

**Co-Design session with  
Treadgold house on 9th October  
led by the Resident Engagement  
Team.**

**This was to establish each residents  
priorities for the refurbishment  
programme from the items available.**

**8 of you came to the event and shared  
your views. We calculated the outcomes  
and these are the results so far**

**Treadgold Top 10**

**1. Kitchens**

**2. Bathrooms**

**3. Entry Systems**

**4. Resurface Carpark**

**5. Door entry sytem**

**6. Communal Decor**

**7. Replace Lift**

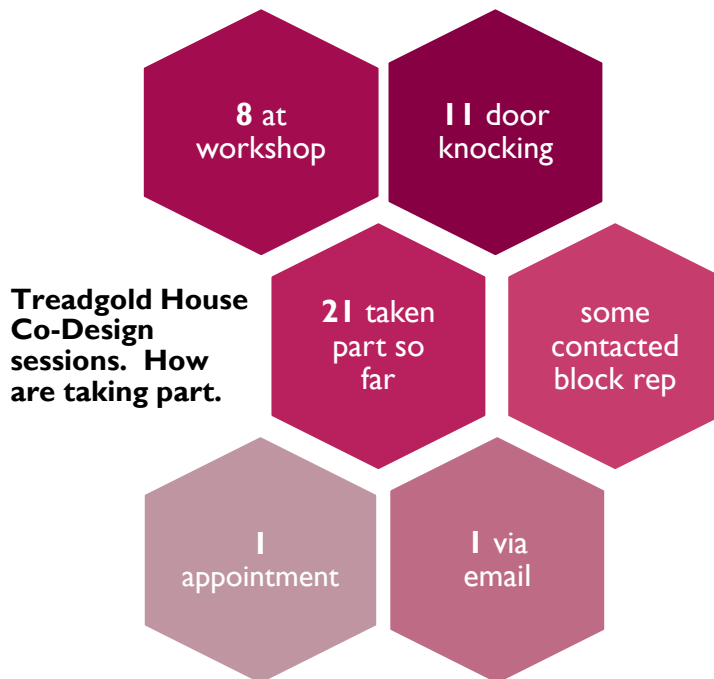
**8. Internal Decor**

**9. Maximise storage**

**10. Redesign carpark,  
garden & playground**



**The resident engagement team have spent the last 2 weeks working with Treadgold House residents on the refurbishment of your homes.**



We have provided a Co-Design workshop for you to share your priorities. For those that were not able to attend the workshop session, we are about to begin the door knocking sessions. Please let us know what times are best for you to meet. We aim to see all residents and take your preferences into consideration, but we cannot do this without your help and your contact details. There are 6 empty properties in Treadgold House so we think there are around **24 households** remaining to catch up with. This to make sure that Treadgold residents get a full say in how their block is refurbished

Some refurbishment works are already underway in empty properties across Lancaster West Estate. We are looking to

start the larger scale works across all block in 2020 onwards. Each block has a specific amount allocated to spend on their refurbishment. This total varies according to the number of properties and the state of the buildings. The amount for **Treadgold House is £2.3 million pounds**. The residents that have taken part so far have shared their priorities and have found out that these preferences are subject to structural surveys, so that we can put safety first.

**Letting you know about the Co-Design Session.**

**Paper invitation** First we sent a paper invitation through the post to all 38 residents on 27th Sept.

**Digital invitation** Then we sent digital version to 7 of you using mailchimp on 30th Sept. Unfortunately, we only hold a small number of Treadgold resident's email details.

**Whatsapp** Working with Fiona Doherty, one of the block reps for Treadgold House. We sent a digital invitation to the block Whatsapp group, We also asked for more email contacts. We received zero contacts. 7 residents confirmed to attend verbally with Fiona

## At the Co-Design Session

**5 Residents** Five of you arrived for the workshop.

**3 more residents came later** Given that Treadgold House is just across from the Leisure Centre, we decided to do a last minute door knock to remind more of you about the co-design session happening downstairs.

**8 of you took part in the Co-Design session** You were invited to discuss with your neighbours at the table and were able to ask any questions regarding the items available of the Resident Engagement Team and Refurbishment team. Each table had a facilitator to help with adding up totals and discussing budgets. Each resident was handed a sheet with the items listed below:

## Co-design session outcomes

Items available	Estimated cost	Res 1	Res 2	Res 3	Res 4	Res 5	Res 6	Res 7	Res 8
Re-des carpark & playground	£534				10	10	2		
Kitchens plus	£463	10	10	9	9	8	5	9	9
Bathrooms plus	£198	9	9		8	9	10	10	10
Replace lift	£104					6		8	6
Resurface existing carpark	£92			10			9	4	
Block entry system	£58		8			7	6	7	5
CCTV	£54	5 gate	5	6	4		8	6	
Garden rear of studios	£44	2	4	3					4
Communal entrance & lighting	£23		7				1	5	3
Pets control - pigeons	£18						4	3	
Signage	Tbc	3	1	5	1			2	
Maximise hidden storage	Tbc	4			7		3		
Communal Decor	tbc	1	3	7	2			1	
Balconies	tbc				6		7		
New Gate	tbc	6							
Warden on Block	tbc				3				
Solar panels	tbc		2	2	5				
Designated parking	tbc								
Internal decor	tbc								8
Heating	tbc								7

