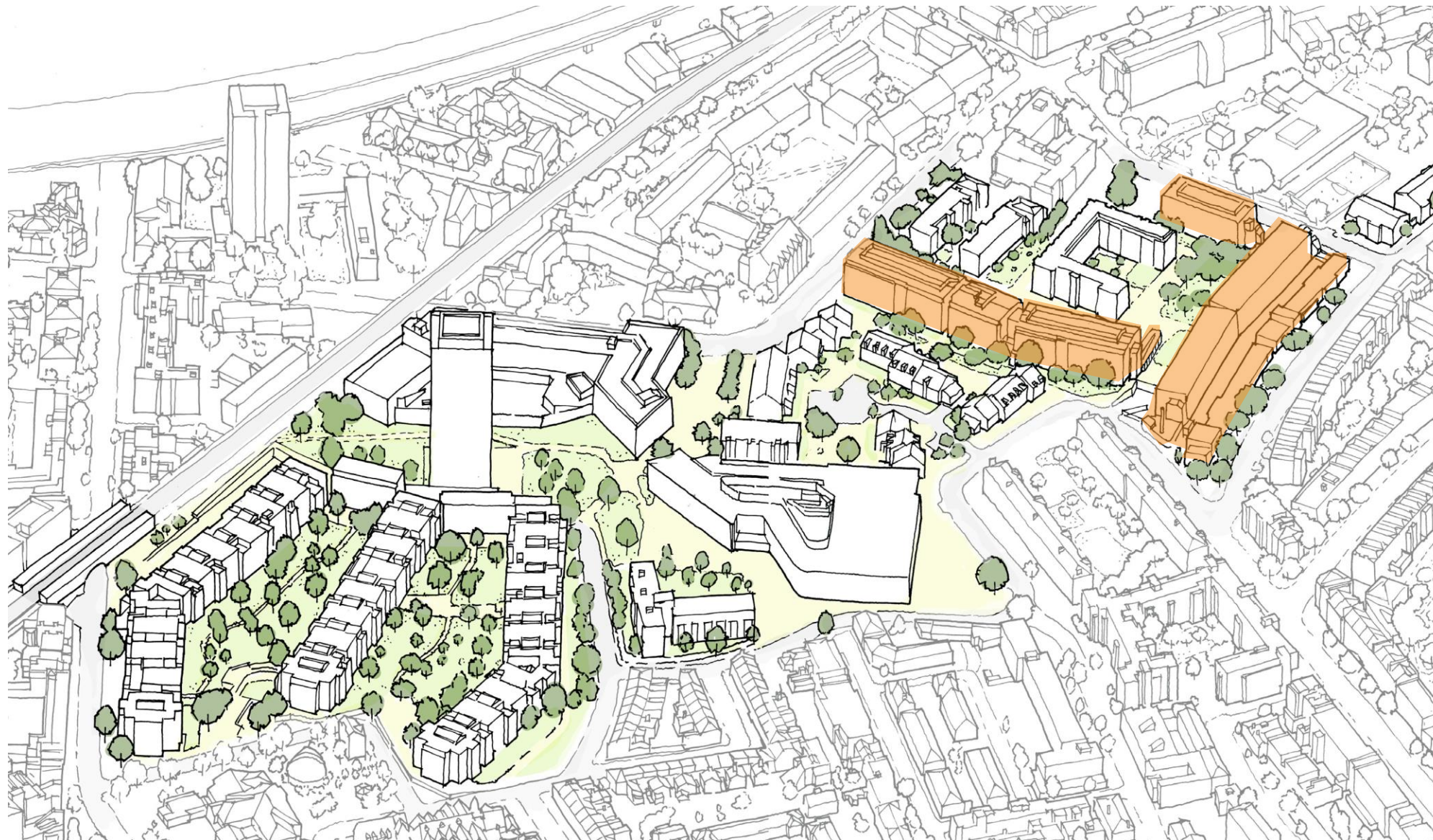


# Initial Design Ideas

Lower Clarendon Walk, Clarendon Walk, Upper Clarendon Walk, Lower Camelford Walk, Upper Camelford Walk, Camelford Court, Lower Talbot Walk, Upper Talbot Walk

Date: Thursday 18th March    Time: 5:00pm - 6:30pm





# With us tonight...



Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



**James  
Caspell**  
Neighbourhood  
Director



**Andros Loizou**  
Head of  
Refurbishment  
Design & Delivery



**Bunmi Shekoni**  
Refurbishment Design  
& Delivery Project  
Manager



**Alfie Peacock**  
Refurbishment design  
& delivery Project  
Officer



**Janet Hall**  
Heat Network  
Engagement  
Manager

# With us tonight...

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



**Sunand Prasad**  
Project Principal and  
Design Champion



**Anna-Lisa Pollock**  
Project Lead



**Emily Pang**  
Project Architect



**Simon Dove**  
Technical Lead



**Harriet Francis**  
Architect /  
Passivhaus  
Designer



**David Bostelmann**  
Fire Consultant



**Francis Lee**  
Fire Consultant



**Mark Allen**  
Principal Designer

**TRIGON**  
FIRE SAFETY ENGINEERING



**Penoyre  
& Prasad**

# Why are we meeting?

- Develop the approach to **co-design** with you in more detail
- Share our understanding of your priorities from the **Top 10 Priorities** developed by residents
- Discuss what **opportunities** are available as part of the refurbishment
- Capture your ideas, concerns and questions



# A shared vision

- **Delivering a 21st century model for social housing** making the existing buildings more energy-efficient, greener and safer
- **Homes that are carbon neutral by 2030**
- **Homes and spaces that are co-designed with residents, sensitively and collaboratively**

# Additional Funding!

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

**Stop Press:  
Additional funding news**



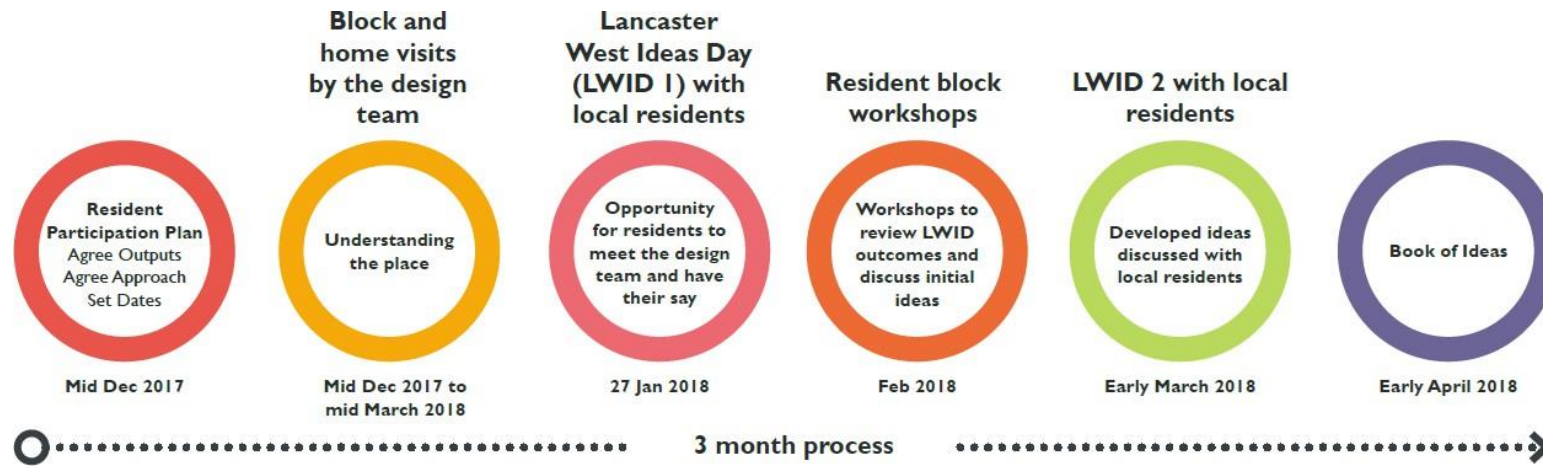
# This Session

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- What we have learnt so far about **Clarendon Walk, Camelford Walk, Talbot Walk and Camelford Court**
- Checking if we have **missed anything**
- **Initial design ideas** to the creating the homes and neighbourhood that the residents want
- Getting your **first thoughts** on these solutions
- Agreeing the **next steps**

# The story so far...

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Engagement Programme

## Concerns and ideas: In detail

### Heating, ventilation and energy bills

The building was built in the early 1970s and is constructed as a combination of concrete frame with cavity brick walls and solid brick walls on the ends of blocks. The white horizontal stripes on the building are concrete structure exposed to the weather. This is bringing cold and moisture into homes, the technical name for which is cold bridging. Cold bridging can cause damp and mould and is made worse by poor ventilation. This is a typical issue of buildings constructed in this period and can be overcome through insulation, which can be seen on the next page.

Concerns include:

#### Condensation

Many residents have reported problems with condensation on the windows, particularly after showering or in the kitchen. This is linked to poor existing ventilation in the kitchens and bedrooms, and single glazing of windows.



#### Draughts and noise pollution

Draughts into flats have been highlighted by residents, particularly around the balcony doors. Residents can hear noises from the corridors, and the floor boards and stairs creaking in adjacent homes.



#### Heating control

Heating is controlled centrally. Residents would like more control over the heating of their flats. This is particularly important for the elderly or those with young children. Residents would like some certainty that their overall energy bills will not increase.



#### Water pressure

Water pressure is an issue that has been highlighted by many residents, particularly in the shower pressure. Some residents have installed local water pumps to improve the pressure in their individual showers.



#### Recycling facilities

There are no recycling facilities on the block. Residents currently have to take recycling to the external bins adjacent to Tabos Grove, which is too far for residents to carry recycling. A dedicated space for recycling is required. The existing rubbish chutes are no longer suitable for purpose.





# Your Priorities....

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

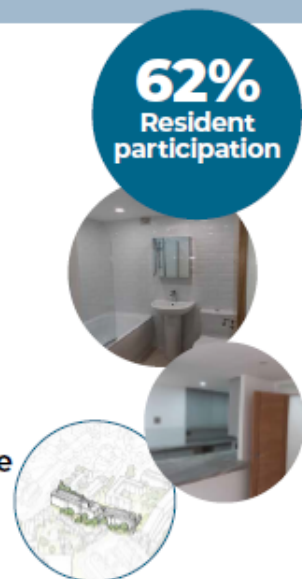
## Clarendon Walk Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Windows
- 2 Kitchens
- 3 Internal décor
- 4 Bathrooms
- 5 Heating renewal
- 6 Door entry system
- 7 Flat entrance
- 8 Flooring
- 9 Drainage
- 10 Communal entrance

62%  
Resident  
participation



### Co-design update

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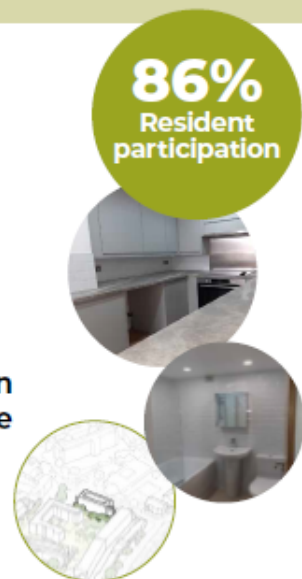
## Talbot Walk Refurbishment programme

Draft programme

Residents' top 10 priorities are:

- 1 Kitchens
- 2 Windows
- 3 Lifts
- 4 Bathrooms
- 5 Door entry system
- 6 Boiler renewal
- 7 Interior décor
- 8 Additional brick skin
- 9 Communal entrance
- 10 Make garden accessible

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## Camelford Court Refurbishment programme

Draft programme

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- 4 Kitchens
- 5 Drainage
- 6 Water pressure
- 7 Internal décor
- 8 Resurface courtyard, slope and stairs
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# Your Priorities....

