

ARUP

Developing a Future Neighbourhood Vision for Lancaster West and beyond

LANCASTER WEST
NEIGHBOURHOOD TEAM



KAA | Kensington
Aldridge Academy



Local
Government
Association

Project Board Meeting
14th October 2021



Agenda

1. Review of Actions
2. You Said We Did
3. Progress to Date
4. Findings from the Understand Phase
5. Examples from the Inspire Phase
6. **FOCUS GROUP DISCUSSIONS – Discussing Opportunities**

I. Review of Actions

Date	Action	Status	Update
11 August	Reach out to Ian Turner about mapping process.	Complete	Ian interviewed
	Share details for Lancaster West E-Newsletter, app and website	Complete	Sent
	Schedule in meetings with key stakeholders to begin engagement process for Understand phase	Complete	Interviews completed

2. You Said, We Did

What residents have told us	What we have done
Focus on sustainability	Ensured a priority in the procurement specifications and scope of programme
No demolition of existing homes	
All new housing to be social housing	
Ensure approach is resident-led	
Change name from “Masterplan”	Changed name to Lancaster West Future Neighbourhood Vision
Engagement to be targeted to LWVE residents – with any proposed works to consult with affected communities	Engagement Strategy designed to respond to this – focus on LWVE, draw from other data sources where we need more information etc.
Need to have clearer explanation as to what the process is	Developed simpler explanation and corresponding visuals of the phases and timeline

3. Progress to Date

EMPOWER

Establishing and empowering a group of residents to develop new skills in community engagement, communication and as advocates of the vision, supporting co-design throughout the process.

UNDERSTAND

Building a picture of the current context in Lancaster West Estate and broader neighbourhood through understanding the needs and aspirations of residents, while mapping the current services offered.

INSPIRE

Creating a playbook of potential solutions and opportunities to address identified gaps, drawing inspiration from best practice around the world.

