



Developing a Future Neighbourhood Vision for Lancaster West and beyond

Project Board Meeting
8th July 2021



Agenda

- 1. Review of Actions (James Caspell)**
- 2. You Said – We Did (Chrissy Galerakis)**
- 3. Emerging Priorities (Chrissy Galerakis)**
- 4. Introducing Arup (James Caspell/ ARUP)**
- 5. Project Delivery Structure Moving Forward (Chrissy Galerakis)**

I. Review of Actions

Date	Action	Status	Update
11 May	Establish procurement team with volunteers from Project Board	Complete	NHS representatives
09 June	Finalise TOR for Project Board	In Progress	Feedback integrated. Developed TOR. Circulated for approval.
	Involve key stakeholders currently absent – RBKC Planning, RBKC Economic Development	Complete	Invited both teams to join
	Emerging Priorities Mapping with stakeholders from this Project Board	In Progress	Received some responses – still need to flesh this out
	Review name of this project following resident feedback around the term “Masterplan”	Complete	Changed name from Masterplan to LW Future Neighbourhood Vision

2. You Said, We Did

What residents have told us	What we have done
Focus on sustainability	Ensured a priority in the procurement specifications and scope of programme
No demolition of existing homes	
All new housing to be social housing	
Ensure approach is resident-led	
Change name from “Masterplan”	Changed name to Lancaster West Future Neighbourhood Vision

3. Emerging Opportunities

Reminder of what the masterplan process will do

- 1. Map existing services** currently offered
- 2. Map existing community assets** and **potential future neighbourhood hubs**
- 3. Understand and visualise existing needs - and aspirations of residents**
- 4. Establish a resident-led vision for the future, and a plan of how we get there**
- 5. Bring all of the above to life – and set out the blueprint this co-designed vision**

3. Emerging Opportunities



3. Emerging Opportunities

Community assets

- Accessible community centres
- Range of spaces
- East side of the estate community centre

Equality and Diversity

- Tackling inequality for BAME communities
- Language services
- Occupational segregation

Employment

- Child care support for working parents
- Incentives for small and online businesses
- Local job opportunity promotion – LancWest Works

Health and Wellbeing

- Services for pregnancy to 5 year old
- Physical and mental wellbeing services - pop up assessment clinics
- Fires safety events

Housing

- Flat level access properties
- Storage spaces for overcrowded families
- Increase supply of social rented homes

Sustainability

- Waste, food waste and recycling facilities
- Solar panels across buildings
- Improve air quality and pollution

Skills Building

- Intergenerational opportunities
- Music studio for young people
- Digital champions programme

Transport

- Lift for tube station
- Electric vehicle hub
- Integrate cycle and tube facilities on latimer and Ladbroke grove

3. Emerging Opportunities

	A	B	C	D	E	F	G	H
1	<i>In the next 6 - 12 months...[WHO], in and around Lancaster West Estate and broader Notting Dale Ward, will be....</i>							
2	Who	Community Assets	Diversity	Employment	Education/ Skills Building	Green Spaces	Sustainability	Health and Wellbeing
3	<i>What organisation you work for?</i>	<i>Community spaces, centres, etc.</i>	<i>Inclusion, Affermative Action in community tc.</i>	<i>Job opportunities, volunteer opportunities, etc.</i>	<i>Training opportunities, mentoring programmes etc</i>	<i>Gardens, allotments, playgrounds etc.</i>	<i>recycling, waste management, energy efficient practices etc.</i>	<i>health services in area etc.</i>
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3. Emerging Opportunities

Physical activity in the North of the borough

- 1 Second Half Centre
- 2 Venture Centre
- 3 Westway Sport & Fitness Club
- 4 Kensington Leisure Centre
- 5 Holland Park
- 6 Central Library



Second Half Centre

St. Charles Centre for Health and Wellbeing, Exmoor Street, W10 6DZ
Tel: 020 8962 5500, to book for any of the below classes

Bus: 52, 295, 7

Tube: Ladbroke Grove (15min walk)

Day	Class name	Age	Cost	Time
Mon	Dance Mix ●●●	50+	£1 / £3	10 – 11am
Wed	Intermediate Stretch & Tone ●●●	50+	£1 / £3	12.45 – 1.45pm
Wed	DanceWest Bolder Not Older Dance ●●●	50+	£2	2 – 3pm
Thur	GO Generation: Table Tennis ●●●	50+	£1 / £3	10 – 11.30am
Thur	Exercise to Music with health management ●●●	50+	£1.50	12.15 – 1.30pm
Thur	Beginners Stretch & Tone ●●●	50+	£1 / £3	1 – 2pm
Fri	Abs, Bums & Thighs ●●●	50+	£1 / £3	1.30 – 2.30pm

Venture Centre

103A Wornington Road, W10 5YB Tel: 020 8960 3234

Bus: 23, 52, 70, 228, 295, 316, 452

Tube: Ladbroke Grove (15min walk)

Day	Class name	Age	Cost	Time
Mon	Dance exercise to African music (Women Only) ●●●	All	£2.50	10 – 11am
Mon	Zumba (women only) ●●●	All	£2	7 – 8pm
Tues	Pilates ●●	All	£2	1 – 1.45pm
Tues	Yoga ●●●	50+	£1.50	2 – 3.30pm
Wed	Zumba ●●●	All	£1.50	12.30 – 1.30pm
Thur	Pilates ●●	All	£2	6.30 – 7.30pm
Fri	Belobics ●●●	50+	£1	12 – 1pm
Fri	Boxfit ●●	All	£2	6.15 – 7.15pm

3. Emerging Opportunities



Jobs and Training

The Guide 2020-2022

www.rbkc.gov.uk



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Section One: Jobs Advice

Jobcentre Plus

Jobcentre Plus is part of the Department for Work and Pensions.