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

Windows

Kitchens & Bathrooms

Internal Decor

Heating & Hot Water Replacement

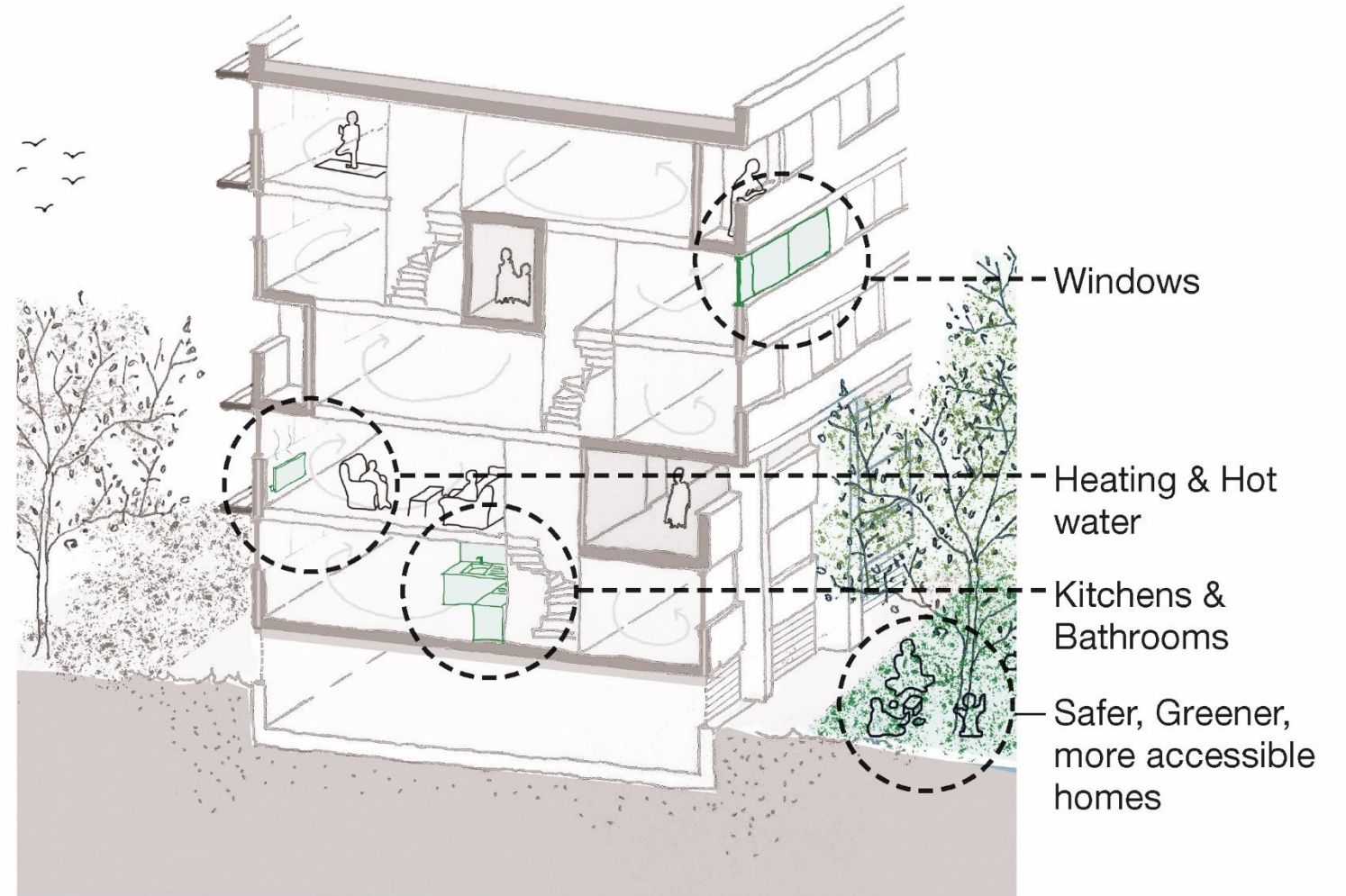
Door Entry Systems

Refuse Storage

Lifts

Drainage & Water Pressure

Safer, Greener, Smarter, More Accessible Homes






# Camelford Court Roofs Co-Design

Resident feedback, including on:

- Improving Safety and Security
- Green roofs
- Solar Panels
- Current homes overheating

Your Refurb. Your Choice: Camelford Court Roof Works on the Lancaster West Estate

## Camelford Court Roof Improvement Works



Date: Thursday 4th February  
Time: 5:30pm - 6:30pm

Penoyre & Partners  
LANCASTER WEST  
NEIGHBOURHOOD TEAM  
W11

+12 PH TW SA Hashemi, Roksaneh RBKC Fenelon, Linda RBKC David O'Connell, Vice Chair - LWRA Caspell, James RBKC Shekari, Bunni RBKC

# Co-Design with you

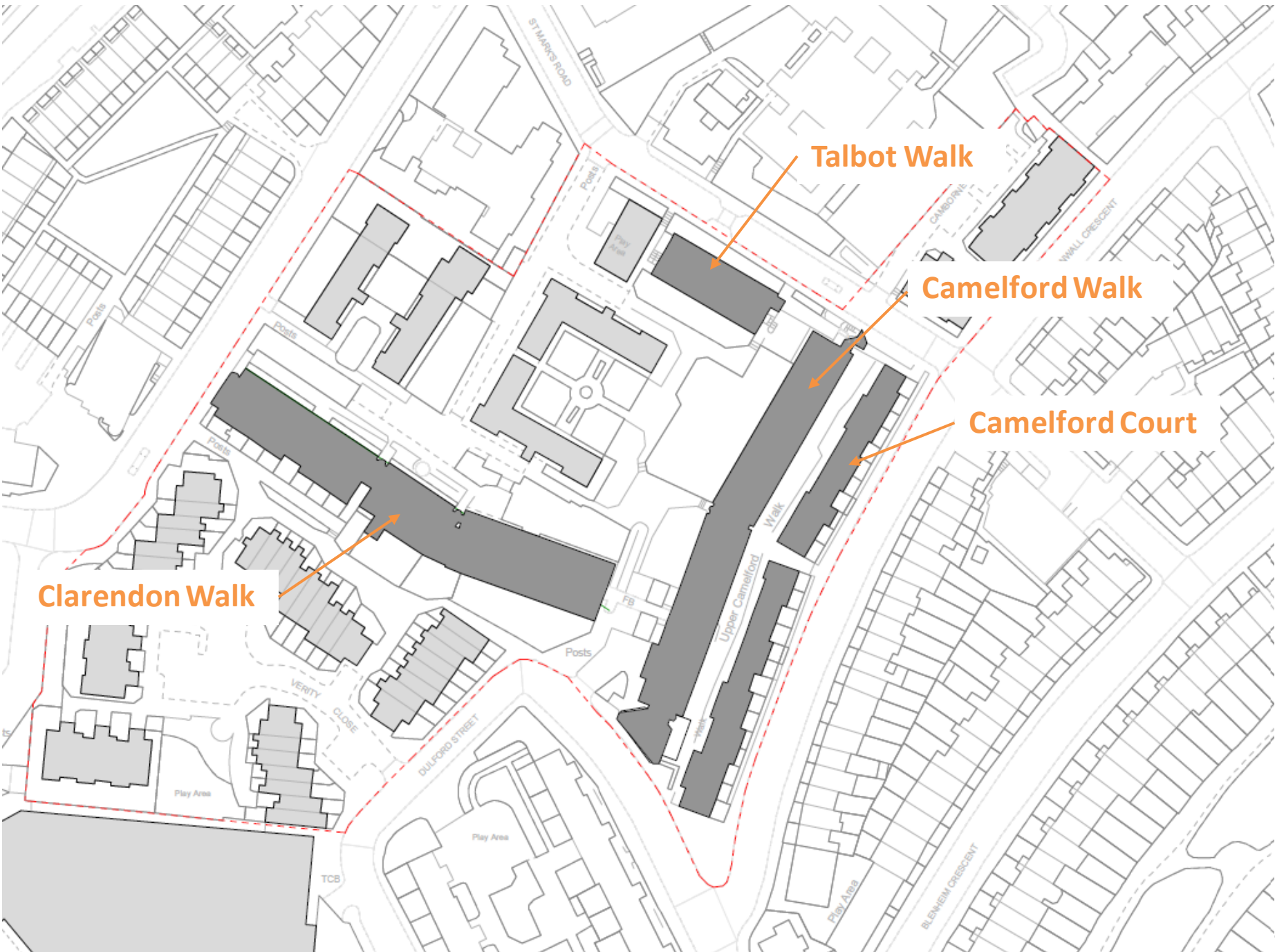
Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- We want to find the **best ways to communicate** the different options for your blocks, including benefits and level of disruption involved
- We want to make sure we are **reaching as many people as possible** and using the best means of communication at convenient times
- This webinar is just the **first step** in the Co-Design process, and we welcome ideas!





# Location Plan





# Understanding the issues: Repairs in the last six months

Issue Type	Camelford Court	Camelford Walk	Clarendon Walk	Talbot Walk
General Repairs	126.9%	84.7%	91.3%	83.3%
Heating/ Hot Water	61.5%	78.0%	72.1%	50.0%
Plumbing	76.9%	110.2%	113.5%	66.7%
Leaks	57.7%	64.4%	78.8%	44.4%
Intercom / Door Entry / Locks	11.5%	54.2%	25.0%	38.9%
Electrical	46.2%	55.9%	31.7%	72.2%
Lighting	34.6%	32.2%	27.9%	22.2%
Windows	7.7%	25.4%	7.7%	0.0%
Drains / Gullies / Guttering	7.7%	5.1%	9.6%	5.6%

- On average, every resident has reported a heating or hot water problem in the last six months
- General plumbing and leaks remains a problem
- Door entry system also need replacement

# Understanding the issues: Energy Performance Certificates

## Talbot Walk

EPC		
Rating	Homes	%
A	0	0%
B	0	0%
C	0	0%
D	14	78%
E	4	22%
F	0	0%
G	0	0%
No EPC	0	-

## Clarendon Walk

EPC		
Rating	Homes	%
A	0	0%
B	0	0%
C	10	10%
D	79	79%
E	10	10%
F	1	1%
G	0	0%
No EPC	4	-

## Camelford Walk

EPC		
Rating	Homes	%
A	0	0%
B	0	0%
C	2	3%
D	38	65%
E	19	32%
F	0	0%
G	0	0%
No EPC	0	-

## Camelford Court

EPC		
Rating	Homes	%
A	0	0%
B	0	0%
C	0	0%
D	9	35%
E	17	65%
F	0	0%
G	0	0%
No EPC	0	-

An EPC gives a property an energy efficiency rating from A (most efficient) to G (least efficient).

# Understanding the issues: Surveys and Investigations

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

We have undertaken **structural surveys** of Camelford Court and **roof surveys** on all blocks, and will be doing further surveys across all blocks





# Understanding the issues: Surveys and Investigations

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- Analysing **archive information** and taking **measured site surveys** of the building
- We have been **modelling** your building in 3D, in both physical and digital models
- We have completed a **drone survey** of your blocks







# Understanding your buildings: Single Glazed Windows

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



- Cold surfaces for condensation
- Insecure openings

## ➤ Condensation

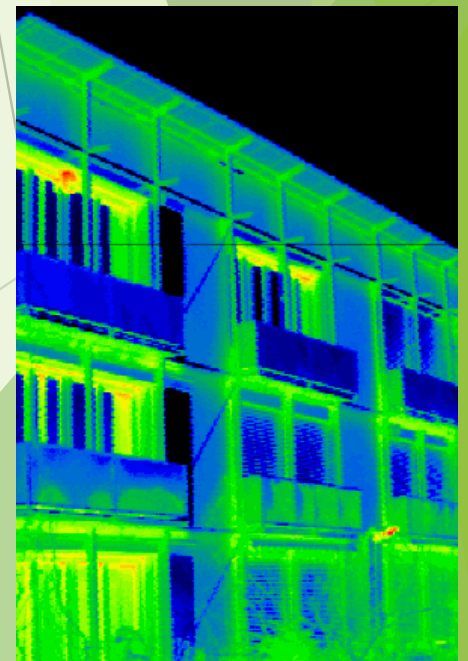
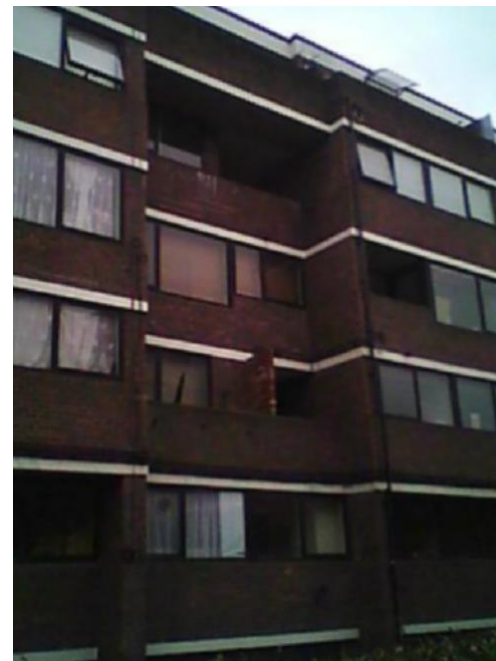
Many residents have reported problems with condensation on windows, particularly after showering or in the kitchen. This is likely due to poor existing ventilation in the kitchens and bathrooms, and glazing of windows.





# Understanding the issues: Cold Walls, Cold Roofs, Cold Floors

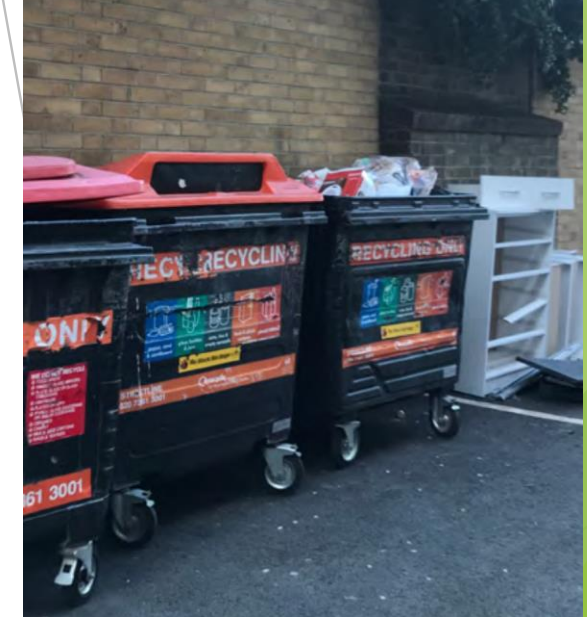
- Little or no insulation in the walls
- Minimal insulation in the roofs
- No insulation between the ground floor and the basement





# Understanding the issues: Entrances, Corridors & Bins

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Door Security & Intercom System needs to be improved

Internal Corridors need redecoration

Bin Chutes are too small and noisy. No recycling within blocks.

