

Refurbishment Relief

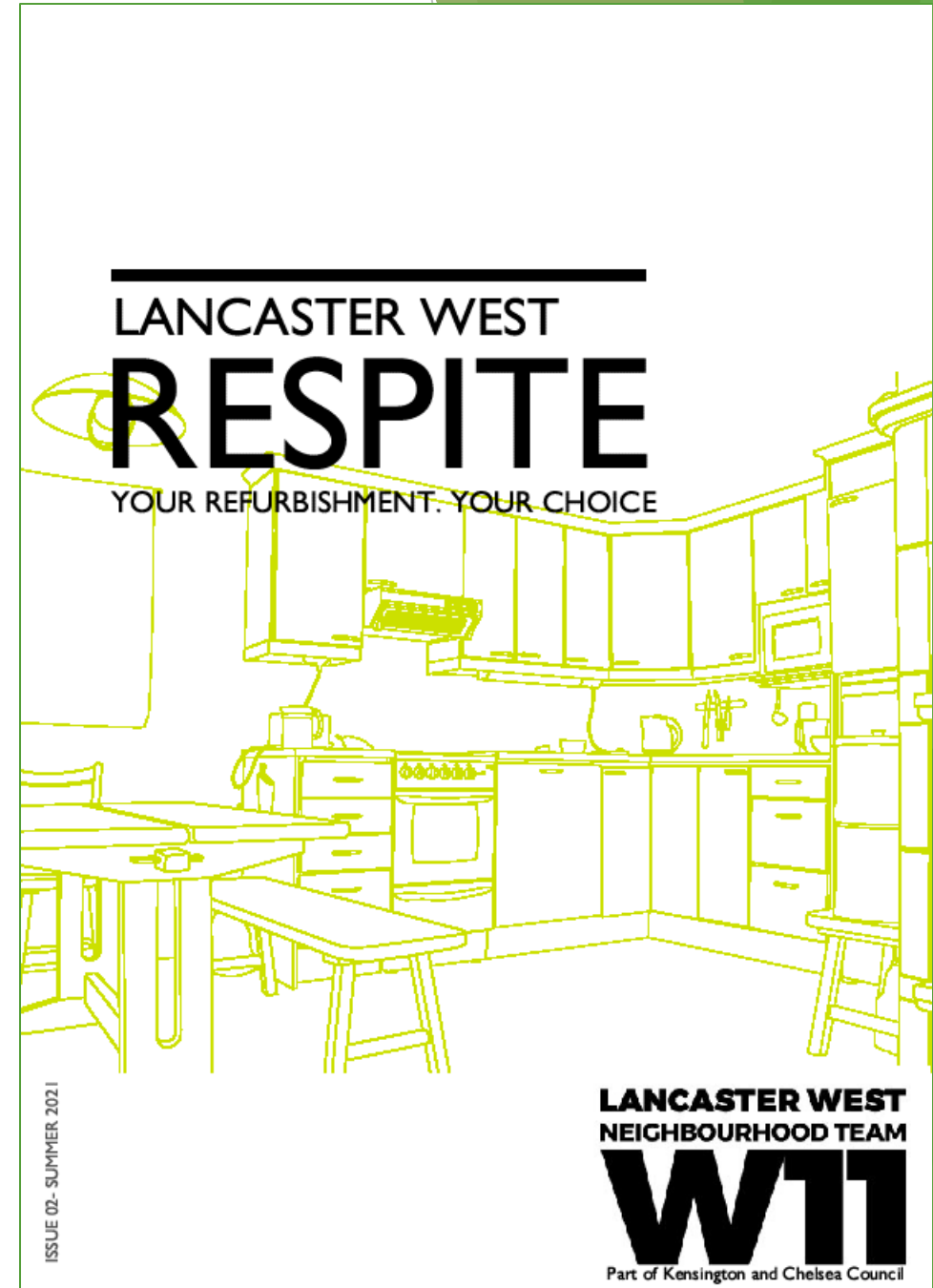
LWNT Respite Offer for Residents

The purpose of the respite offer is to highlight the resources that are available in the local community and signpost residents to those services. It is also to highlight the provisions made available by LWNT to support residents during the refurbishment works.

The offer was formally launched in early 2021, with the most recent Summer Edition issued in May 2021.

The offer currently centres itself around four thematic areas, which were developed using resident feedback:

- Work
- Welfare
- Social
- Relaxation



Respite scenarios

Minimal intervention (elective for tenants, minimal work for leaseholders)		
Forecast respite demand	%	Assumes 450 tenants for refurbishment / L/H can remain in property
Permanent decant/move	14%	63
Stay with friends and family	21%	95
Temp decant	36%	162
None / Not Needed	29%	131
Maximum intervention (all tenants and leaseholders)		
Forecast respite demand	%	All 795 homes would need decanting at some point
Permanent decant	20%	159
Stay with friends and family	30%	239
Temp decant	50%	398

Current Offer

Type of Offer	Narrative
Refurbishment Decant Scheme	allows residents to move into an identically-sized, permanent home on the estate that has already been fully refurbished.
Co-working Space	for quiet work and study, we are offering shared space at Baseline Studios. There is free Wi-Fi and refreshments, and access to a printer or photocopier. Available Monday to Friday, 09:00 - 17:00
Temporary Welfare Properties	a pool of temporary welfare properties where residents can cook, wash, rest or sleep. For example you may be night-shift worker or not have use of your kitchen but would rather stay living in your own property. Available 24 hours a day, 7 days a week with prior agreement.
Tea Garden	the LancWest tea garden is a great place to relax or use your green fingers to grow produce, water plants or just sit and chat. Available Monday to Sunday, 09:00 - 17:00
Garden Volunteering	join our team of enthusiastic garden volunteers helping to shape the green spaces on the estate on Friday lunchtimes from 12:00 - 14:00.