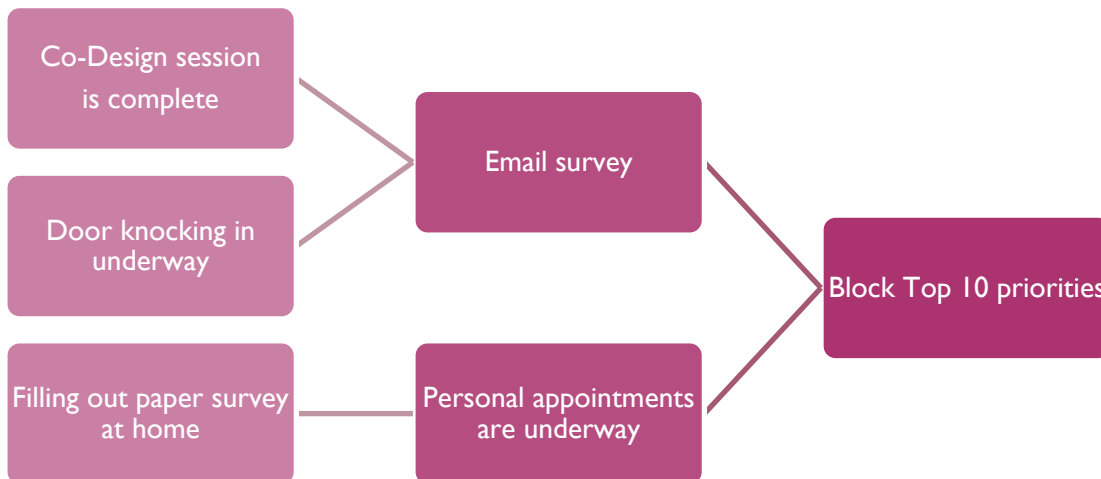
## Resident's choice

There are 2 empty spaces on each residents priorities sheet. These spaces are **for you to add any** additional items we have missed out or that you feel are important to include. *These results appear above in italic*

Additional items suggested so far: internal décor, heating, block warden, new street gate, solar panels and green initiatives, communal area flooring.

## Next steps

Following the insights captured at the **Co-Design workshop** with 8 households. We delivered the **interim report** on 21 October. To share the workshop results and to encourage the **remaining 24 households** take part in the next steps. So that we can establish the whole blocks Top 10 priorities for the Treadgold House refurbishment programme.



We will **knock on every door**.

We are happy to make **1:1 or group appointments** at our onsite estate offices or at the Kensington Leisure Centre Café.

We can also drop off the co-design session sheets so that you can **fill in at home** in your own time. You can drop them back to our office, or call to request we pick them up.

Finally, we will send out an **email survey** using Mailchimp. You can fill this in at home and the results will automatically be sent back to us.

We can only email these sheets to people who have shared their email with us. So please make contact to let us know your latest preferred contact details.

## Making individual appointments

One resident requested to have an appointment at the office on 15 October and completed their priorities on a co-design sheet with the resident engagement team.

# Co-Designed Draft Programme Treadgold House

## Door knocking

### Door knocking 31 October at 12 noon

cost	Door knocking 31 October at 12 noon							
	Res 9	Res 10	Res 11	Res 12	Res 13	Res 14	Res 15	Res 16
Re-design carpark, garden, add playground	£534k	7	7	7				
Kitchen, rewiring, asbestos & ventilation works	£463k	9	9	9	8	7	10	8
Bathroom, asbestos & ventilation works	£198k	2	10	8	9	9	9	10
Replace lift	£104k						7	10
Resurface existing Carpark	£92k					7	4	
Block entry system	£58k	5	3		6		8	6
CCTV	£54k	8	4	5		5	3	7
Studio flat gardens	£44k					6		
Communal entrance & lighting	£23k	6	6	3	4		6	6
Pest Control - Pigeons	£18k	10	8	4		4		7
Signage	£6.5k	4	1	1	3			
Maximise hidden storage	TBC		5			10		5
Communal decoration	TBC	7*	2	6	2		5	
Balconies	TBC	1		2				
Communal flooring		3			5			
Res choice			10**	10***				

\*green banding across communal walkways

\*\*open plan kitchen

\*\*\*new loo downstairs

### Door knocking 7 November at 7pm

cost	Door knocking 7 November at 7pm							
	Res 17	Res 18	Res 19	Res	Res	Res	Res	Res
Re-design carpark, garden & playground	£534k	7						
Kitchen, rewiring, asbestos, ventilation	£463k	10	10	10				
Bathroom, asbestos, ventilation works	£198k	9	9	9				
Replace lift	£104k	3	7					
Resurface existing Carpark	£92k							
Block entry system	£58k	6	6	6				
CCTV	£54k	4	5	5				
Studio flat gardens	£44k							
Communal entrance & lighting	£23k	2	4	4				
Pest Control - Pigeons	£18k		2	1				
Signage	£6.5k	1	1	3				
Maximise hidden storage	TBC	8	8	8				
Communal decoration	TBC	4	3	2				
Balconies	TBC			7				
Res choice		5*						

\*internal decor

## Email engagement

To make sure we gave residents an opportunity to send their priorities digitally we launched the email survey on 21<sup>st</sup> Oct with a deadline to return your views on 25<sup>th</sup> Oct

The survey was sent by email to fifteen residents	15
The survey was opened by eight residents	8
Three people clicked to open the survey	3
One people completed the survey	1
Two people quit the survey	2

## Email survey outcomes

Items available	cost	Res	Res	Res	Res	Res	Res
Re-design carpark, garden & playground	£534k	2					
Kitchen, rewiring, asbestos, ventilation	£463k	10 <sup>(B)</sup>					
Bathroom, asbestos, ventilation works	£198k	9					
Replace lift	£104k	1					
Resurface existing Carpark	£92k						
Block entry system	£58k						
CCTV	£54k						
Studio flat gardens	£44k	5					
Communal entrance & lighting	£23k	6					
Pest Control - Pigeons	£18k	4					
Signage	£6.5k						
Maximise hidden storage	TBC	7					
Communal decoration	TBC	3					
Balconies	TBC						
Res choice							