# Understanding the issues: Let's Talk!

Before we continue:

- Is there anything else we need to know regarding the comfort of your homes?
- Is there anything we have missed?



# Refurbishing your homes

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

## TOWARDS A NET ZERO CARBON ESTATE

### INSIDE YOUR HOME

- Bathrooms
- Kitchens
- Internal Decoration
- Sound Insulation
- Heating
- Lighting
- Ventilation

### COMMUNAL AREAS

- Stairs & Lifts
- Corridors
- Main Entrance
- Decks
- Door Entry Systems

### YOUR BUILDING

- Windows
- Roof
- External Doors
- Floors
- Walls
- Heating and Lighting Systems

### YOUR NEIGHBOURHOOD

- District Heating System
- Solar Panels
- External Signage
- Landscaping

# Maximising Fire Safety



Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- Trigon have joined our team as an independent Fire Consultants.
- The proposed fire safety provisions will exceed those recommended for compliance with the Building Regulations.
- Construction materials introduced to the building will meet high fire safety standards (Class A1 / A2 where possible)

# Your Home: Kitchens, Bathrooms & Internal Decor

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

**Talbot Walk**  
Refurbishment programme

*Draft programme*

Residents' top 10 priorities are:

- 1 Kitchens
- 2 Windows
- 3 Lifts
- 4 Bathrooms
- 5 Door entry system
- 6 Boiler renewal
- 7 Interior décor
- 8 Additional brick skin
- 9 Communal entrance
- 10 Make garden accessible

**86%**  
Resident participation

**Co-design update**  
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**Clarendon Walk**  
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**Camelford Court**  
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# Your Home: Kitchens, Bathrooms & Internal Decor

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- A parallel programme run by Lancaster West Neighbourhood Team
- Providing new high quality kitchens and bathrooms
- Internal redecoration, with resident choices available



# Your Home: Windows

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

## Talbot Walk Refurbishment programme

Draft programme

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Draft programme

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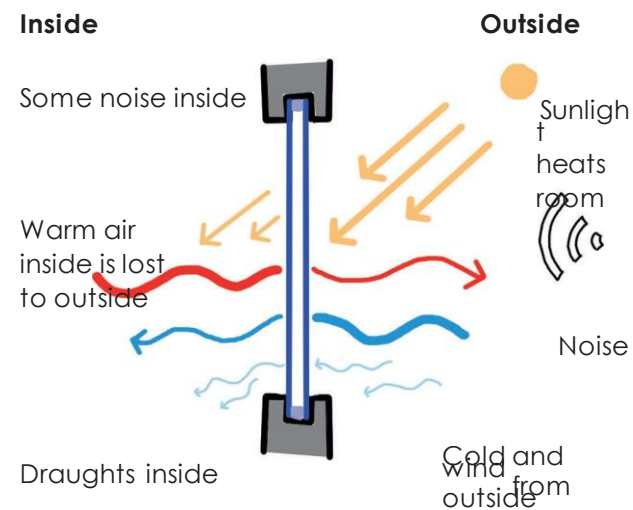
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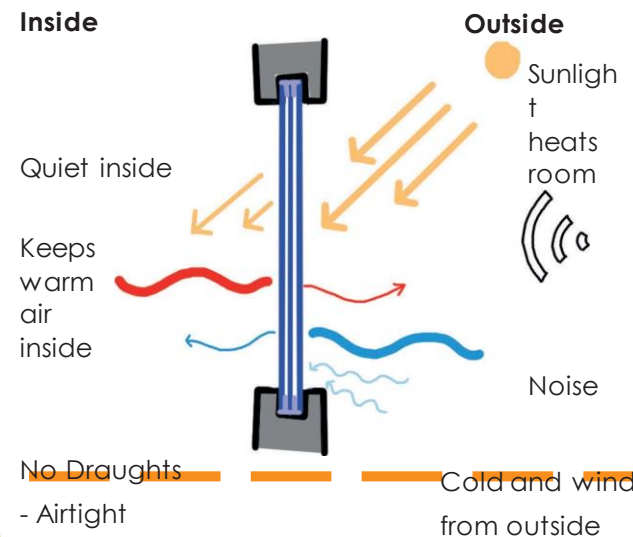
# Your Home: Windows

## Double or Triple Glazed?

### Double glazed



### Triple glazed



## How do they open?

- Security
- Maintenance
- Child Friendly
- Ease of Cleaning



1. Outward opening



2. Inward opening



3. Tilt and turn (inward opening)



4. Fully reversible

## What are they made of?



Aluminium Outside  
Timber Inside



Aluminium Outside Aluminium Inside

# Your Building: Lifts and Entrances

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

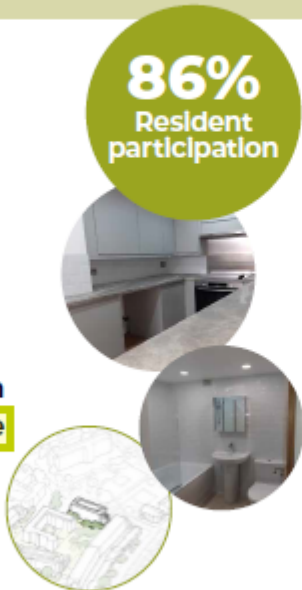
## Talbot Walk Refurbishment programme

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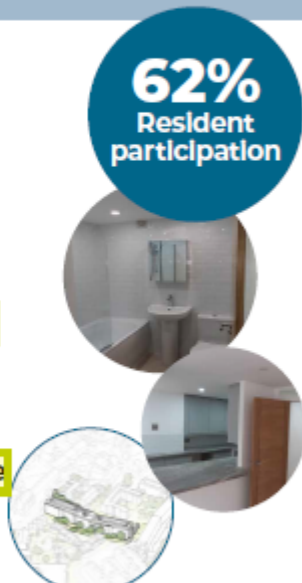
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## Camelford Court Refurbishment programme

Draft programme

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- 4 Kitchens
- 5 Drainage
- 6 Water pressure
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LANCASTER WEST  
NEIGHBOURHOOD TEAM  
**W11**

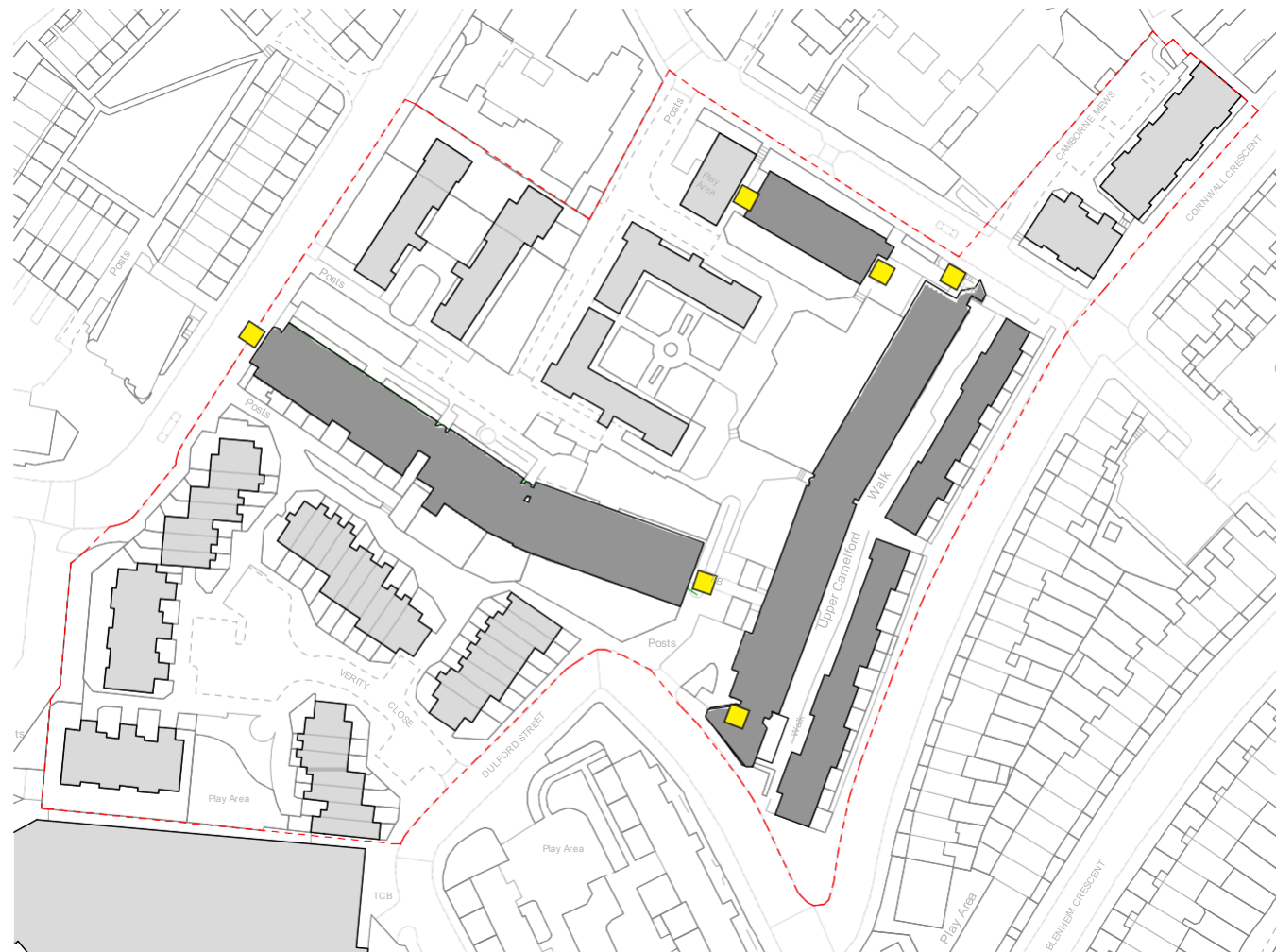
THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA



# Your Building: Lifts and Entrances

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- Exploring Initial locations
- Option to create a whole new entrance
- A lot to work out at ground and basement
- Bin strategy and recycling facilities to be explored



LAMINATE



BACK PAINTED GLASS



STAINLESS STEEL



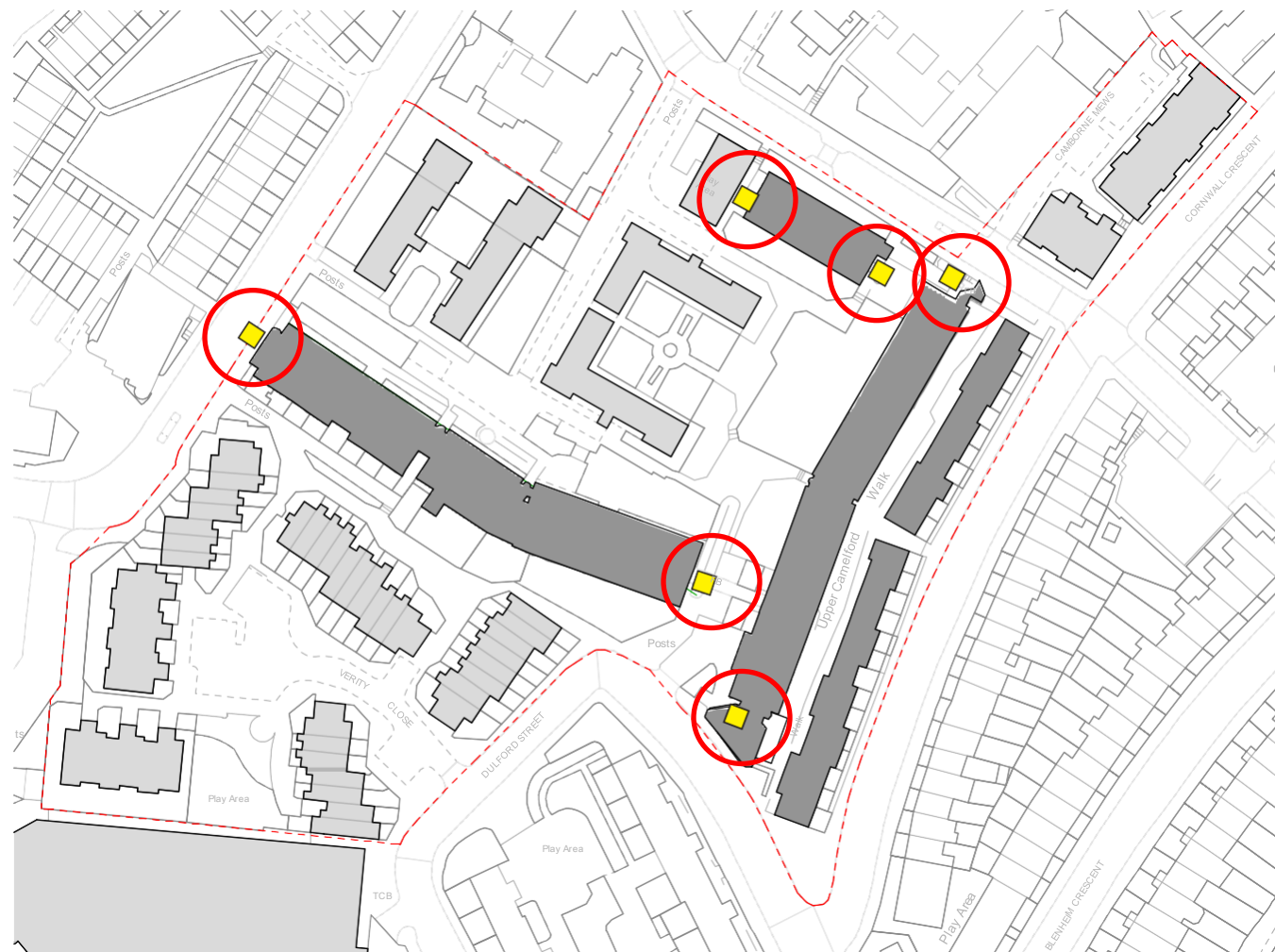
BESPOKE



# Your Building: Lifts and Entrances

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- Exploring Initial locations
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- A lot to work out at ground and basement
- Bin strategy and recycling facilities to be explored