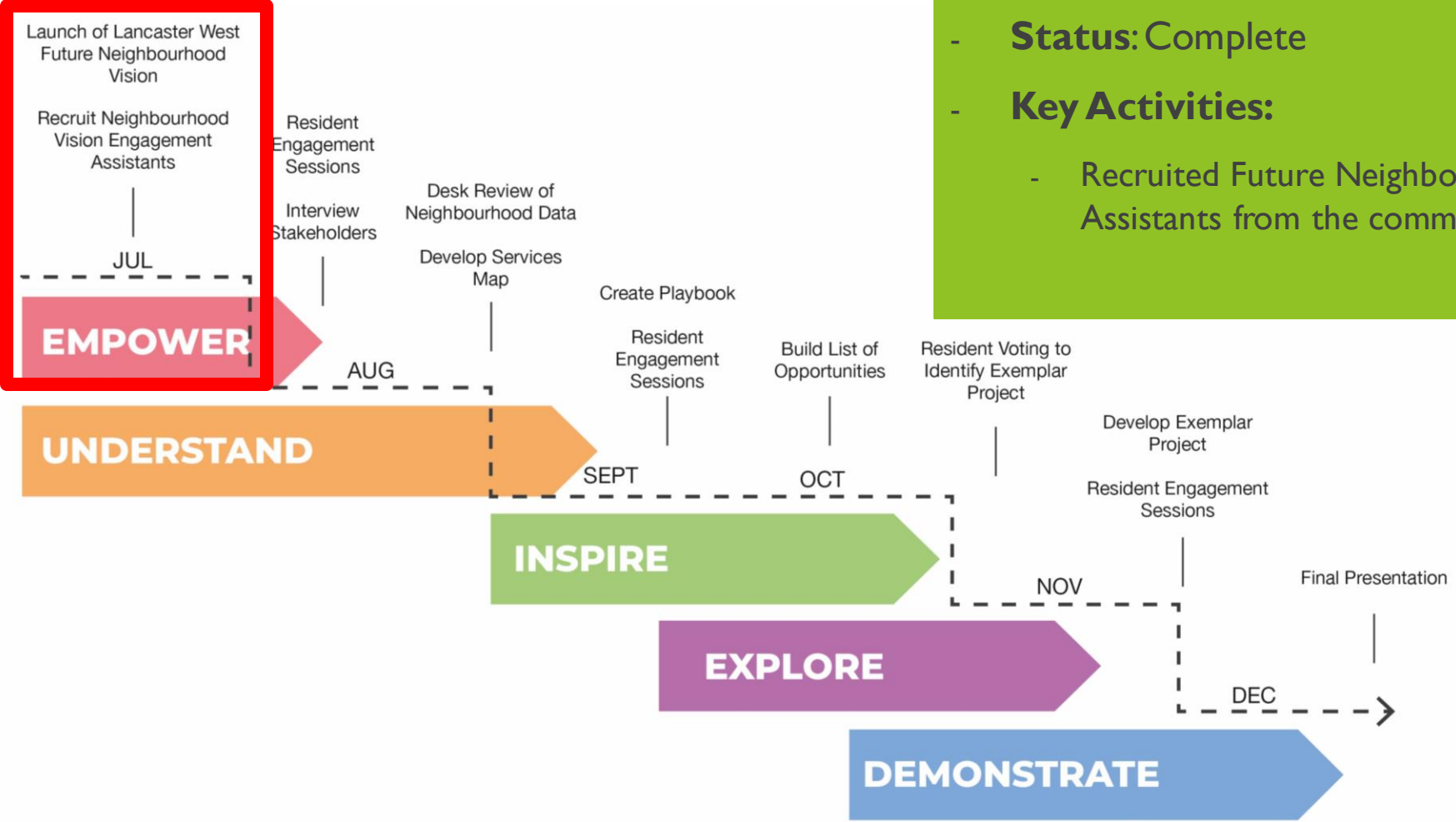
EXPLORE

Building a list of opportunities, activities and service improvements specific to Lancaster West Estate and broader area drawing from an understanding of needs, options and inspiration.

DEMONSTRATE

Co-designing one exemplar project with the community and stakeholders to demonstrate the value of the vision, and set the tone for further delivery.

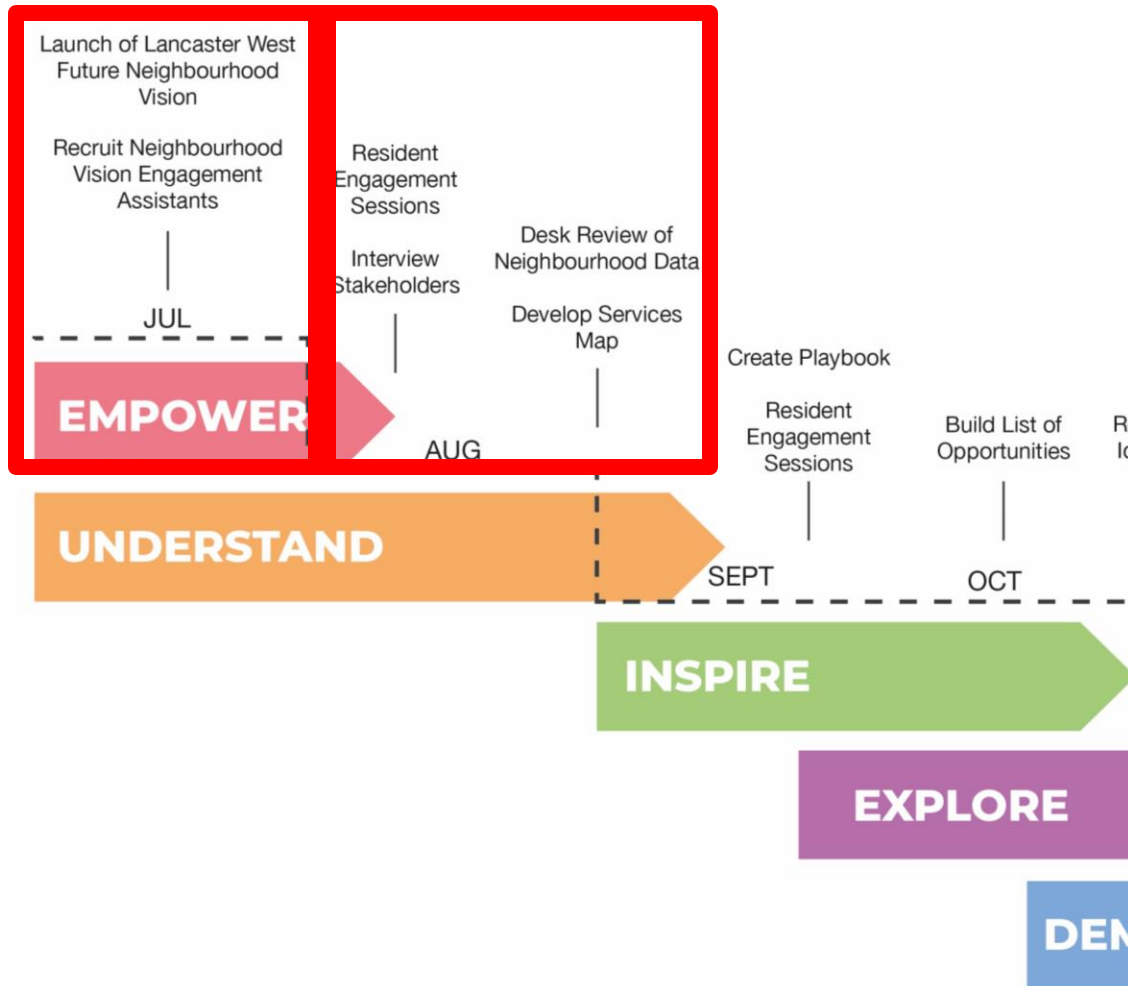
3. Progress to Date



EMPOWER:

