

Self-isolation support

OUR TEAMS ARE HERE
TO SUPPORT YOU
DURING YOUR 14-DAY
ISOLATION PERIOD

If you need to self-isolate upon your arrival at Chapter, please follow the below guide to ensure the safety and wellbeing of you and your fellow Chapter residents.

OPTION 1

Self-Isolation Due to Recent International Travel or Exposure to Someone with Coronavirus

- Tenants living in shared apartments should avoid close contact (through social distancing and use of PPE) with other members of the household.
- A rota for use of the kitchen should be put in place.
- Clean frequently touched surfaces such as door handles, handrails, remote controls and table tops regularly.
- Clean a shared kitchen and shared bathroom after each use by wiping the surfaces touched.
- Chapter will suspend access to the room for routine maintenance, repairs and inspections and only enter the room or apartment for emergency repairs.
- Tenants can leave their personal waste outside their apartment every Monday and Thursday between 10am and 11am only.

OPTION 2

Self-Isolation for Covid-19 Positive Case:

- If a tenant is affected by coronavirus, the tenant is encouraged to inform the community team. Based on availability, Chapter will relocate the tenant.
- Tenants should avoid close contact (through social distancing and use of PPE) with other members of the household.
- A rota for use of the kitchen should be put in place.

- Clean frequently touched surfaces such as door handles, handrails, remote controls and table tops regularly.
- Clean a shared kitchen and shared bathroom after each use by wiping the surfaces touched.
- Personal waste (such as used tissues) and disposable cleaning cloths can be stored securely within disposable rubbish bags. These bags should be placed into another bag, tied securely and kept separate from other waste. This should be put aside for at least 72 hours before being left outside the cluster door for collection. The waste will be collected from outside your apartment every Monday and Thursday between 10am and 11am.

Our Chapter Commitment to You

We're committed to keeping our community safe during these challenging times and ensure that you are kept fully updated on the procedures in place at Chapter to prevent the spread of COVID-19.

You can view our full Chapter Commitment [here](#) which will be reviewed and updated as the situation evolves, please do contact us if you require any further information or support.