Tel: Jobcentre Plus 0800 169 0190
Web: www.gov.uk/contact-jobcentre-plus

What is provided: Employment advice, job brokerage and screening for local jobs. Access to work clubs, training courses, work experience, volunteering, CV advice, online job searching and careers advice (National Careers Service is on-site at the Jobcentre).

Internet access – public computers and Wi-Fi for job search and applying for benefits online.

Who is eligible: All people looking for employment, benefit claimants and their partners.

Work coaches offer support at the Jobcentre Plus and they can:

- conduct work search interviews tailored and personalised to claimants' individual circumstances
- refer customers to job opportunities, work experience and vocational training
- refer customers to training to address basic skills and ESOL needs
- access specialist provision that helps young people, lone parents, and customers who are long term unemployed, disabled or have health conditions prepare for, and find, sustainable employment
- give advice on applying for in-work benefits.

Jobcentre Plus also has a job brokerage arm and customers have access to a vast number of vacancies.

Full information on Jobcentre Plus services can be found on www.gov.uk/contact-jobcentre-plus

North Kensington Jobcentre Plus covers the W8, W10 and W11 postcodes – see below for other JCP offices.

Jobcentre Plus Offices

Fulham

Waterford House, Waterford Road, London SW6 2DL

Hammersmith

Glen House, 22 Glenthorpe Road, London W6 0PP

North Kensington

308-312 Quayside House, Kensal Road, London W10 5BL

Shepherds Bush

176-180 Uxbridge Road, London W12 7JP

Westminster

Chadwick Street, London SW1P 2ES

Section Two: Training

Action Disability Kensington and Chelsea (ADKC)

Whitstable House, Silchester Road, London W10 6SB

Tel: 020 8960 8888
Email: adkc@adkc.org.uk
Web: www.adkc.org.uk

What is provided: Run by disabled people, ADKC campaigns for an inclusive society which does not discriminate against the disabled and supports disabled people to live independently through a programme of courses and training.

ADKC delivers courses for disabled people including breathing techniques, meditation and self-confidence, ESOL, introduction to IT and social media, and unlocking your full potential

Eligibility: People with a physical, sensory or invisible impairment living in the borough of Kensington and Chelsea.

Best Practice People

Churchill Court, 3 Manor Royal, Crawley, RH10 9LU

Tel: 07745 9849301
Email: ronnie@bestpp.co.uk
Web: www.bestpracticepeople.co.uk

What is provided: A range of Level 2 Vocational qualifications across many sectors, including key areas such as digital and creative. For example, the NCFE Level 2 Certificate in Digital Skills for Business. This can be achieved both in the classroom and via home or work based supported learning. Courses range from Entry Level up to Level 2, plus qualifications in IT User Skills from Entry level to Level 1.

We offer our flagship Skills4London™ Training Programme across all regions in London boroughs, allowing Londoners from every borough to participate in society and progress into education and work.

Participants can gain British Citizenship, British Values and Equality and Diversity qualifications, Digital Skills, including learning to stay safe online and life skills such as: Managing Money, Health and Nutrition and Environmental Sustainability.

Eligibility: Training programmes are portable and can be delivered across every London borough and deliver regulated skills provision, supporting adult learners aged 19+ in receipt of benefits or on a low income. In addition, skills provision is focused on supporting those Not in Education, Employment, or Training (NEETs) aged 16-24 into employment or further education.

4. Introducing Arup

The slide features a white background with a decorative graphic on the right side. This graphic consists of several overlapping, semi-transparent green shapes in various shades, including light lime green, medium green, and dark forest green. The shapes are primarily triangular and polygonal, creating a dynamic, layered effect that tapers towards the top right corner.