- **Status:** Complete
- **Key Activities:**
 - Recruited Future Neighbourhood Engagement Assistants from the community

3. Progress to Date

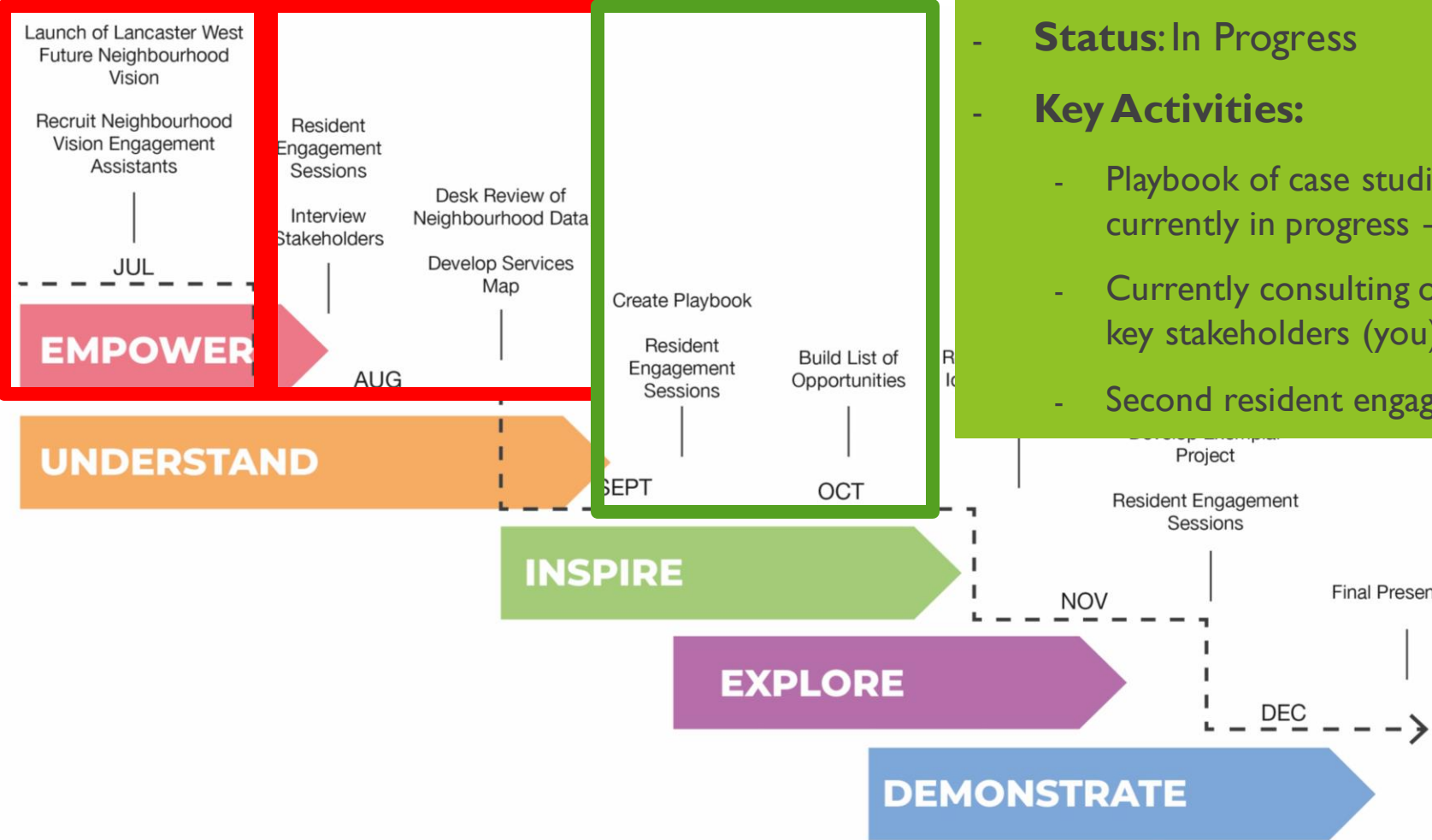


UNDERSTAND:

- **Status:** Complete*
- **Key Activities:**
 - Conducted interviews with key stakeholders
 - Conducted desk review of key documentation
 - Held Community Day 18/09 where we engaged with approx.50 residents on how they experience and what they want to see from their neighbourhood
 - Begun scoping Services Map* and Opportunities Map
 - Baseline Report submitted – findings to be presented today

* Services Map is a work in progress – if you have received an email about this, please try and reply by the end of net week to enable us to move this forward with the first iteration

3. Progress to Date



INSPIRE:

- **Status:** In Progress
- **Key Activities:**
 - Playbook of case studies from around the world is currently in progress – example to be presented today
 - Currently consulting on potential opportunities with key stakeholders (you)
 - Second resident engagement event is planned for 23/10

