

Prioritisation workshops now complete

Resident engagement is at the heart of the refurbishment programme. Over the last nine months our team has engaged with residents from every block across the estate to establish the top ten refurbishment priorities for your block and your home, based on the budget secured and the latest costs.

We've run Open House events, Prioritisation Workshops, home visits, online surveys, social media posts and follow-up phone calls to reach out to as many residents as possible. We've had an amazing response. In some blocks more than 80% of residents engaged with the upcoming refurbishment programme. Thanks to everyone who took part.

We have collated the feedback from the latest prioritisation workshops to establish the collective priorities for your block and your home. **The results are opposite.**



Your Refurbishment. Your Voice. Your Top 10 Choice.

Over the following pages you can see what residents in your block chose to prioritise. We will use these priorities - together with surveys and feasibility studies undertaken throughout 2020 - to shape block specific refurbishment programmes and deliver a 21st century model estate.

We'd like to thank all residents who took part. We had some great engagement rates - in some blocks more than 80 per cent of residents participated.

Camborne Mews Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Kitchens
- 3 Bathrooms
- 4 Block entry system
- 5 Communal entrance
- 6 Relocate bins
- 7 Pest control
- 8 Boiler renewal
- 9 Cover exposed pipes
- 10 Move exposed boiler

50% Resident participation



Co-design update

Building on the ideas Days of 2018, we have engaged over a six month period with residents from every block to establish their priorities, based on the budget secured and latest estimated costs.

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Camelford Court Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Bathrooms
- 3 Soundproofing
- 4 Kitchens
- 5 Drainage
- 6 Water pressure
- 7 Internal décor
- 8 Resurface courtyard, slope and stairs
- 9 Front doors and bins
- 10 Communal lights and electrics

61% Resident participation



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Camelford Walk Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Kitchens
- 3 Bathrooms
- 4 Door entry system
- 5 Internal décor
- 6 Boiler renewal
- 7 Communal entrance
- 8 Lifts
- 9 Communal electrics
- 10 Flooring

69% Resident participation



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Clarendon Walk Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Kitchens
- 3 Internal décor
- 4 Bathrooms
- 5 Heating renewal
- 6 Door entry system
- 7 Flat entrance
- 8 Flooring
- 9 Drainage
- 10 Communal entrance

62% Resident participation

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LANCASTER WEST HOUSING/WOOD TEAM
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Morland House Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Heating and hot water
- 3 Internal décor
- 4 Soundproofing
- 5 New bathroom
- 6 New kitchen
- 7 Make courtyard safer
- 8 Drainage
- 9 Video door entry
- 10 CCTV

82% Resident participation

Co-design update
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Treadgold House Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Kitchens
- 2 Bathrooms
- 3 Block entry system
- 4 CCTV
- 5 Communal entrance
- 6 Replace lift
- 7 Maximise hidden storage
- 8 Redesign car park etc
- 9 Communal decor
- 10 Pest control

72% Resident participation

Co-design update
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Verity Close Refurbishment programme - flats

Draft programme

Residents' top 10 priorities are:

- 1 Kitchens
- 2 Bathrooms
- 3 Block entry system
- 4 Drainage
- 5 Soundproofing
- 6 Windows
- 7 CCTV
- 8 Roofs
- 9 Boiler
- 10 Redesign the close

35% Resident participation

Co-design update
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Talbot Grove House Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Internal décor
- 3 Kitchens
- 4 Bathrooms
- 5 Heating and hot water
- 6 Soundproofing
- 7 Video entry system
- 8 CCTV
- 9 Communal decor
- 10 Recycling enclosure

81% Resident participation

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Talbot Walk Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Kitchens
- 2 Windows
- 3 Lifts
- 4 Bathrooms
- 5 Door entry system
- 6 Boiler renewal
- 7 Interior décor
- 8 Additional brick skin
- 9 Communal entrance
- 10 Make garden accessible

86% Resident participation

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Verity Close Refurbishment programme - houses

Draft programme

Residents' top 10 priorities are:

- 1 Soundproofing
- 2 Kitchens
- 3 Bathrooms
- 4 Boiler
- 5 Electrics
- 6 Gate off the close
- 7 Internal doors
- 8 Plumbing
- 9 Drainage
- 10 CCTV

28% Resident participation

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Walkways Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Heating and hot water
- 3 Bathrooms
- 4 Kitchens
- 5 Door entry system
- 6 CCTV
- 7 Refuse storage
- 8 Communal electrics and lighting
- 9 Roof repair/renewal
- 10 Lifts

38% Resident participation

Co-design update
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