Developing a Lancaster West Future Neighbourhood Vision

Project Board Meeting
08 July 2021

ARUP



Here Today



Arthur Smart

Project Director



**Bettisabel
Lamelo**

Project Manager

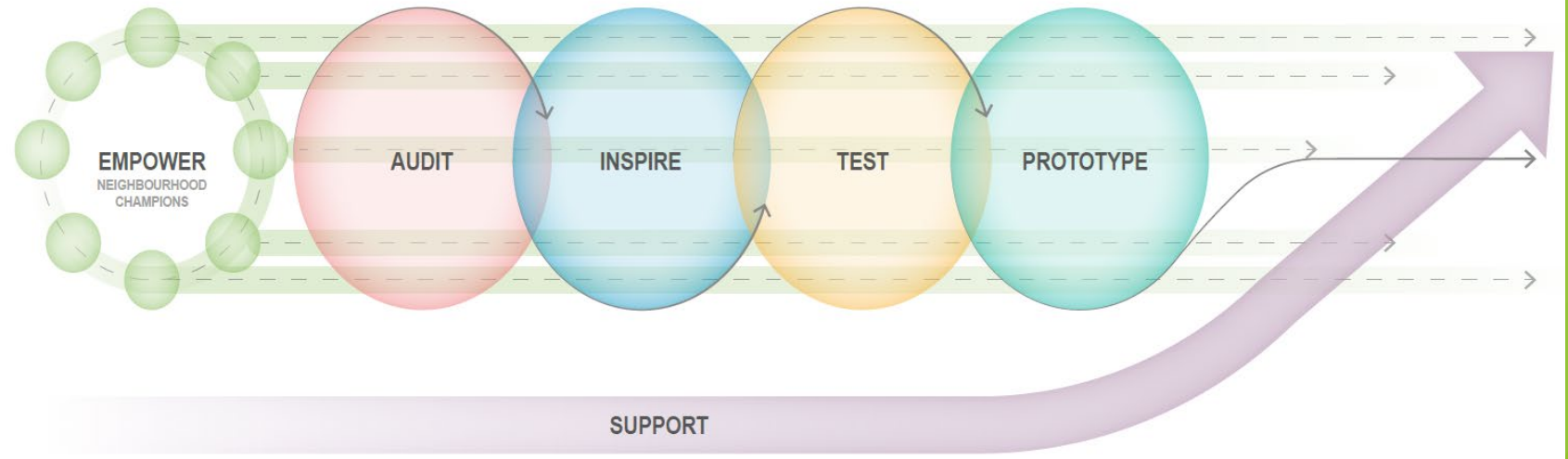


Giorgia Stewart

Engagement Lead

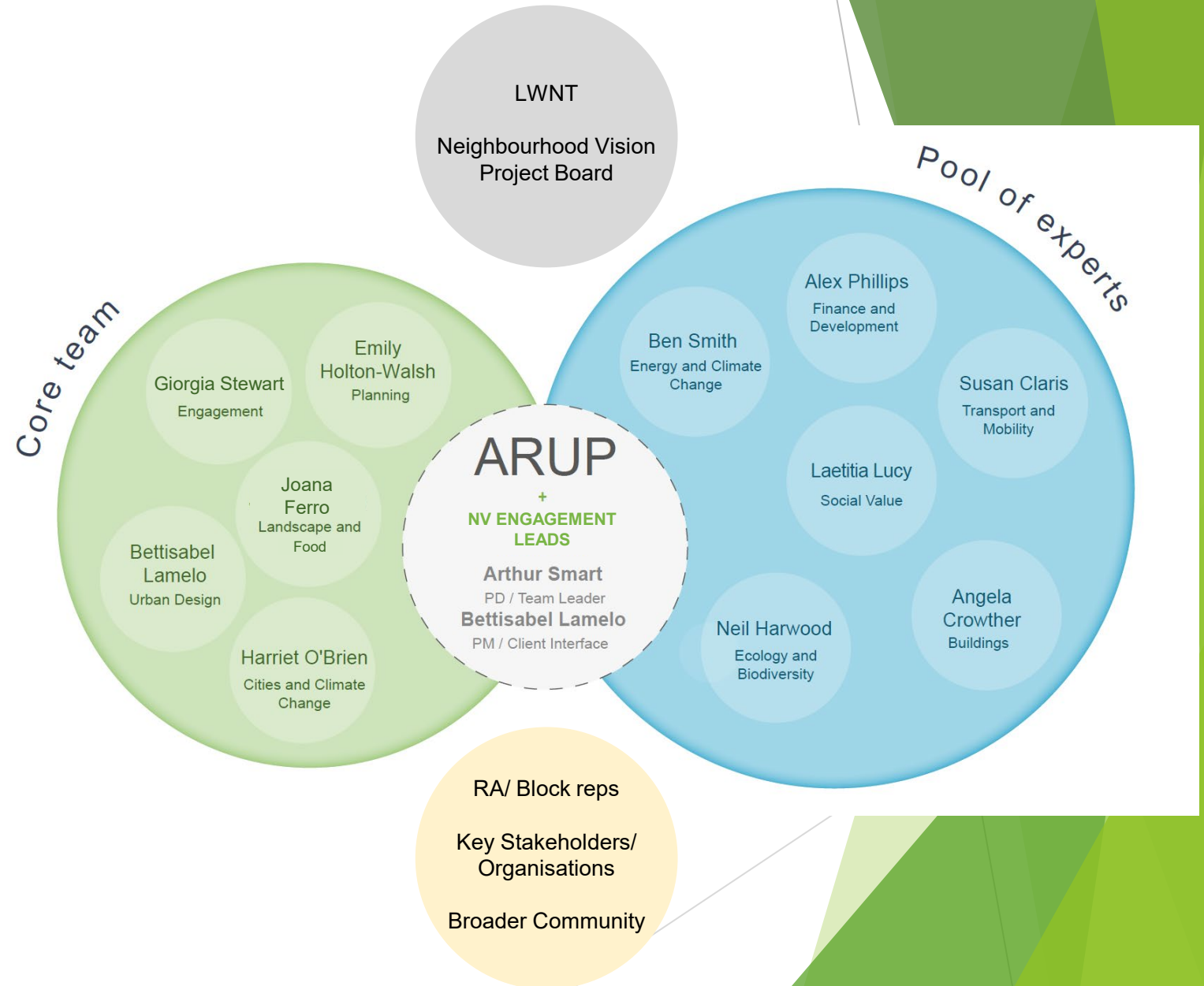
Methodology

- Six core areas of work
- 6 months programme + longer term support



Team

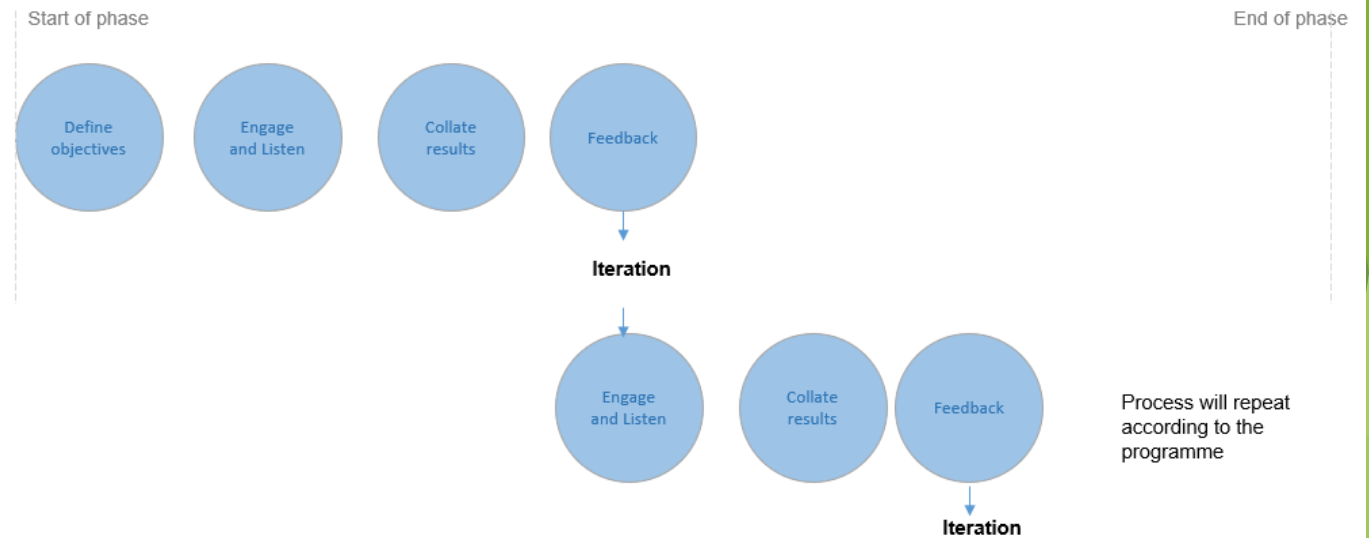
- PM/PD to be the interface between the core team, the pool of experts and the client team, stakeholders and community
- PD/PD are joined by Neighbourhood Vision Engagement Leads (NVELs) as co-design leads