Summary of findings from understand phase

Health and Wellbeing

Key findings

- Population mostly affected by **respiratory diseases, heart diseases and cancer**, as well as **learning disabilities, epilepsy and obesity**, especially in children.
- **Life expectancy in this ward is 10 years less than the borough average.**
- Historically, there have been a **lack of health and wellbeing services in and around the Lancaster West Estate.**

Life expectancy in Notting Dale is **10 years less** than RBKC

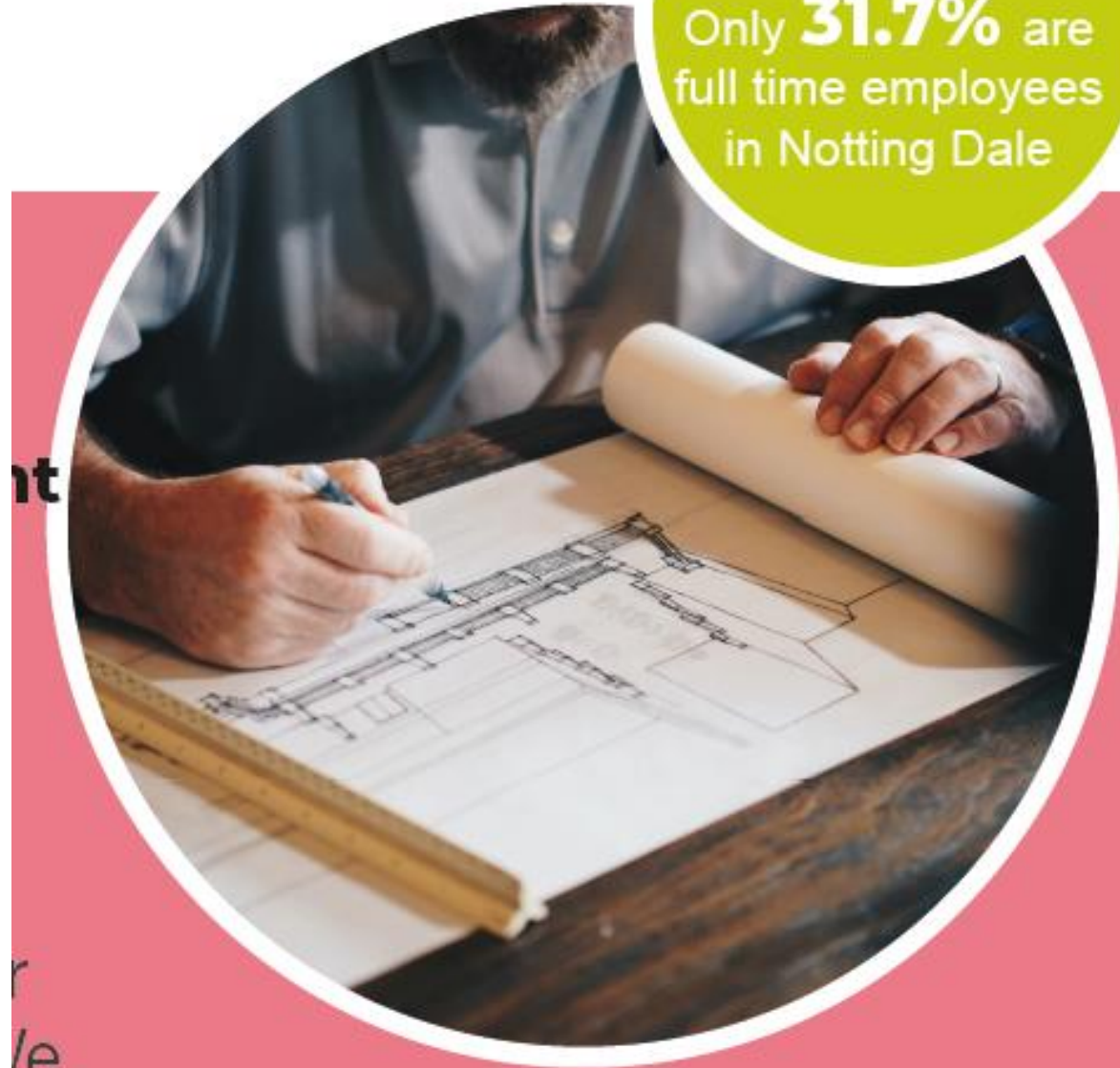


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Education and Economic Development

Key findings

- **only 31.7% of residents are full time employees**, compared to 41% in the borough and 40% nationwide.
- **careers in the built environment and green skills** is an interest of residents on the Estate
- **only 31.5% of residents have a level 4 (degree equivalent or above) qualification**, in contrast to 52.7 % in the borough and 37.7% in London,
- **23.6% of the adult population have no qualifications at all.**