LAMINATE



BACK PAINTED GLASS



STAINLESS STEEL



BESPOKE



# Your Building: Communal Areas

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Example of a light corridor with welcoming entrances



Example of timber front doors



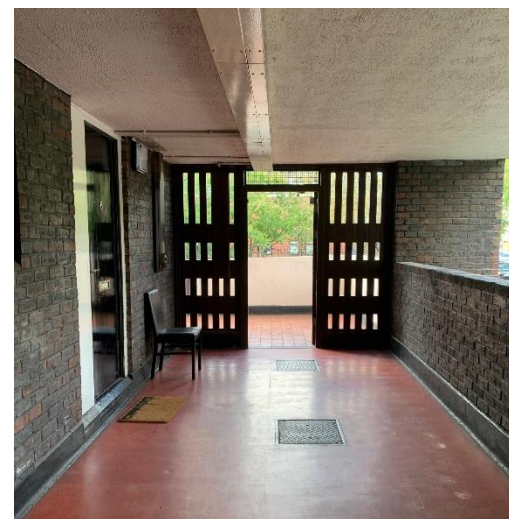
Example of a corridor with feature down-lighting



Example of material palette



Indicative lighting - soft lit using diffused light fittings.



- Reviewing options for **removing steps** into the flats and **removing cross-corridor walls** along Clarendon Walk
- **Redecoration** of communal areas - corridors and entrances
- **Better lighting and security**, and **new finishes** to be developed in co-design with you

# Your Building: Heating and Hot Water

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

**Talbot Walk**  
Refurbishment programme

*Draft programme*

**Residents' top 10 priorities are:**

- 1 Kitchens
- 2 Windows
- 3 Lifts
- 4 Bathrooms
- 5 Door entry system
- 6 **Boiler renewal**
- 7 Interior décor
- 8 Additional brick skin
- 9 Communal entrance
- 10 Make garden accessible

**86%**  
Resident participation

**Co-design update**  
Building on the Ideas Days of 2018, we have engaged over a six month period with residents from every block to establish their priorities, based on the budget secured and latest estimated costs.

We will use these priorities - together with surveys and feasibility studies undertaken throughout 2020 - to shape block-specific refurbishment programmes, and deliver a 21st century model estate.

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**W11**  
THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA

**Clarendon Walk**  
Refurbishment programme

*Draft programme*

**Residents' top 10 priorities are:**

- 1 Windows
- 2 Kitchens
- 3 Internal décor
- 4 Bathrooms
- 5 **Heating renewal**
- 6 Door entry system
- 7 Flat entrance
- 8 Flooring
- 9 Drainage
- 10 Communal entrance

**62%**  
Resident participation

**Co-design update**  
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LANCASTER WEST NEIGHBOURHOOD TEAM  
**W11**  
THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA

**Camelford Court**  
Refurbishment programme

*Draft programme*

**Residents' top 10 priorities are:**

- 1 Windows
- 2 Bathrooms
- 3 Soundproofing
- 4 Kitchens
- 5 Drainage
- 6 Water pressure
- 7 Internal décor
- 8 Resurface courtyard, slope and stairs
- 9 Front doors and bins
- 10 Communal lights and electrics

**61%**  
Resident participation

**Co-design update**  
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LANCASTER WEST NEIGHBOURHOOD TEAM  
**W11**  
THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA

**Camelford Walk**  
Refurbishment programme

*Draft programme*

**Residents' top 10 priorities are:**

- 1 Windows
- 2 Kitchens
- 3 Bathrooms
- 4 Door entry system
- 5 Internal décor
- 6 **Boiler renewal**
- 7 Communal entrance
- 8 Lifts
- 9 Communal electrics
- 10 Flooring

**69%**  
Resident participation

**Co-design update**  
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LANCASTER WEST NEIGHBOURHOOD TEAM  
**W11**  
THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA



# Your Building: Heating and Hot Water

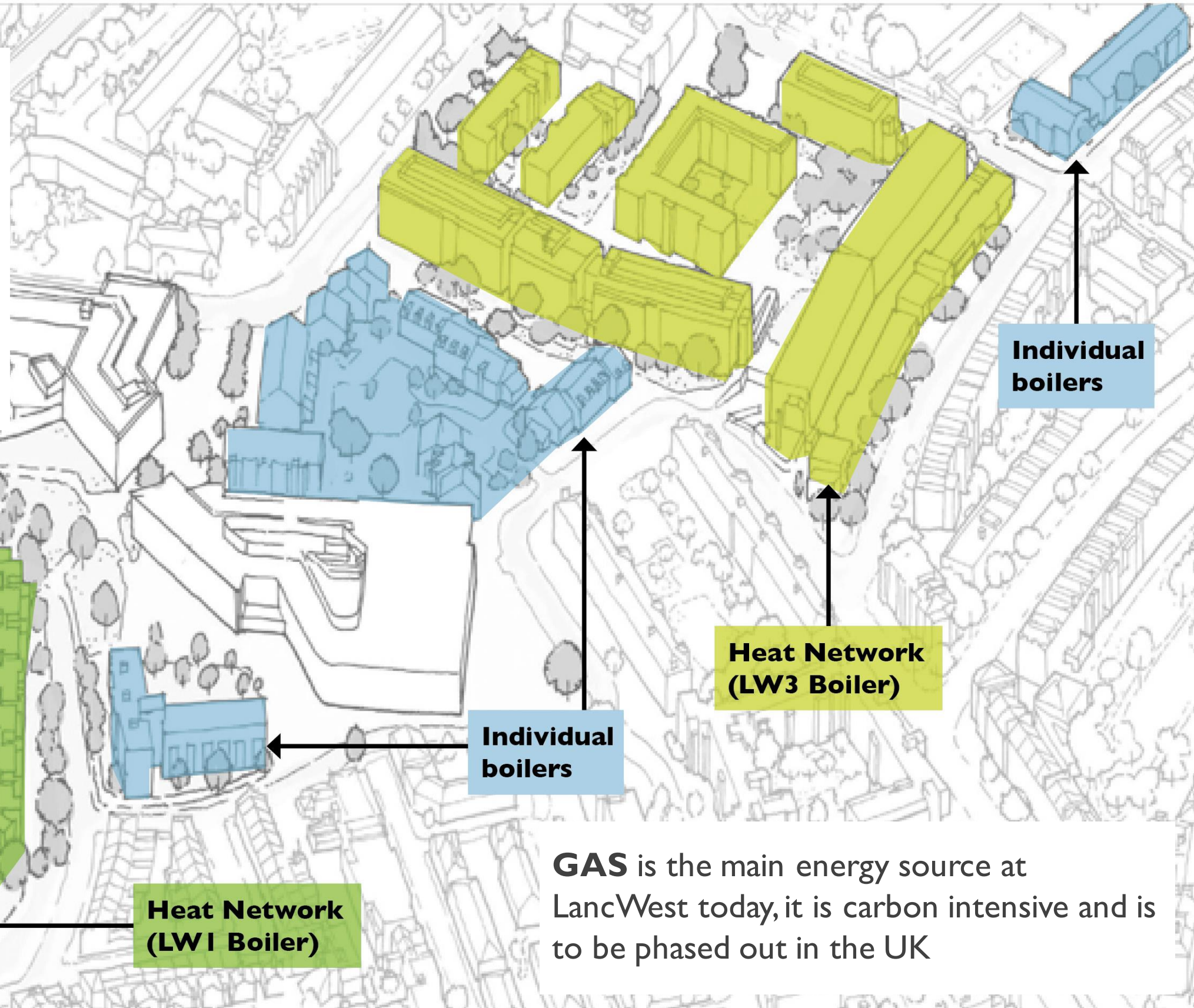
Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

## Your future heating and hot water solution

Janet Hall  
Heat Network Engagement Manager

# How is LancWest heated today?

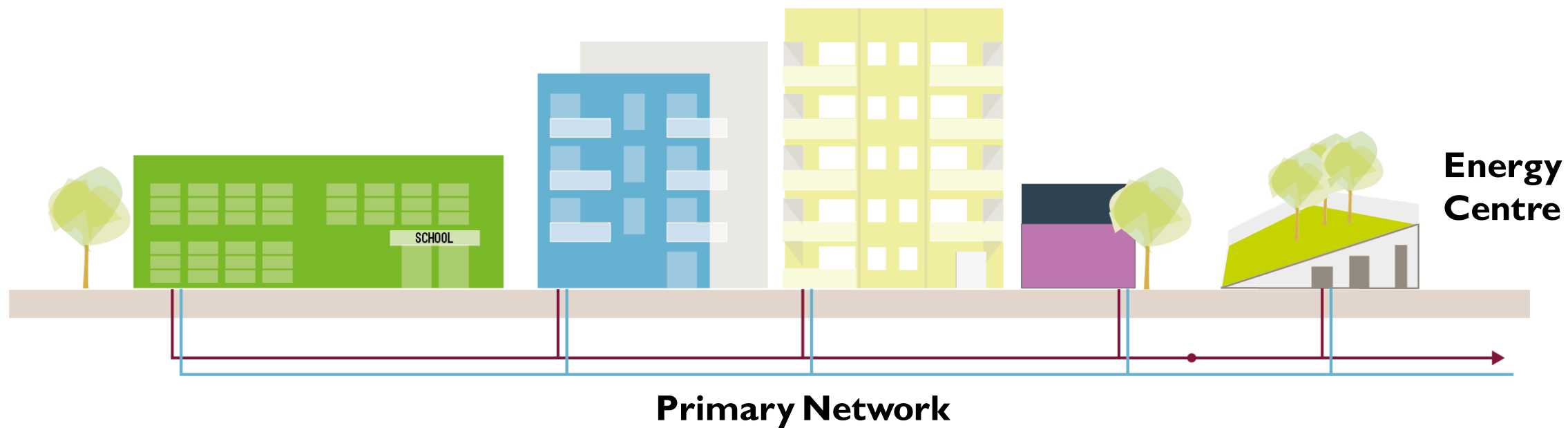
- ▶ 80% of homes are heated by gas via an existing **heat network**
- ▶ 20% of homes have an individual gas boiler



**GAS** is the main energy source at LancWest today, it is carbon intensive and is to be phased out in the UK

# What is a heat network?

It is a system that supplies heat to several buildings via pipes connected to a local energy source



Renewal and replacement is required of the two heat networks, which today supply 80% of LancWest heating



# Future Heating Co-Design

Feb / March 2021

▶ Technical teams are doing surveys to find out *what is possible*. Here we are testing if we can take heat from sewage!

March / April 2021

▶ We will share the heating options for resident review and co-design





etails

Flat Number

# Share your thoughts on heating today...

Tenant  Leaseholder  Freeholder

Do you like to join a focus group in a meeting to discuss your future in more detail?  YES  NO

▶ [Janet.hall@rbkc.gov.uk](mailto:Janet.hall@rbkc.gov.uk)

Do you like about your heating system today?

Do you like to heat your home to the temperature you would like?  YES  NO

### Heating Cost + Comfort



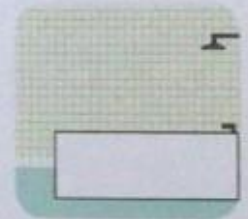
3. Is your home warm enough? *circle your answer*

never	not often	ok
1	2	3



4. Is your home cool enough in summer? *circle your answer*

never	not often	ok	often
1	2	3	4



5. On a normal day, how many baths and showers does your household take?

Baths (no.)  Showers (no.)