Engagement

- At each phase we will determine objectives, perform the engagement activities, collate results and feedback including objections. This will feed into an iterative process that is expected to happen at each stage and will repeat according to the programme.
- Two drop-in interview sessions to kick off / gather feedback and hear a diversity of views at the start of the commission

Our thinking on design process, consultation and engagement



Proposal Overview

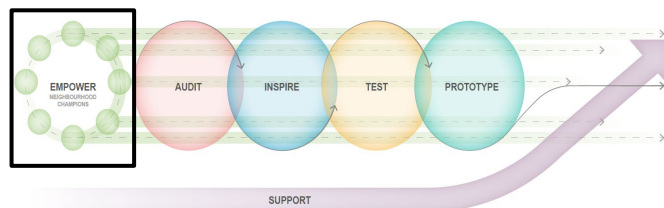
Task 1. Empower

Inception Meeting

- Creation of an Engagement and Communications plan
- Mapping and cross referencing of other consultation, governance, and engagement activities
- Support in the creation of the Social Value framework being currently developed

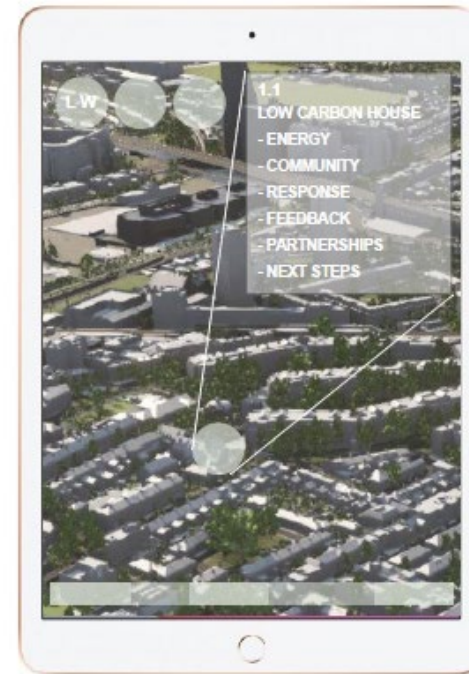
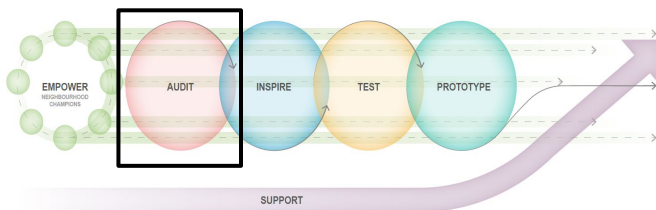
Recruitment

- Appointment of up to 5 Neighbourhood Vision Engagement Leads (NVEL)
- Job Description for the role
- Develop a tailored and contextualised training plan for each NVEL



Task 2. Audit

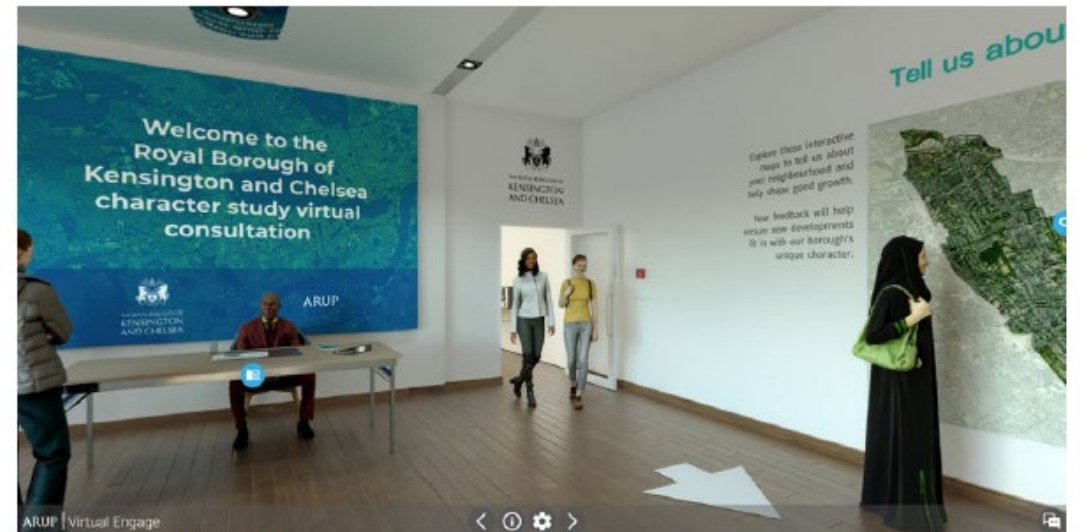
- Understand the current situation, gaps and needs with regard to services from the perspective of residents, key stakeholders, and service providers
- Mapping of projects (spatial/physical and non-physical/site wide) including ongoing provision of services
- Desktop review, data analysis and interviews
- Digital map + excel schedule will be used as register tools
- Tools will remain accessible beyond the commission and will be designed to be managed and updated by the LWNT and the NVEL's following training
- Deliverables include mapping tool and key observations and recommendations for the next stage