Only **31.7%** are full time employees in Notting Dale

Sustainability and a Green Estate

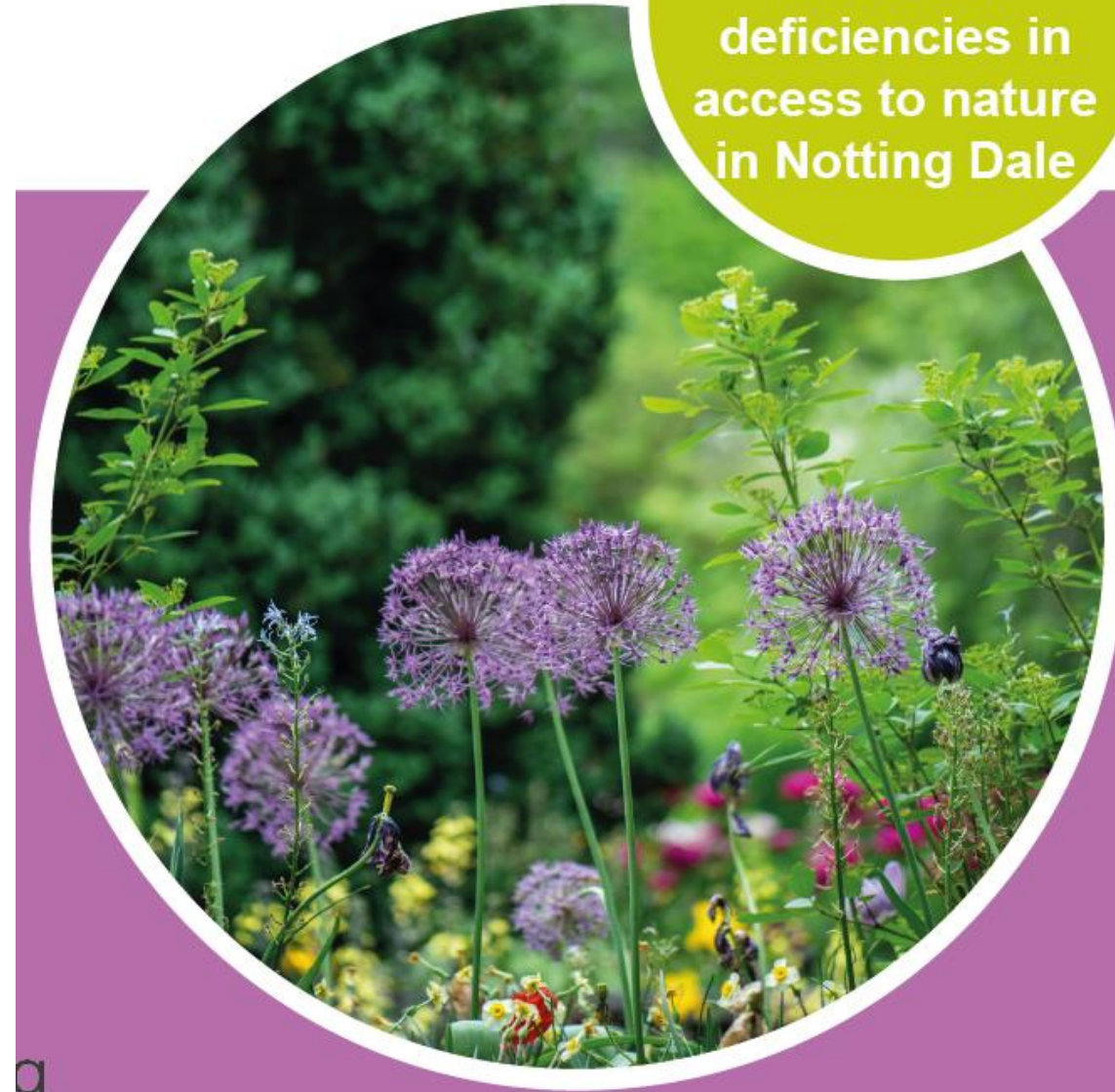
Key findings

- The ambition for the Estate is to become the **UK's biggest eco-neighbourhood and become carbon neutral by 2030.**

Key issues:

- **fuel poverty** (12.37% of residents in Kensington and Chelsea are at risk)
- **heating of homes** (5.5% of homes on Lancaster West are rated EPC D or below)
- high levels of **air pollution**
- **deficiencies in access to nature in the Notting Dale ward.**

there are
deficiencies in
access to nature
in Notting Dale



Connected Communities

Key challenges:

- **high levels of deprivation**
- with **poor/moderate public transport accessibility**
- **poor accessibility to retail, offices and green space.**
- **Safety**

Connectivity, accessibility and equality are key areas integrated in connected communities



15 ideas presented to residents



1 Help define an **educational journey**, a service that maps the different learning and training opportunities and milestones in relation to an area of interest, for example the built environment or green skills, to help secure paid employment.



2 Support the creation of a **job brokerage centre** on the Estate, a service for residents to access employment opportunities all in one place, structured to bring together all possible opportunities from different providers from the Estate and beyond.