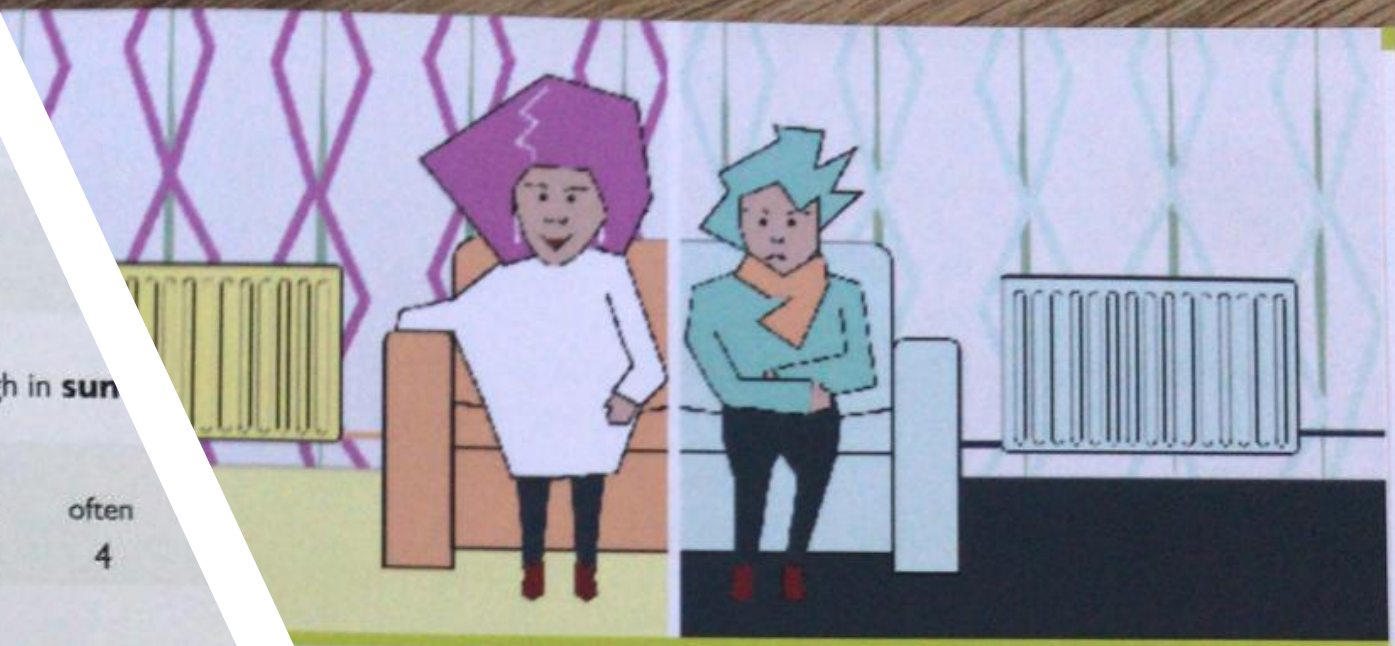
6. Do you have hot water available when you need it?

never	some-times	ok	often	always
1	2	3	4	5

7. Do you have further comments about anything above?

\_\_\_\_\_

\_\_\_\_\_



## Heating and Hot Water Survey

West Top Ten Priorities, showed that heating was high on the list of things to fix for many residents. We like to hear more about what you think of your current heating system and what you would like to see in the future. As part of our next step to co-designing new and improved heating systems, we will host a number of Co-Design sessions in March 2021.

complete the survey online, or on Sunday 14 March 2021. Survey



# Understanding the issues: Let's Talk!

Before we continue with sustainability and zero carbon:

- What are your thoughts on the interiors and communal areas?
- What are your thoughts on the windows?
- Do you have any questions regarding the heat network?



# What does 'net zero carbon' mean for your homes?

## Healthier and more comfortable homes:

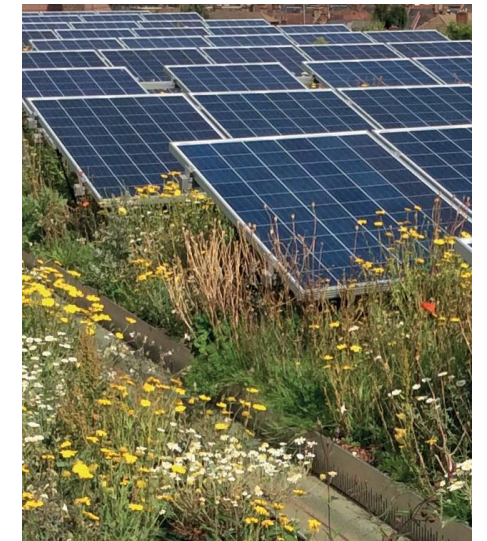
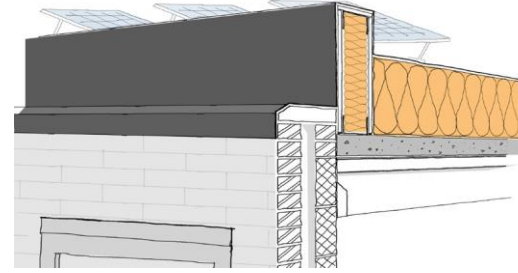
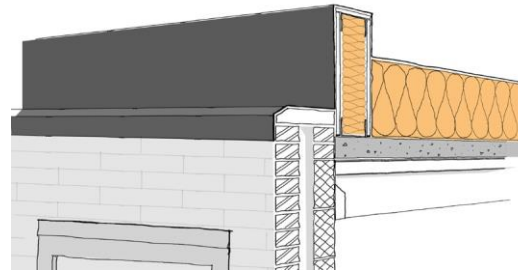
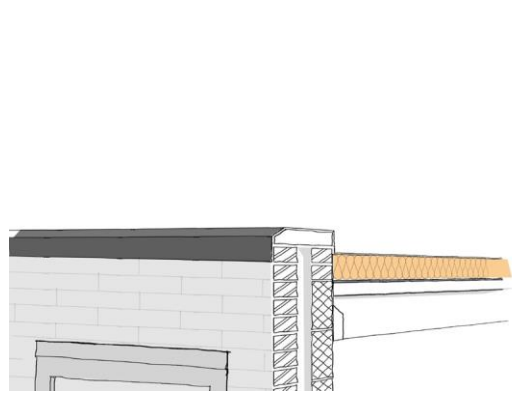
- Better **thermal comfort** through summer and winter
- **Better ventilation** and **indoor air quality**
- **Lower energy bills** and **leaseholder service charges**
- **More soundproofing** between flat

...and an opportunity to co-design and refurbish the buildings to standards others will look to follow!



# Your Building: Roof Options

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Typical Existing  
Roof

Warm Roof

Warm Roof  
PVs

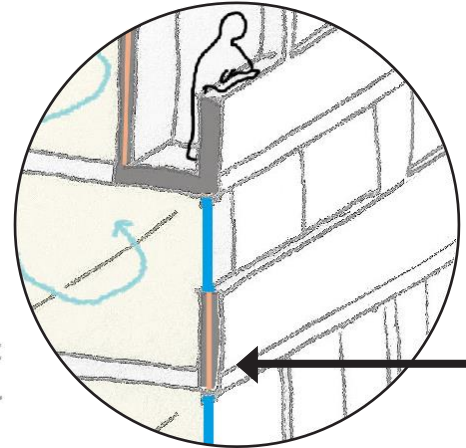
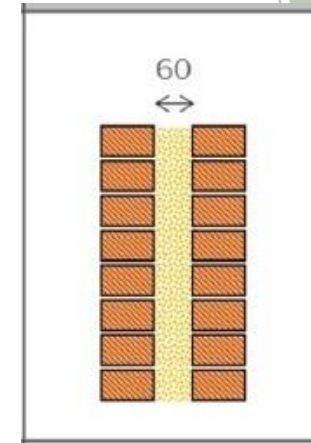
Warm  
Green Roof

Warm  
Green Roof  
PVs

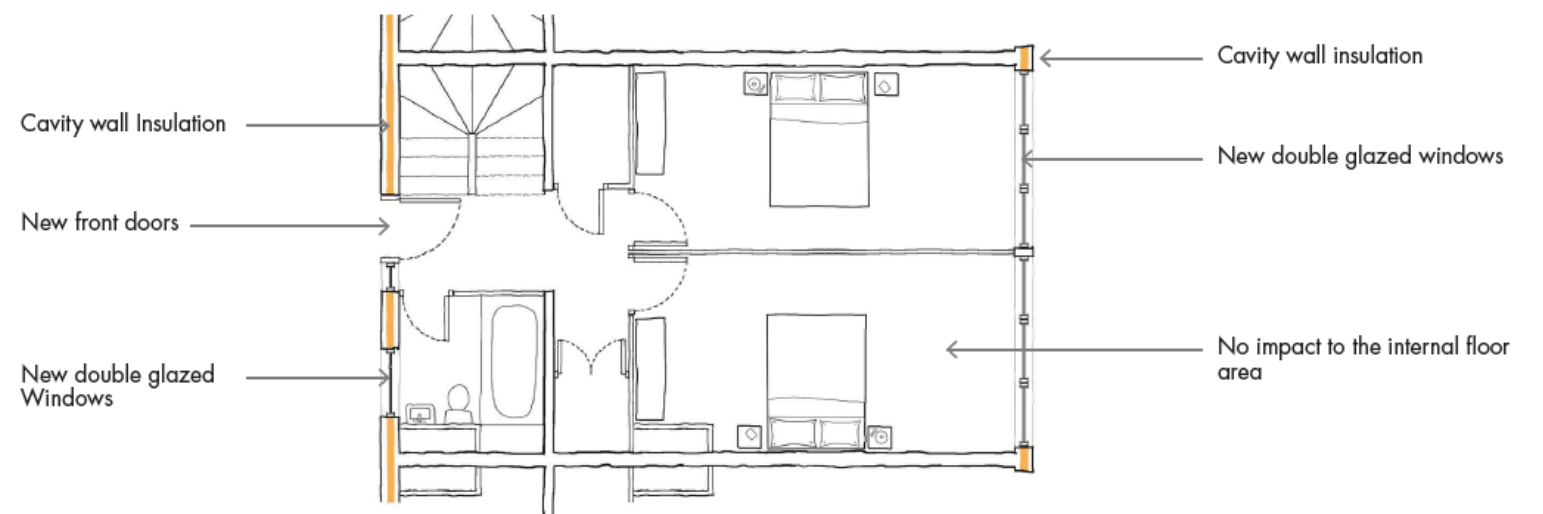
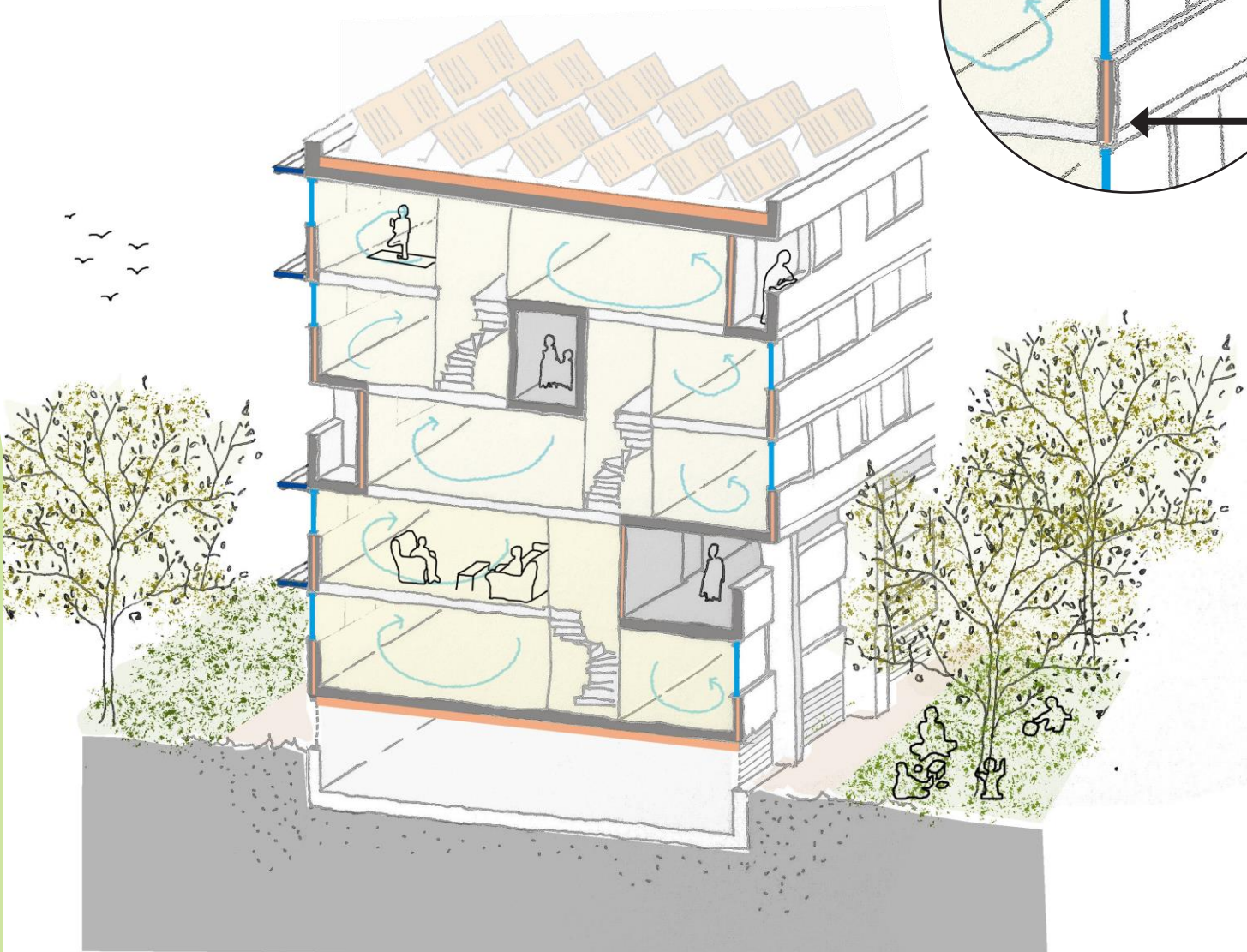