Mock up of a digital interface locating projects and programmes throughout the Eco-Neighbourhood



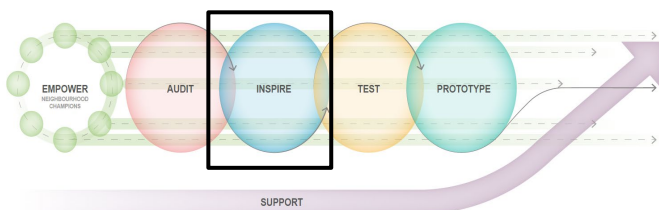
Croydon Dashboard, mapping progress of existing programmes within a study area showing outcomes against given KPI's



Arup Virtual Engage tool in use for RBKC

Task 3. Inspire

- Gather examples of innovation to create a 'playbook' of ideas
- VoxPop videos from experts
- Interactive techniques (eg charrettes, workshops) to explain, test and explore the ideas and opportunities set out in the playbook
- Engagement and comms using LWNT channels, including social media



Urban green in Bilbao, Spain

Green Wall, The Palace Hotel, London Living walls can make a significant contribution to building cooling and insulation, thereby helping to lower energy consumption.

3.3 Enabling Energy and Resource Efficiency

"Cities already consume 60% of all drinking water worldwide, either directly or indirectly through irrigation for food crops. Moreover, although cities occupy only 1% of the Earth's surface, they account for an estimated 75% of global energy consumption and 80% of greenhouse gas emissions generated by human activity."
— IIRAC (2018), p. 184 (IIRAC 2018)

"Cities currently host 60% of the world's population but are responsible for 80% of emissions. If the population of cities is to continue to grow, there needs to be a drastic rethinking of how green solutions are implemented in the city. Environmentally aware planning has a key role in making our cities more efficient and getting us to consider new behaviours that will help to alleviate this footprint. Studies have shown that the careful deployment of GI in the city can cut energy and resource costs drastically and act as carbon sinks to mitigate the risks of climate change. A living ecosystem that can be fully integrated within the city can make a city vastly more efficient and

improve the quality of life and the resource prosperity of residents. These are well known to have massive benefits for the climate. Not only do they provide for absorption of carbon dioxide but they can also act as natural coolers and insulators. Even modest tree cover has the potential to drastically reduce the urban heat island effect of cities through evapotranspiration and shading. Placed directly in front of south-facing walls they can significantly cool a building and reduce the cost of air conditioning and cooling energy bills. In a similar way, installing green spaces on the roofs of buildings can better insulate them to reduce energy bills significantly. The installation of a green wall at Figueira Road underground station in London has been shown to supply warming benefits to the building. The wall also acts as a physical filter for pollution when the fine particles (such as PM10) are trapped on the surface of leaves. When carried into the lungs PM10s make chronic diseases such as asthma and bronchitis worse. Therefore interventions such as these are effective in creating healthier urban conditions. Green walls were shown to reduce building temperature by 11 degrees and around 4 degrees in cities like London and Montreal. In Copenhagen as part of the city's plan to be climate neutral by 2025, any road with

54 Cities Alive Redefining green infrastructure Arup 56

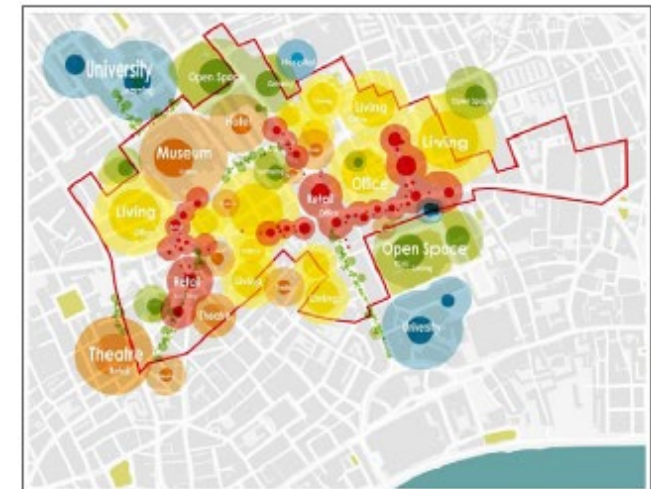
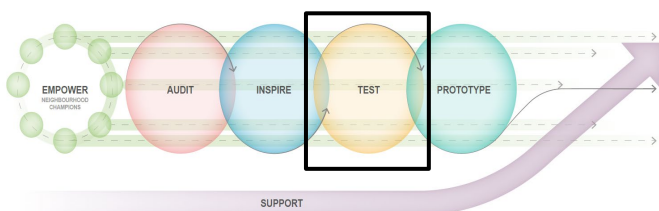
Figure 2: Multilayered and integrated green infrastructure

Urban planning offers significant opportunities for resource efficiency: providing shade to increase sunlight, reducing demand on air conditioning systems and providing windbreaks to prevent cooling. As space in urban environments becomes more precious, planning for GI needs to be considered using a multilayered approach to ensure effective urban greening. © Arup

58 Cities Alive Redefining green infrastructure Arup 59

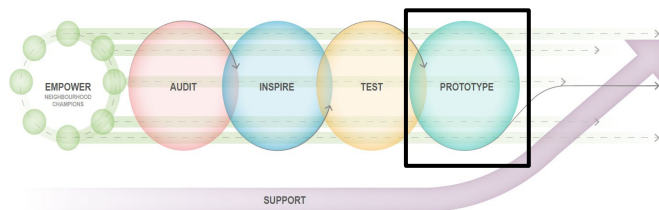
Task 4. Test

- Exploring the potential of the estate to create and deliver further opportunities services and project/spatial improvements
- Opportunities will be informed by engagement sessions and baseline review
- Methods include site-walks, on site discussions and mapping (digital map and schedule)
- Prioritisation exercise and session to establish links with the playbook at the end of this stage