3 Support the creation of a **social enterprise model**, a service which would enrich livelihoods by allowing residents to start their own businesses on the Estate and to create positive social change.



1 Identify potential opportunities to create **safer pedestrian routes** and to **improve and increase provision of active travel infrastructure** (for example secure parking for bikes and scooters).



2 Identify potential on the Estate to create and expand on existing **community spaces** that can be **owned, led and managed by residents** and can provide activities for **families, children and youth** on the Estate.

Use the stickers to let us know which ideas matter most to you



1 Build on existing initiatives to create an **Estate Volunteering Network Programme** – a service that brings together contractors and businesses on and surrounding the Estate, offering and promoting volunteering opportunities for residents. This could help alleviate social isolation and improve mental health, whilst building skills needed for paid employment.



3 Support the creation of a **food ecosystem map**, to provide equitable access to residents to food-related initiatives and schemes in the Estate and beyond.



4 Identify potential spaces on the Estate and surrounding area to accommodate **mental health services**, making best use of both indoor and outdoor opportunities - for example, a **sensory garden**, which is a space with features, surfaces, objects and plants that stimulate people's senses through touch, sight, scent, taste and hearing, and with that they contribute to physical and mental health & wellbeing.



3 Make the Estate a **safer and more inclusive place** for residents, especially for women, the elderly, disabled and vulnerable communities (for example by encouraging passive surveillance, activity in buildings and spaces, and improvements in infrastructure such as lighting or CCTV).



2 Identify **potential underutilised spaces** to further encourage **physical activity** – for example, physical trails to connect to services and green spaces in the broader area, or outdoor gyms and playgrounds.

4 Identify potential spaces on the Estate and surrounding area to accommodate **mental health services**, making best use of both indoor and outdoor opportunities - for example, a **sensory garden**, which is a space with features, surfaces, objects and plants that stimulate people's senses through touch, sight, scent, taste and hearing, and with that they contribute to physical and mental health & wellbeing.



4 Identify potential **improvements to wayfinding and signage** on the Estate to strengthen the Estate's identity and make it easier for residents to move around and find key locations (for example, nearby health and employment services).



1 Support ongoing activities to address fuel poverty by helping establish a **fuel support service** to help residents understand their energy usage and bills, and make changes in their homes to help save energy whilst remaining comfortable (cool in summer, warm in winter). By doing this, residents could save money and have more control over their energy use. It will also help to cut carbon and contribute to sustainability goals.



3 Identify underutilised spaces that could be developed into **communal green spaces, community gardens** and **food growing spaces** to build on the already successful small-scale local community gardens that have been developed across the estate and bring people together over a shared passion for growing and nurturing herbs and plants. These will provide opportunities for skills development, learning about gardening and healthy eating and a space for community gatherings.



2 Identifying potential for **circular economy initiatives** – for example a **repair shop** or **library of things** where household items, appliances and tools can be borrowed or repaired within the community free of charge. This could help residents to save money and minimise waste by giving access to appliances without having to buy or store them, and helping people to fix items rather than replace them. Such services can also provide opportunities for volunteering and skills development, and bring residents together, helping to avoid social isolation and improve mental health.



5 Promote equitable access to services with the creation of a **services map** that will link residents with the range of health and employment services available at estate and ward level.

Community Day

The emerging ideas are **potential areas to explore** as part of the vision process and have been consulted during community day

Some projects will be selected by residents to become small-scale pilot projects for the Lancaster West Estate.



Priorities identified based on voting on Community Day

► **Feedback from residents**

What matters most to you?

What matters most to you about the Estate, and why?



Most common words

Do you have any ideas?

Do you have any other ideas or suggestions that could make Lancaster West Estate better?



Most common words

What do you think?

Do you have any feedback about existing services, amenities or activities offered on the Lancaster West Estate and broader area?



Most common words

Playbook

Creation of a playbook

Ideas collected will be developed into a **Playbook** - a visual document to **inspire** us with examples of how these ideas have been achieved elsewhere.



Green and Thriving Neighbourhoods
A pathway to net zero, featuring the '15-minute city'

ARUP + C40

Playbook example - "Green and Thriving Neighbourhoods"
This month Arup and C40 published their "Green and Thriving Neighbourhoods" guidebook which sets out approaches to create sustainable lifestyles and resilience in local communities. This emphasises the importance of hyper-local communities in supporting quality of life and improving cities' resilience.



