The current total population of the Maldives is 417,492 (January 2017)
- ⦿ The national currency is the Rufiyaa, with 15.42 Rufiyaa being equal to US\$1
- ⦿ The main sectors of the Maldivian economy are Fishing, Tourism and Shipping

Conversion to Islam

Ibn Battuta, a Moroccan traveler who visited the Maldives in the 14th century recorded an interesting legend on how the country converted to Islam around the 8th century. Abul Barakaath Yoosuf Al Barbary, an Islamic scholar, visited the Maldives during a time when people lived in fear of the "Rannamaari", a sea-demon, who came out of the sea once a month threatening to destroy everything unless a virgin was sacrificed. When the King found out that the demon had been defeated through the power of the Holy Quran, he embraced Islam and ordered all the subjects to follow him

Local Language

The local language is called Dhivehi with a base of Sanskrit, whilst also being strongly influenced by other major languages of the region such as Hindi, Arabic and East African Idioms

The Maldivian script is called **Thaana** and consists of 24 letters which are written from right to left on two lines. It was invented during the 16th century



Telecommunication

Resort Phone & Fax

Tel: + 960 662 0066

Fax: + 960 662 0077

Operator

Please Dial **0**

Emergency

Please Dial **888**

Guide to International Direct Dialing (IDD)

For your convenience, we have installed International direct dialing facilities (IDD) on our telephone system. You can make long distance calls without the assistance of our telephone operator. Please check that the code and telephone number is accurate prior to dialing, as all calls connected will be charged. Charges will start from the time the line is connect to the time you replace you handset. All IDD calls are charged per minute block. A fraction of a minute at the end of a call will be charged as one whole minute. All charges will be added to your resort bill.

To Make an IDD Call

Please dial as follows: 9 + 00 + country code + area code + telephone number

To Make a Local Call

Please press '9' to obtain a dial tone, followed by the local number

For further information on Time difference, International codes, rates and any other assistance, please contact our operator on Extension no: 0

Resort Email Address: sales@atmosphere-kanifushi.com

Website Address: www.atmosphere-kanifushi.com