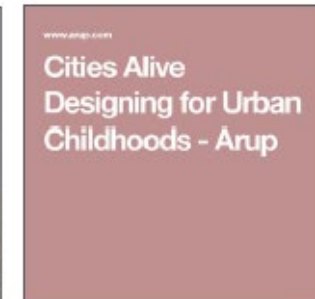
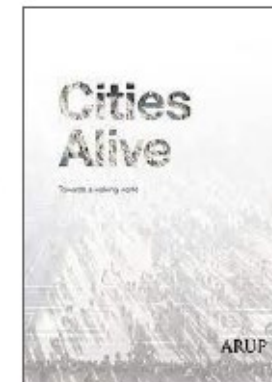
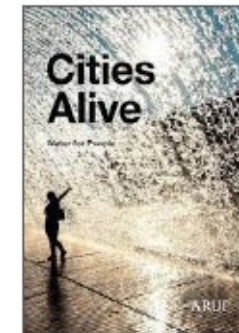
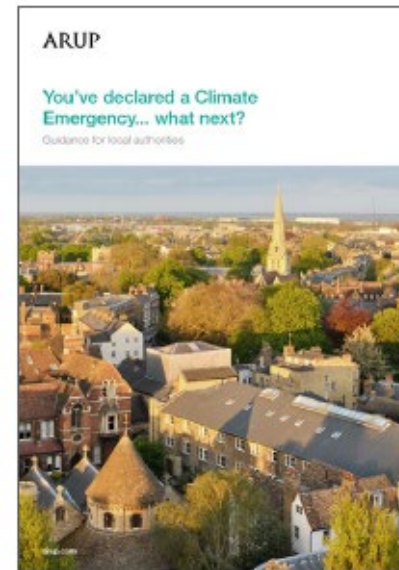
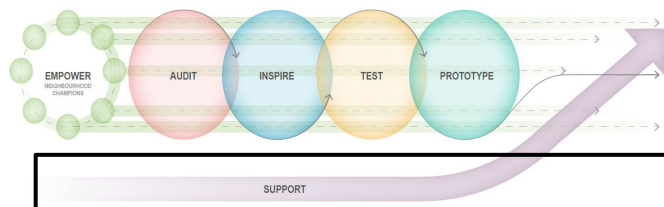
Task 5 – Prototype

- Development of RIBA Stage 2 equivalent scheme for one of the opportunity areas to test the vision
- Selection will be done through engagement and will consider criteria such as quick delivery
- Co-design of a piece of public realm, including visual material for comms and engagement
- Builds from work to date on meanwhile use by LWNT
- Provide small business opportunities for residents
- Commentary on potential funding sources and/or partnerships



Task 6. Support / Critical friend

- Ad-hoc advice following the completion of the project scope and programme in order to support the delivery of the Neighbourhood Vision
- Make connections with our partners and research institutions to deliver further opportunities
- Provide access to learning resources and formal and informal mentoring for NVELs
- Learning events after completion to jointly share findings from this experience