Example case studies from the playbook

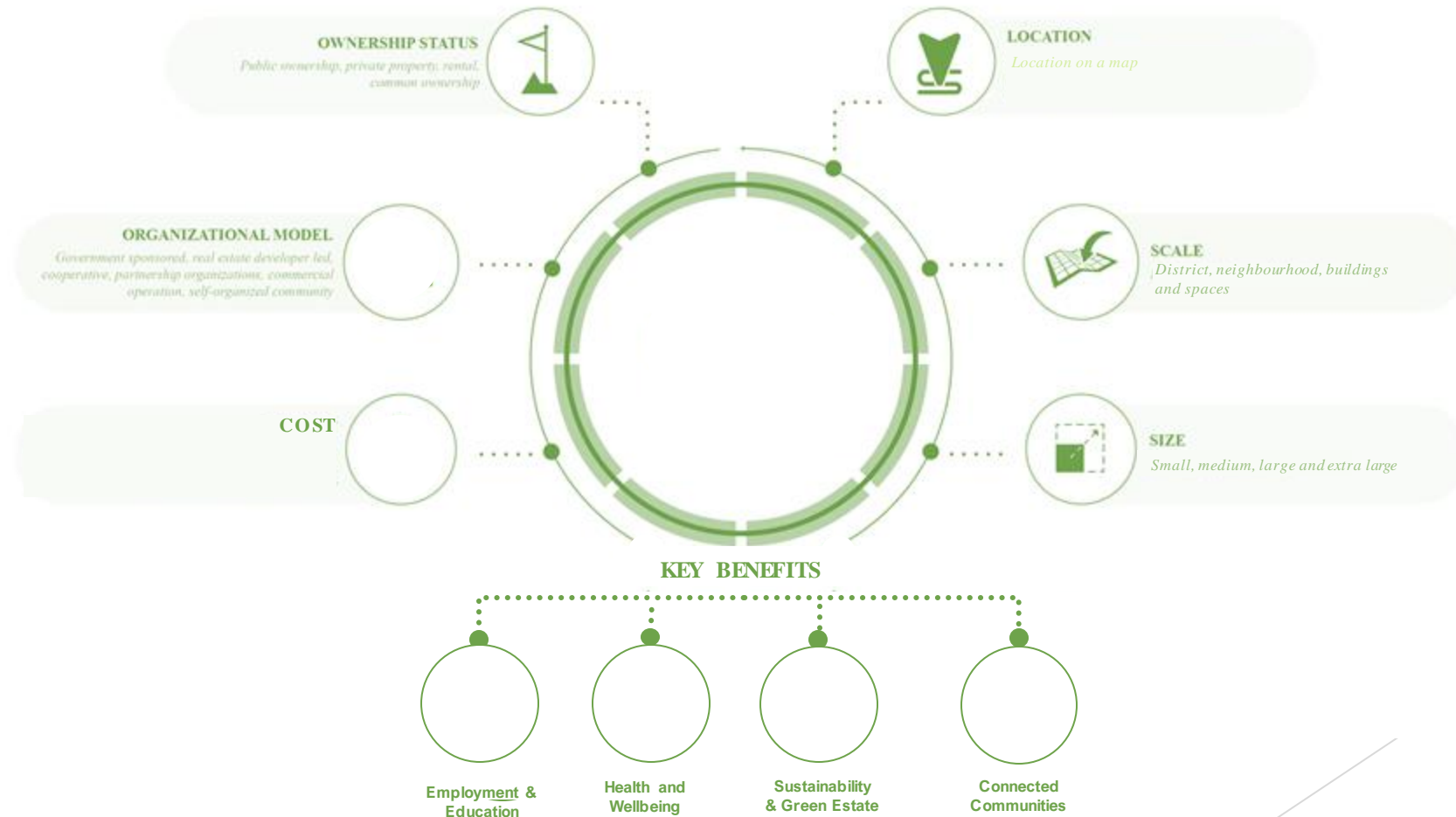
- ▶ Long list of case studies - 1 developed per idea
- ▶ To be shared with residents on the next event as a working document to gather their input



Case study structure

Playbook Case Studies

ARUP



How can we support a local sharing economy?

Library of Things Ltd

WIP



Education and Economic Development

Opportunities for skills developments at local sites. Helps people save money from borrowing over buying.

Sustainability & Green Estate

Promotes re-use and sharing over buying new, reducing material and resource exploitation. Reduces waste and promotes repair and recycling

Health and wellbeing

Promotes inclusion and learning and social exchange and engagement, contributes to reducing social isolation.

Connecting Communities

Connects people in communities and promotes skills development. Opportunities for volunteering.

LOCATION
London, UK

GENERAL INFORMATION
Library of Things helps you save money and reduce waste by affordably renting out useful Things like drills, sound systems and sewing machines from local spaces. You can also learn skills like DIY and repair. Currently in Crystal Palace, Morden, Hackney Wick, Kentish Town, Finsbury park, Dalston. Library of Things Ltd works in partnerships with councils and communities to operate item lending libraries around the UK. They are actively looking for UK-based councils, housing associations and community spaces who want to kickstart and host a Library of Things.

PROJECT TYPE
xxxxxx

SCALE
xxxxx

STATUS
xxxxxx

OWNERSHIP STATUS
xxxxx

ORGANIZATIONAL MODEL
Community Led

COST/ PROGRAMME
xxxxxx

WEB LINK
Scan QR code or click the [Online link](#)



How can spaces improve health outcomes?