# Your Building: Cavity Wall Insulation

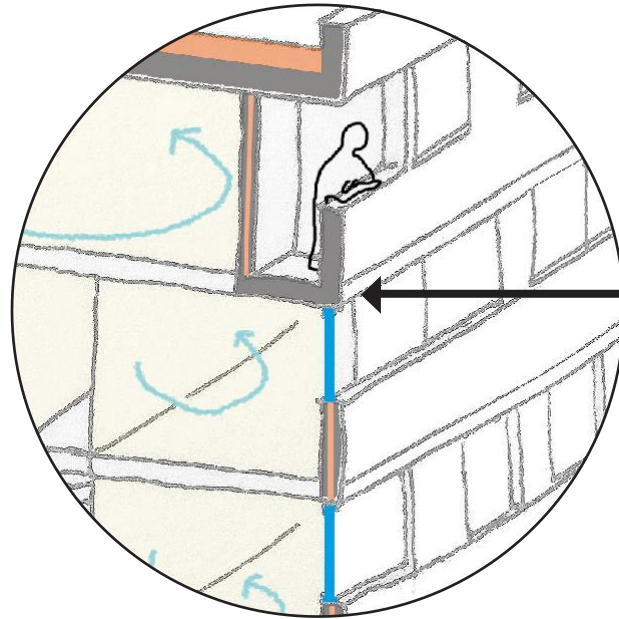
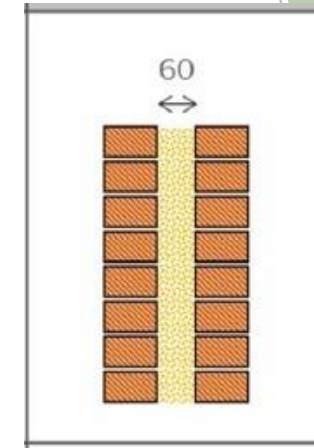
Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



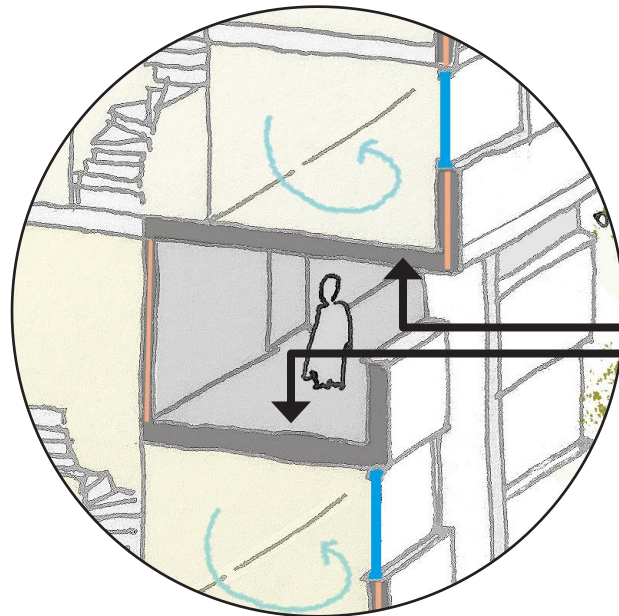
Cavity infill insulation to cavity brickwork walls



# Your Building: Cavity Wall Insulation



Cold areas at balconies



Cold terraces  
Cold slabs

## Pros

- No impact to resident's internal floor area
- Minimised disruption to residents due to less work proposed
- New windows and fresh air ventilation could be provided

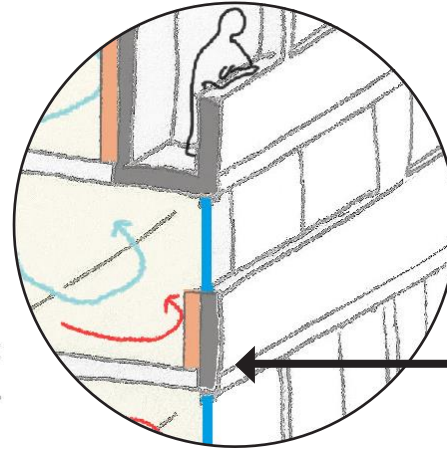
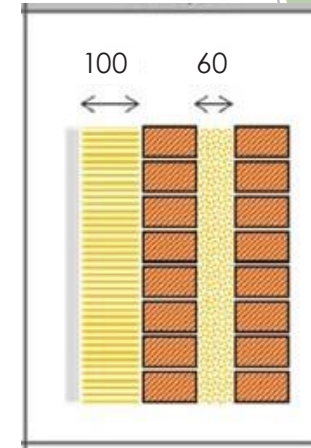
## Cons

- Does not support our energy efficiency aims.
- There will still be damp, cold spots and draughts in flats
- Access to flats required to install new windows and ventilation system
- Some scaffolding may be required



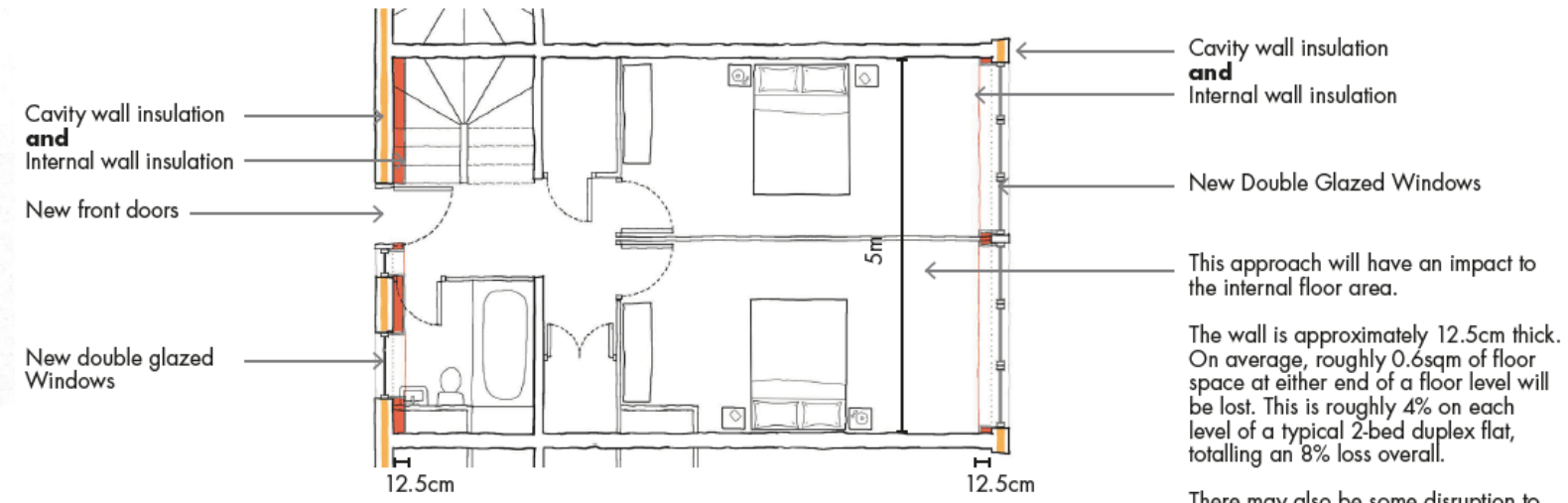
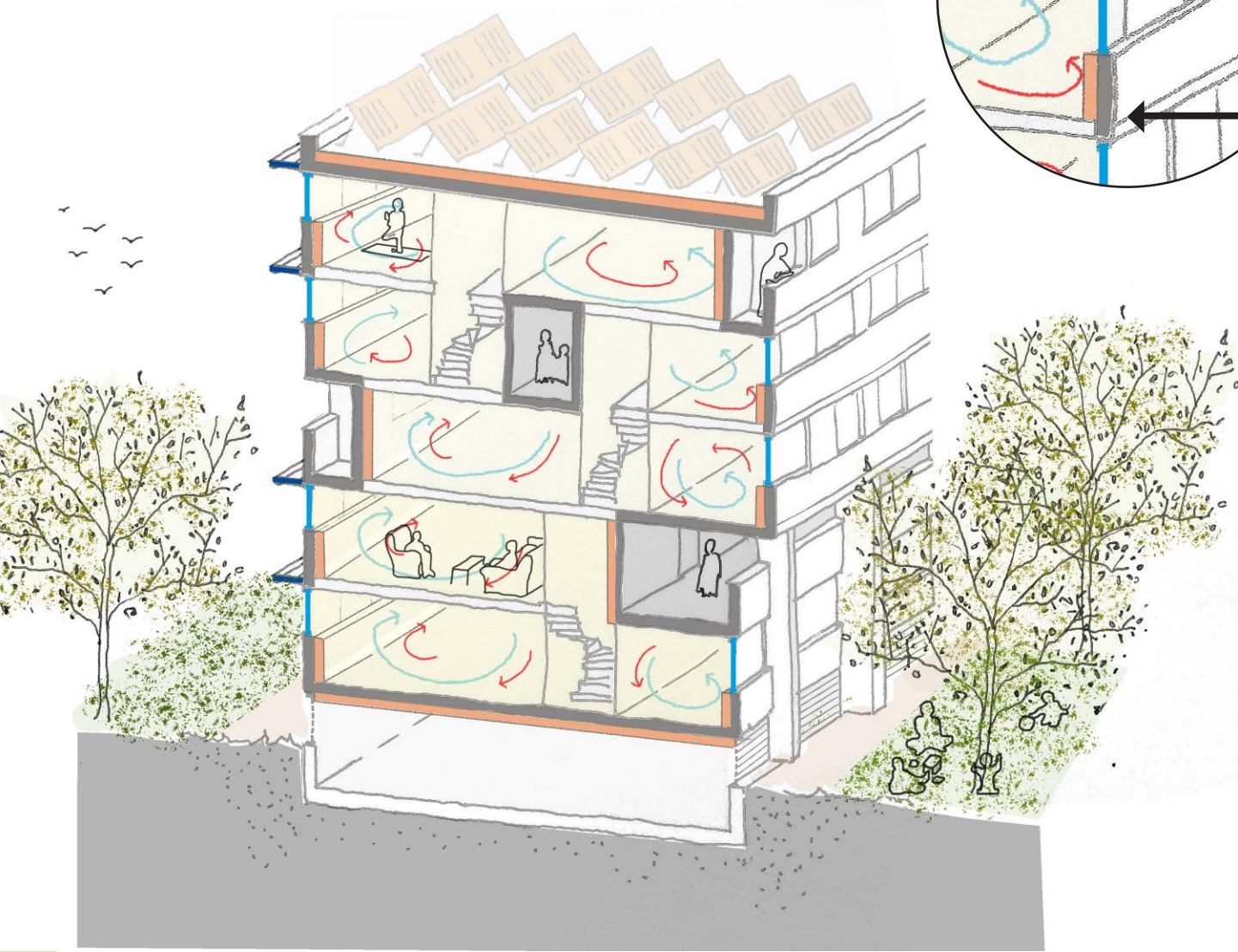
# Your Building: Internal Wall Insulation

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Insulation to the internal face of the external walls

Solar shading introduced to help prevent overheating

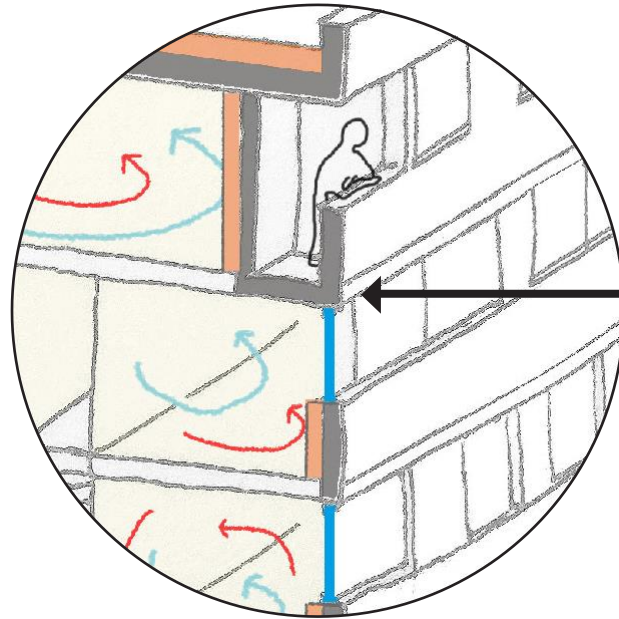
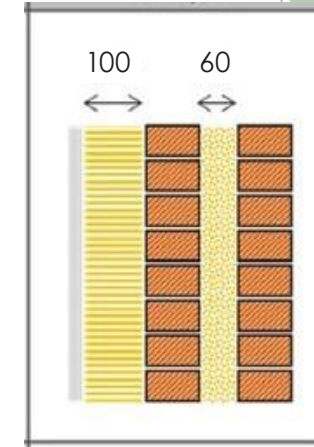


This approach will have an impact to the internal floor area.  
The wall is approximately 12.5cm thick. On average, roughly 0.6sqm of floor space at either end of a floor level will be lost. This is roughly 4% on each level of a typical 2-bed duplex flat, totalling an 8% loss overall.