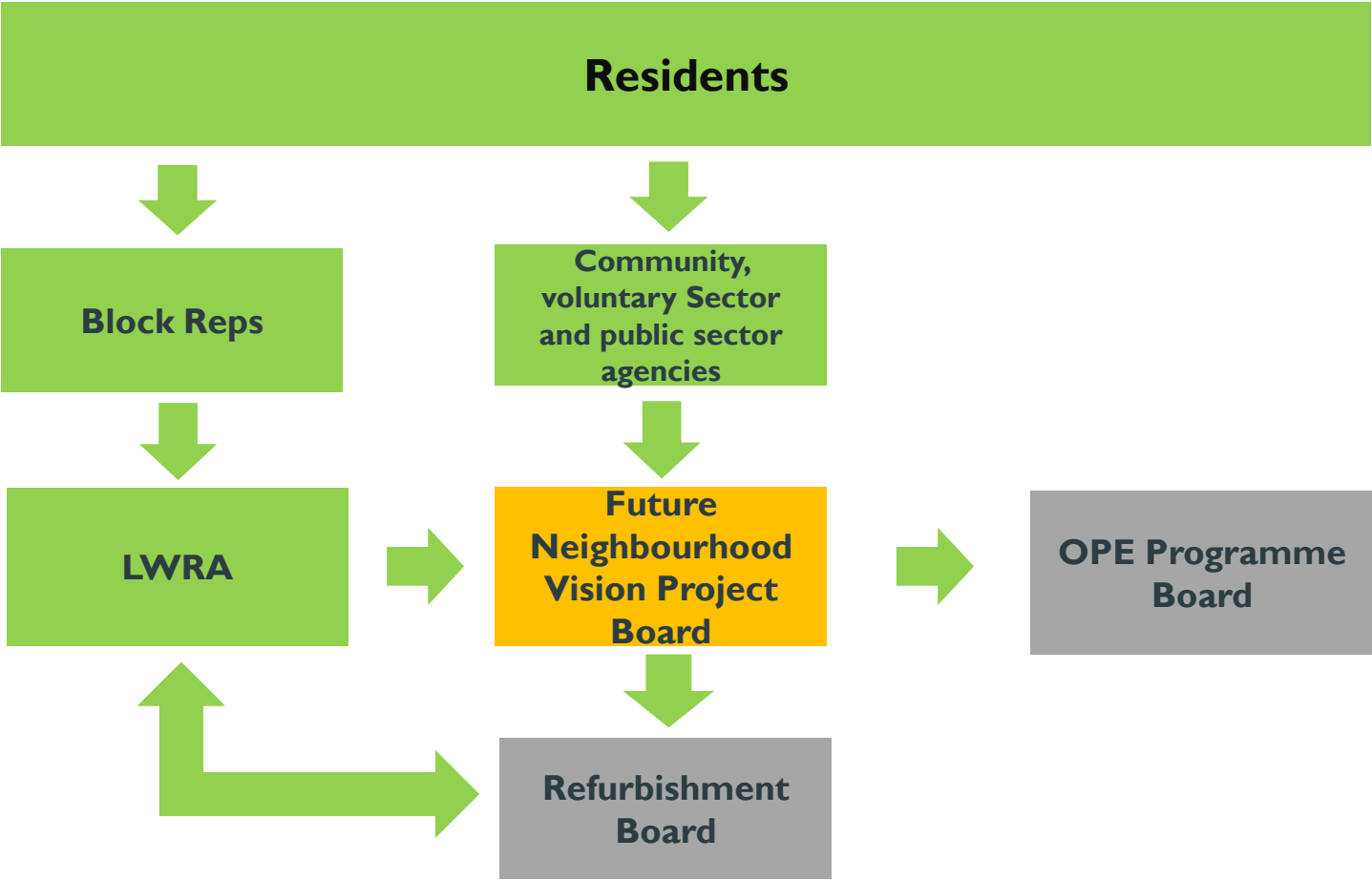


Arup led research on key issues for Town Centres from Climate Emergency, Meanwhile Use and Urban Childhoods to Green Infrastructure and Walkability

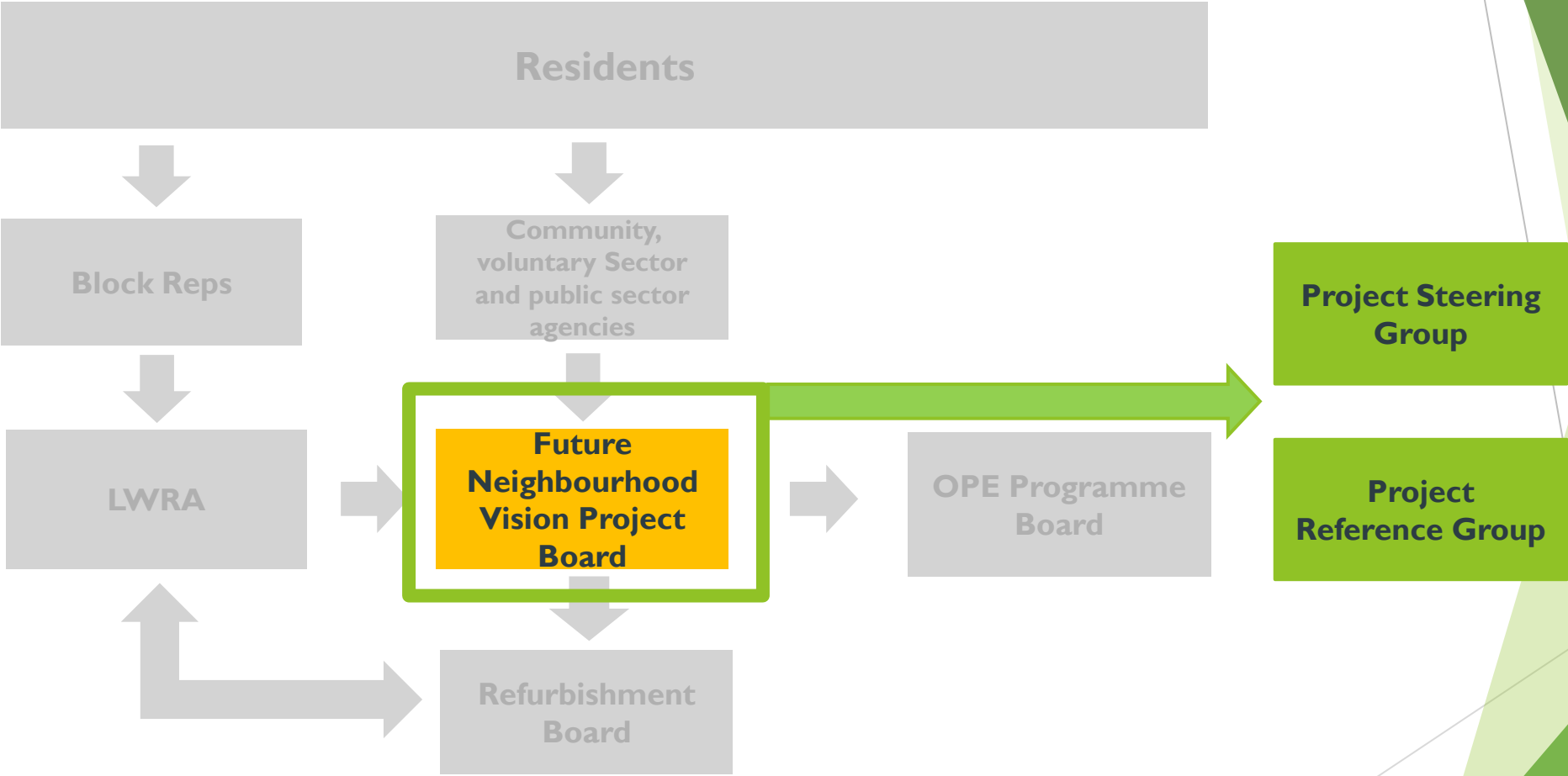
Questions?



