



Vicuña

———— LONDON ————

Fashion Care Concierge

VICUÑA

Classic Techniques, Modern Technology

Vicuña is proud of its history and heritage. Generations of fashion care experts created a simple yet irreplaceable philosophy

“Combining modern technology with old-world fashion craftsmanship, producing truly distinguishable quality”

Vicuña consistently delivers beyond the high expectations of clients and partners. When precious investments need a trusted service, our craftsmen meet this with absolute attentiveness and passion.

Each of Vicuñas luxury concierge services are tailored to suit our client’s discreet lifestyles and changing requirements. That is why Vicuña offers our members and partners a 24/7/365 hands-on service.

Vicuña’s clients are global from London, Dubai to Beijing and the services Vicuña offers gives clientele true peace of mind and flexibility.



Luxury *by Concept*

Exclusive *in Service experience*

Discreet *our nature*

Authentic *in craftsmanship*

Visionary *ethical technology*

Defined *by our ethos*



FASHION CARE SERVICE

Collection and Delivery

Vicuña offers a collection and delivery service which directly complements the clients schedule, effortlessly. Be it the finest Italian wool to couture dresses, the garments are cared for and cleaned by craftsmen to an outstanding finish. The meticulous attention given comes from generations of processes, which not only uses the latest technology but it is also entirely environmentally friendly.

A luxury service that harmonises with your lifestyle.

- Luxury Garment Care
- Couture cleaning specialists
- Leather & Suede
- Fur Cleaning
- Handbag Cleaning
- Designer Trainer Cleaning
- Shoe Restoration
- Bridal Care
- Alterations & Tailoring
- Fine Bedding
- Lavanderia
- Ozonisation - Odour removal
- Fabric protection services
- Unique client requests

MAIL ORDER SERVICE

Vicuña's mail order service gives client's the flexibility to send and receive their garments, at their convenience, in line with their lifestyles. This service offers both our UK based and global clients the ability to send their investments for cleaning and restorations. Apart from the listed services found below, Vicuña offers clients other specialist services on request.

Once the craftsmen have carefully and meticulously fulfilled the requests of the clients, the investments are delivered back to the clients in the highest quality packaging that is designed to be both stored and to preserve the integrity of the investment.

- Designer Trainer Cleaning and Restoration
- Purse and Handbag Cleaning
- Bridal Gown Preservation
- Leather and Suede Cleaning
- Necktie and Scarf Cleaning



VIP – LEAVE IT TO US SERVICE

This very personal service is crucial for the busier clients whom have come to rely and trust on the ability to leave a bag or suitcase, in its entirety, without concerning themselves with booking items individually. Vicuña, like a majority of our services, remove the burden of our clients.

This is an especially valuable for such clients who travel frequently. On special requests, Vicuña has clients who often require their items to be prepared and ready at their respective airports for departure.

This service delivers the same high standard as all services offered by Vicuña, with an additional option to pack the investments for the client's journey in their travel bags, pressed and cleaned.



LUXURY WARDROBE STORAGE

Vicuña is proud and excited to introduce its latest service to Vicuña's clients and members.

It is a widely felt issue when improper storage causes damage from insects, mildew, and light fading etc.

Investments deserve the right kind of protection from all forms of contamination in a secure location.

This storage service, which uses the latest technology in garment protection, also offers clients the ability to select items on demand via an app. So whenever and wherever they are needed clients can have access to their investments, this includes collection, by mail and delivered to clients at their discretion.



‘Vicuña is the worlds most precious Fabric. Our name represents our Service, Incomparable in quality and delivery.

Craftsmanship that gives your garments the care they deserve – our attentiveness is your piece of mind’



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