4 March 2020 Residents Covid-19 Letter (002).docx

## savills

Dear Resident

## **Coronavirus (Covid-19)**

Due to the rising concern relating to the outbreak of Coronavirus Covid 19 in the UK, we are writing to all residents to inform them of the steps that will be taken if there is a suspected case within the building.

We advise all residents to follow the official advice from Public Health England:

https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public

and the NHS:

https://www.nhs.uk/conditions/coronavirus-covid-19/

If a member of your household is in self-isolation as a result of the government guidance then please notify your property manager as soon as possible. If you live in a block of flats, it may be the case that we are required to inform other residents in order that they are aware. It is important that contractors or other non-family members are not invited into your home over the period of self-isolation.

If you live in a block of flats and there was a confirmed case in your building, your property manager will take guidance from Public Health England as to required actions. This is likely to include a deep clean of the communal areas of the building.

As things stand, there is no requirement for any residents to vacate a building in the event of a resident of another flat contracting the virus, but again we will be guided by Public Health England at all times.

If you are not the occupier of the flat you need to provide this information to the sub-tenant.

Yours Faithfully,

Savills UK Ltd