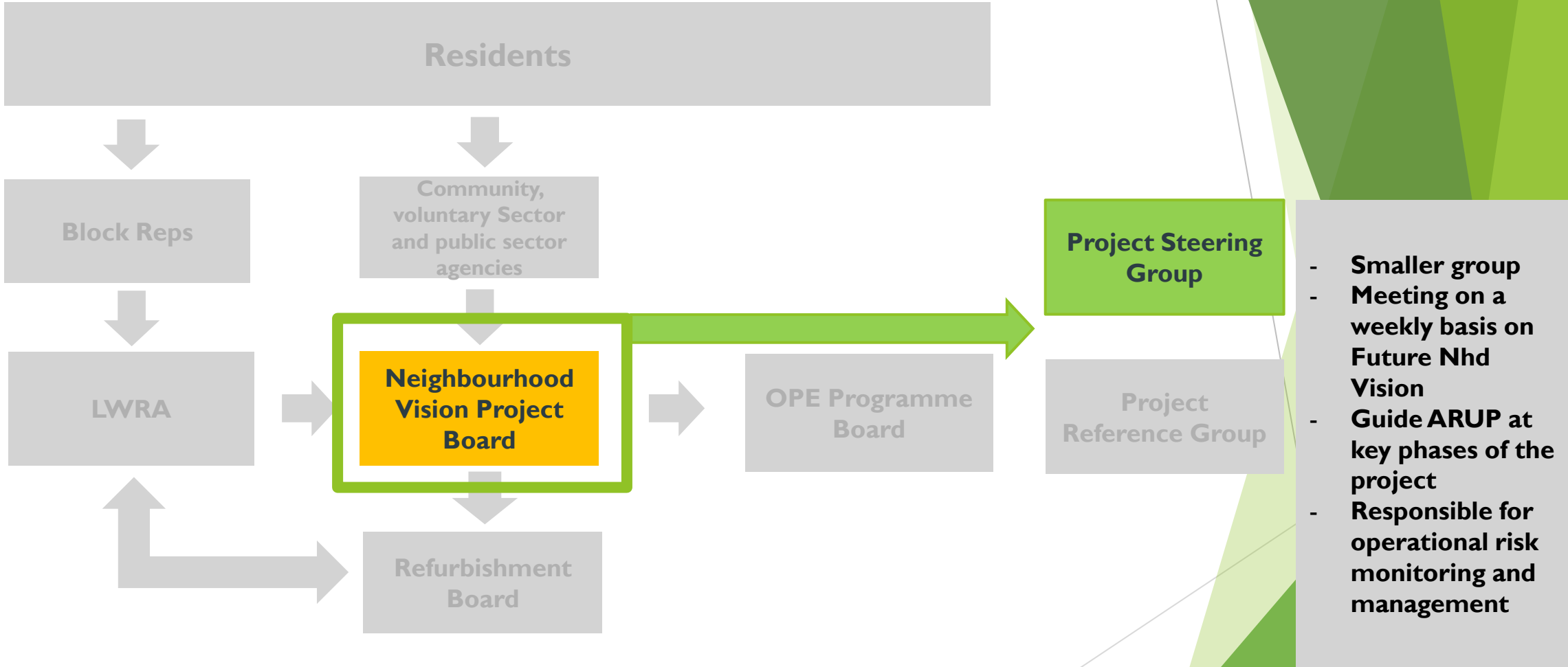
5. Governance Structure



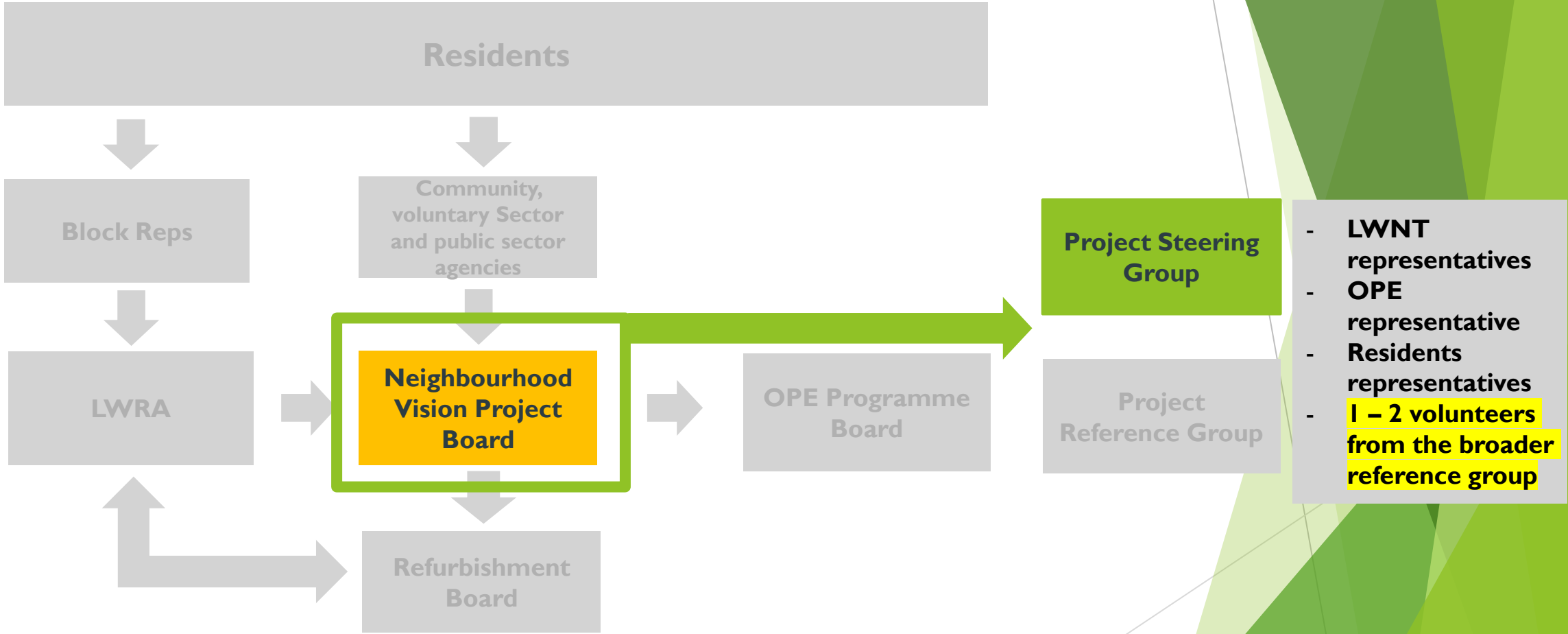
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5. Governance Structure



5. Governance Structure



5. Governance Structure