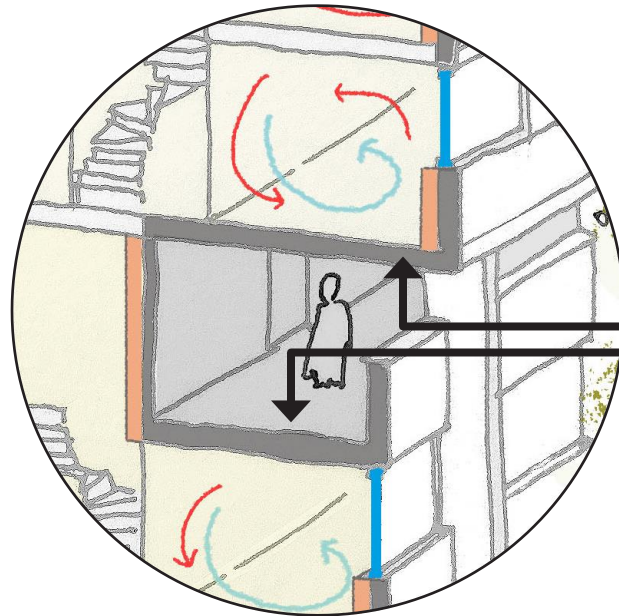
There may also be some disruption to key features such as service risers and stairs.

# Your Building: Internal Wall Insulation

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



Cold areas at balconies



Cold terraces  
Cold slabs

## Pros

- Building performance will be much improved
- Homes will be warmer and greener
- Energy bills will be reduced

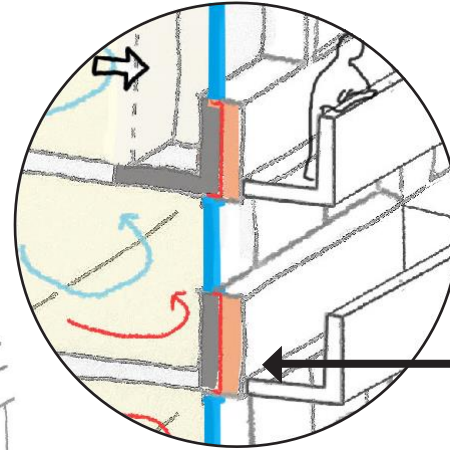
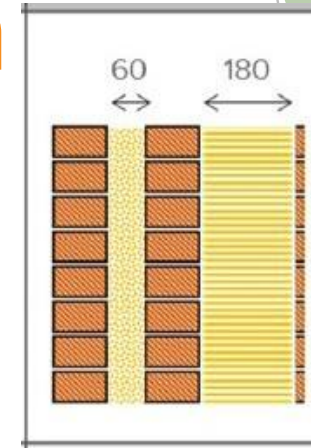
## Cons

- Difficult to achieve the necessary energy reduction
- There may still be some damp, cold spots and draughts in flat
- Resident's floor space will be reduced to allow for internal insulation
- Disruption for residents due to access required for internal wall insulation
- Access to flats required to install new windows and ventilation system



# Your Building: External Wall Insulation

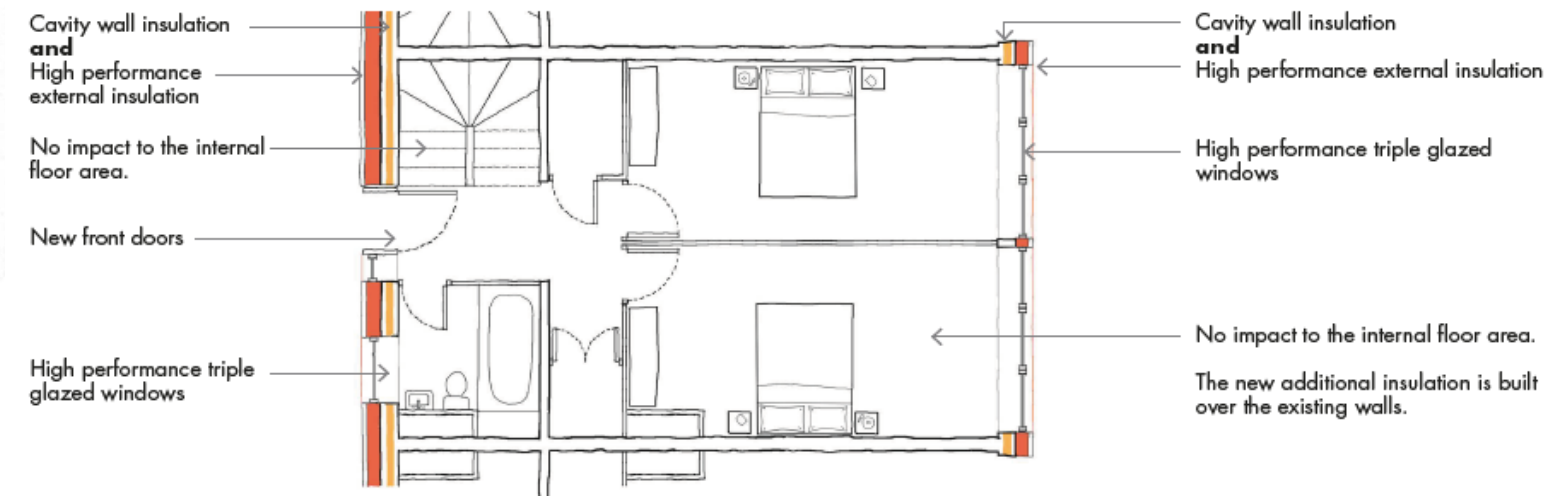
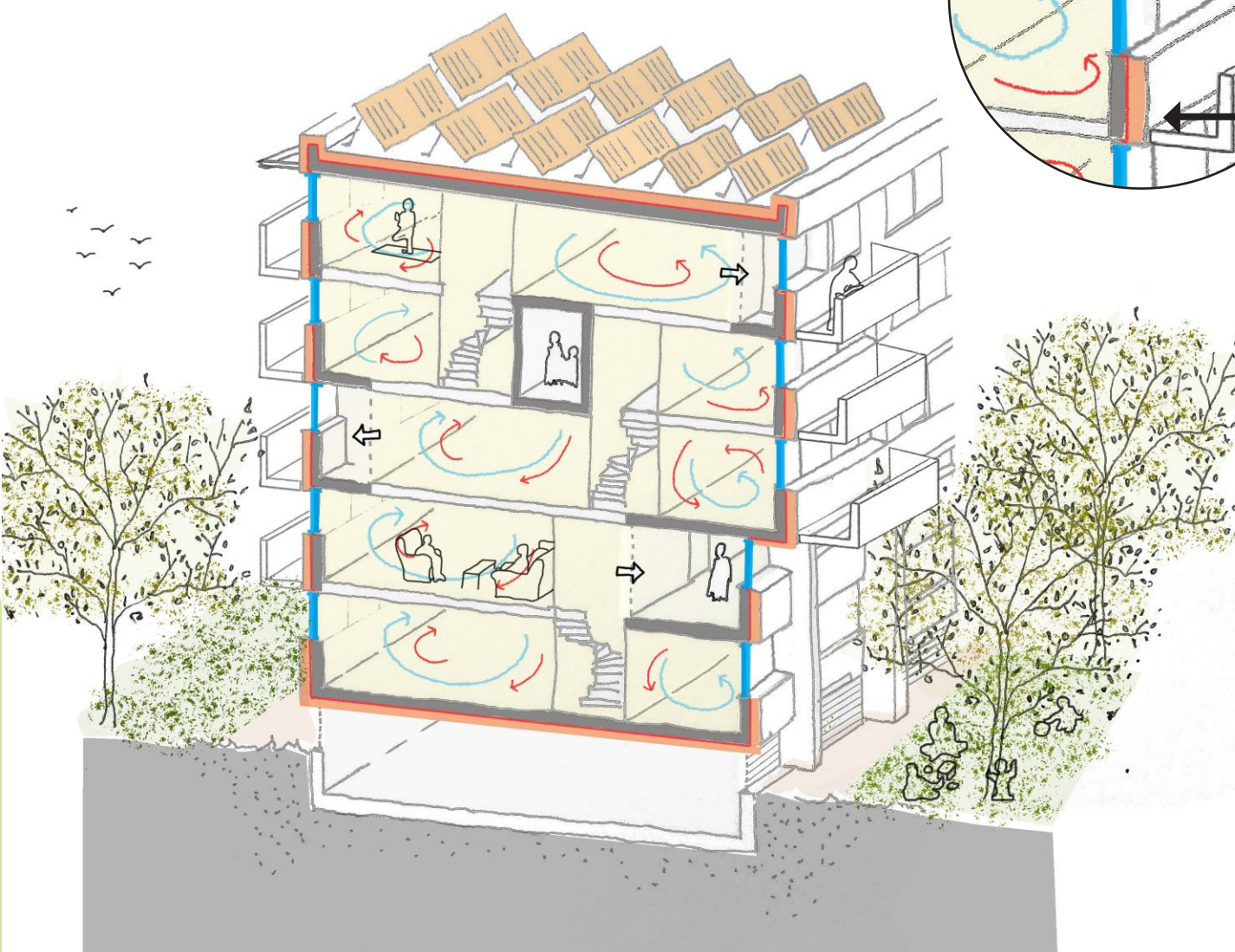
Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



New external wall insulation and external brickwork skin

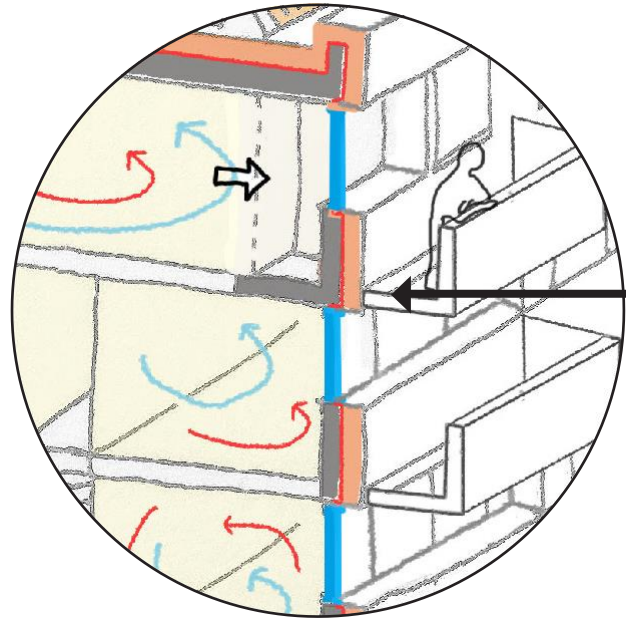
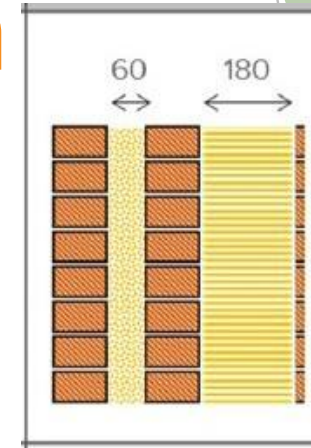
- New external balconies
- Flats to gain additional floor area
- Solar shading to help prevent overheating

Highest level of energy performance!

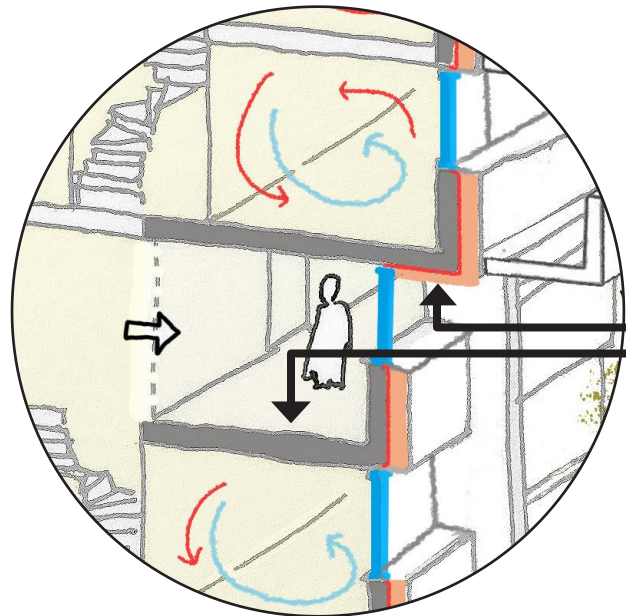


# Your Building: External Wall Insulation

Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions



External wall fully insulated



Corridors and decks could become heated, indoor spaces  
Slabs insulated

## Pros

- Will support the project's Net Zero Carbon aims
- No reduction of resident's internal floor space, and some flats may gain internal floor space
- Potential for minimising resident disruption due to external wall insulation being constructed outside the homes
- Proposed design should prevent any future issues with draughts, damp and condensation
- Opportunity to strengthen building and estate identity with new external brickwork