Maggie's centres healing gardens

WIP



Education and Economic Development

xxxxxx

Health and wellbeing

xxxxx

Sustainability & Green Estate

xxxxx

Connecting Communities

xxxxx

LOCATION



St Bart's Hospital, London (although there are centres across the UK & HK)

GENERAL INFORMATION



The phenomenal success of this charity is testament to the vision of the late Maggie Keswick Jencks, a writer and garden designer, who believed that design could play an intrinsic role in improving health and well-being. With her husband Charles Jencks, an architectural historian and landscape designer, she conceived the idea of a new kind of cancer-care centre that would transform people's lives.

PROJECT TYPE



Spatial and Service

SCALE



Building

STATUS



Permanent

OWNERSHIP STATUS



xxxxx

ORGANIZATIONAL MODEL



Charity

COST/ PROGRAMME



£5 million

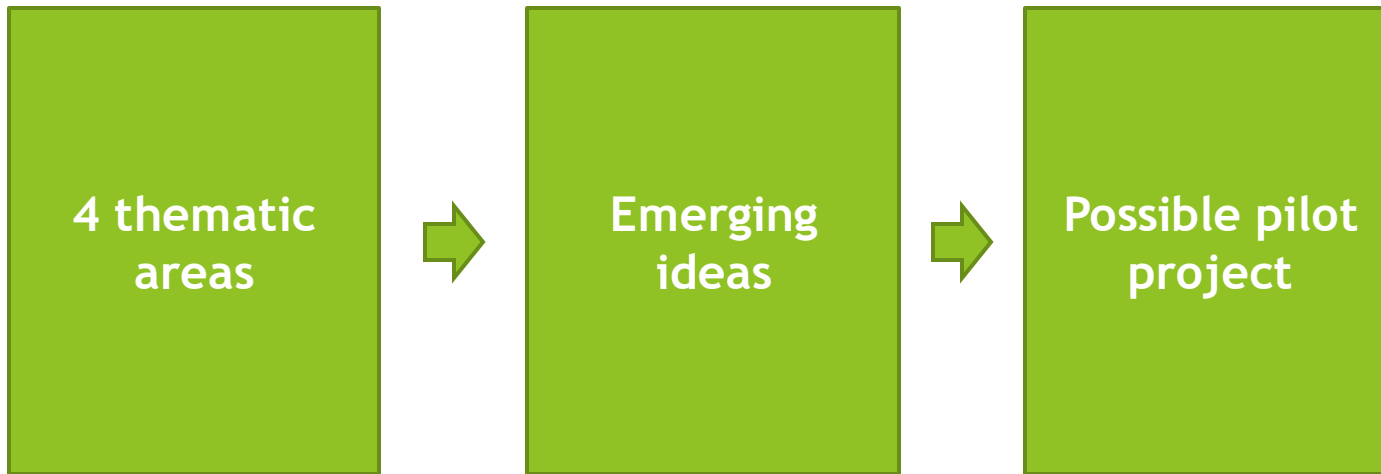


WEB LINK

Scan QR code or click the [Online link](#)

Thematic focus groups

Thematic focus groups



- ▶ **Projects are based on baseline review, residents feedback and playbook case studies**

Input required:

- ▶ **What do you think? Any possible location(s)?**
- ▶ **Anything we missed or shouldn't consider?**

Thematic focus groups

Structure per theme:

Education and Economic Development

Discussion Lead: Giorgia / Joana

10 min introductions
10 min explain projects by lead
15 min free time for stakeholders to input
25 discussion

Introduce yourself with a quote

10 min



Potential pilot projects

The following projects have been identified in this area:

1

Name	Details
Training and employment centre (Centre of Excellence)	A project to provide education and an alternative employment space for young women to lead the job. Working in pairs and across the 10 educational centres.



What do you think?

What are your thoughts on the suggested potential pilots?
What do you think are the challenges and opportunities?
Do you have any suggested locations?

Thoughts



Challenges

Opportunities

Suggested locations

Anything missing?

Any gaps or anything we shouldn't consider?
Any other thoughts?



Thematic focus groups

- ▶ We will use the Miro board below for the session (works best in Chrome):
- ▶ https://miro.com/app/board/o9J_lSjdBVo=/?invite_link_id=138102853685

Education and
Economic
Development

Group lead: Giorgia /
Joana

Health and
Wellbeing

Group lead: Arthur

Sustainability and a
Green Estate

Group lead: Harriet

Connected
Communities

Group lead: Betti

Discussion

Thematic focus groups

- ▶ One volunteer from each group to summarise what was discussed in their group
- ▶ Feedback and any other thoughts

Next Steps

Next Steps

- Inspire:
 - Playbook Draft to be circulated next week for feedback
- Explore:
 - Resident Engagement Event - 23/10
 - Services Map - feedback asked by 22/10