Offers in Progress

Health and Wellbeing

- Free monthly and daily gym access
- Free massages for residents at North Kensington Resource Centre

Work and Training

- Dedicated computer space at Baseline Studios for training, working and job searching
- Careers and job brokerage support from NHS employment specialists

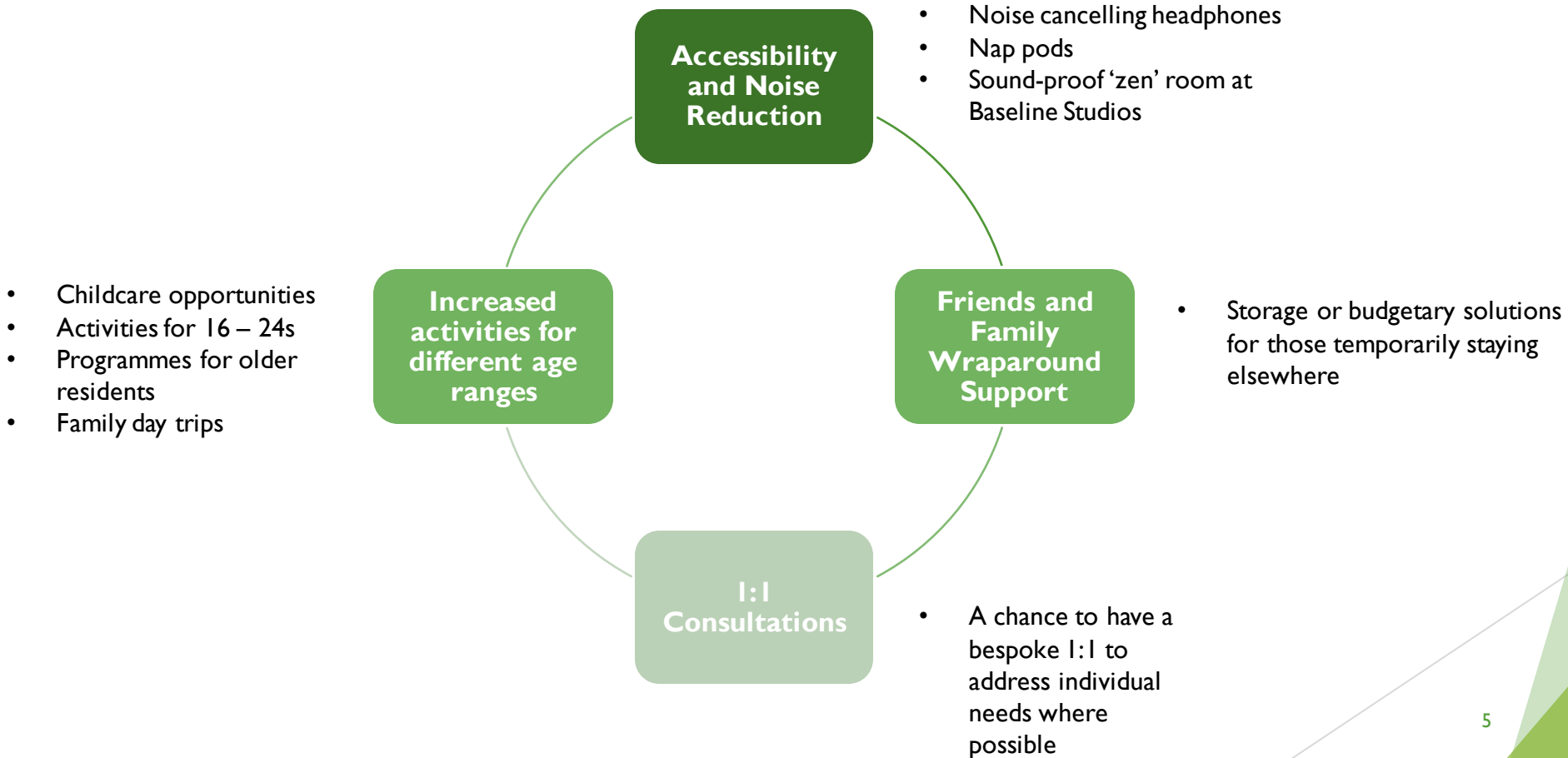
Cultural and Heritage Activities

- Free tickets to the Museum of Brands, with additional on-site discounts and incentives
- Free tickets to Holland Park Opera House
- Free trips to Historic Royal Palaces venues, including Tower of London and Kew Palace

Other

- Improved communal spaces – developing a wellbeing and social space on Camelford Court Roof Terrace
- Custom-made local directory for LVE residents on the council's Families Information Service (FIS) webpage

Potential Offers



Respite Offer 2.0 - Timeline