## Cons

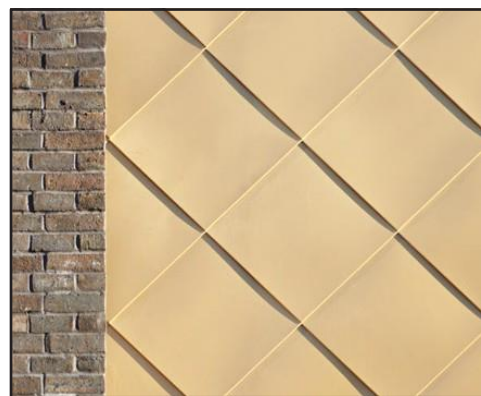
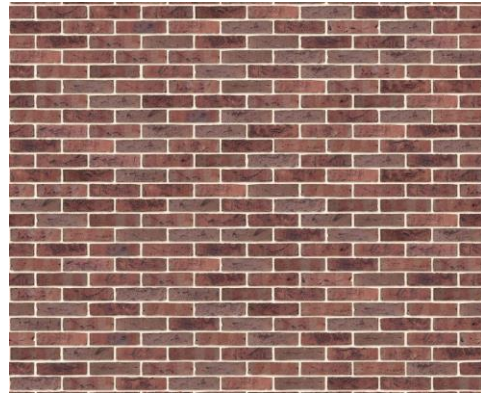
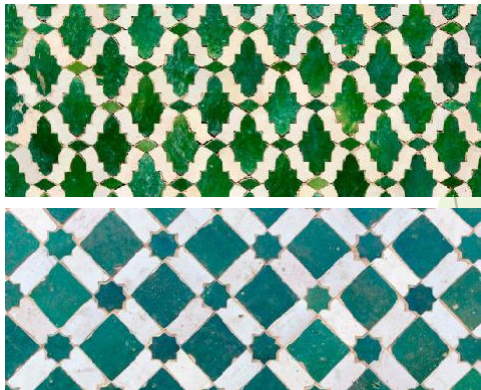
- A higher upfront cost
- Scaffolding will very likely be required for external wall insulation
- Access to flats required to install new windows and ventilation system
- Longer construction time than internal insulation



# Your Building: Material Options

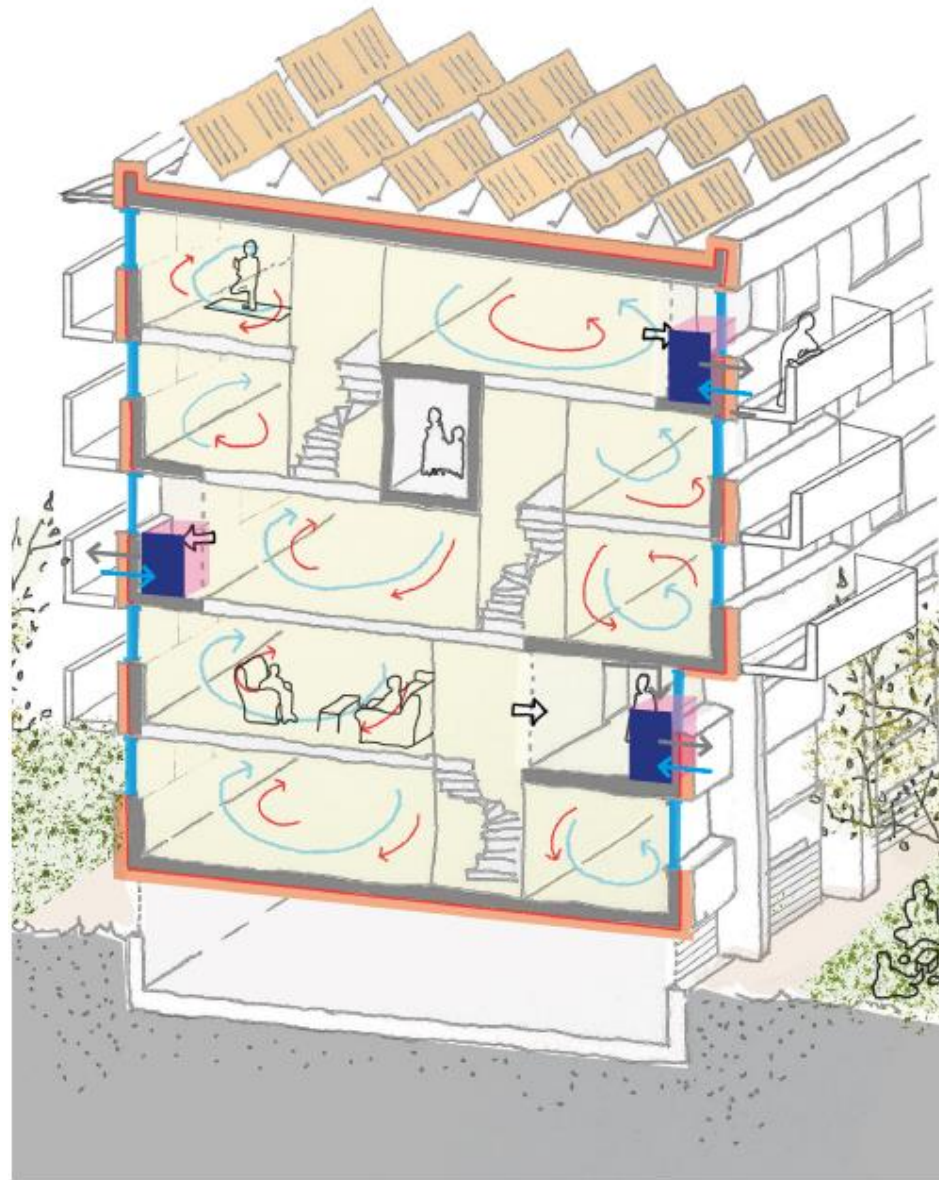
Introduction  
Existing Homes  
Possible Improvements  
Next Steps  
Questions

- Material Options to be explored further through Co-Design
- Robust Materials
- Only A1 / A2 rated materials



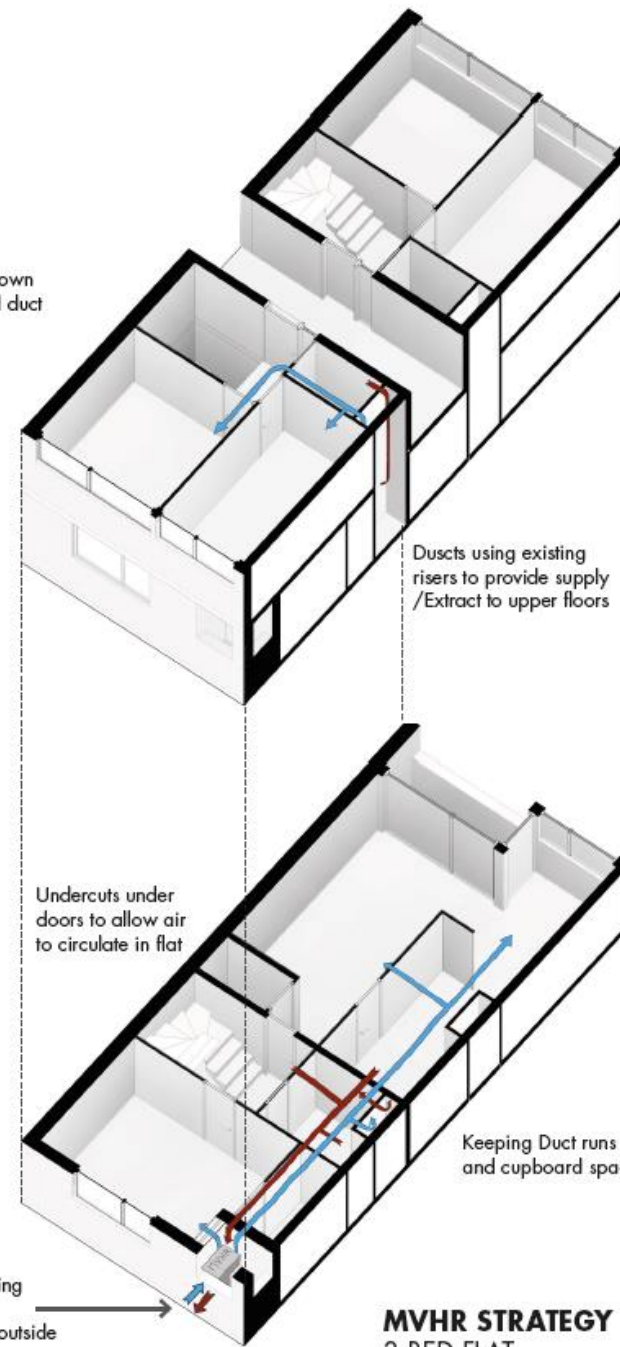


# Ventilation: Mechanical Heat Recovery



MVHR LOCATED ON EXISTING BALCONIES

supply air to be thrown into rooms to avoid duct runs



MVHR STRATEGY TALBOT 3 BED FLAT



MVHR with attenuator





# What do these improvements mean for your homes?

- The **better insulated** your building is, the less heat is lost, the **less energy** you need to heat your home.
- This will translate to **lower energy bills**
- It will also create a **more comfortable environment, eliminating drafts**, and offer a more **stable temperature**
- A holistic approach is needed to avoid over-doing it on one aspect, and compromising on another, for example air-quality, or over-heating



# Let's Talk:

Let us know what you think...

This is a Co-Design project, your opinion matters.

We will be developing the proposals further before we meet again with a more focused presentation, but until then...

- What do you think about the options presented?
- Is there anything we have missed?

# Next steps: We need your help!

## Structural Surveys

To help us understand the existing structure, these surveys will require a small section of your ceilings to be opened up, so we can see the structural slab behind, and how it connects back to the wall.

The works will take a few days, anything taken down, will be repaired and re-decorated, with a choice of finishes available.

## Volunteers Required:

- Upper Camelford Walk (2 volunteers)
- Upper Talbot Walk (2 volunteers)
- Upper Clarendon Walk (3 volunteers)

(Please look out for letters sent from LWNT)



# Next steps: We need your help!

## Air-Tightness Testing

These are not intrusive, meaning there will not be any opening up works required.

But it may be an inconvenience for approximately 30 minutes.

## Volunteers Required:

- For these surveys, we will need a sample that covers all the different flat types that exist across all the blocks.
- Please look out for a letter to come



# And lastly: To continue the conversation...

Before our next meeting:

- A copy of this presentation will be available for all residents & a recording of this presentation will be available on W11 website
- We will be sending all residents an initial designs survey, to get your feedback on everything shared tonight
- We hope to hold a pop-up event on the estate in April to get more feedback
- Any comments or thoughts very welcome!

If you would like to follow anything up, please contact: Telephone: 0800 389

2005

Email: [lancasterwestoffice@rbkc.gov.uk](mailto:lancasterwestoffice@rbkc.gov.uk)

Website: [www.weare11.org](http://www.weare11.org)



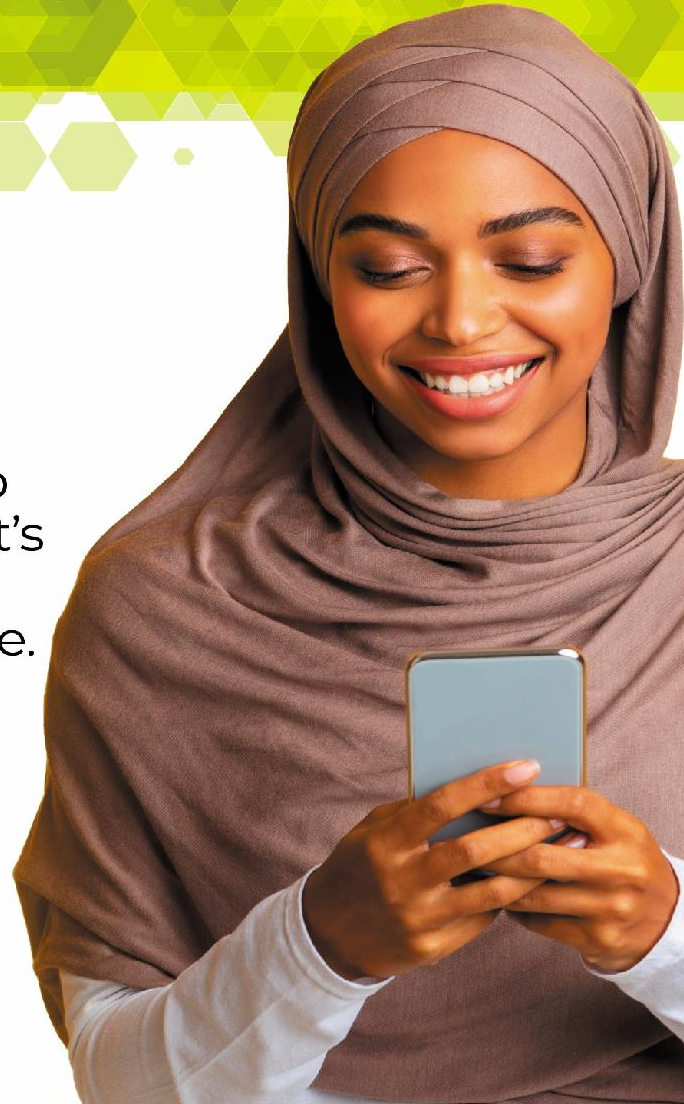
Thank you for joining us!

# Subscribe to our new resident newsletter Lancaster West News



Be the first to  
find out what's  
happening  
where you live.

Subscribe using the  
QR code or the link in  
our Instagram bio.



# Resident Enewsletter



Introduction  
Existing Homes  
Possible  
Improvements  
Next  
Steps  
Question  
S