

Notting Dale Heat Network

**Jeff Laidler
Heat Network Programme
Manager**

Notting Dale Heat Network

A quick recap on actions and progress

Resident Focus Groups:

- 3 meetings to co-design the Resident Price Promise
- Budget is ring-fenced until 2030.
- Able to deliver the Resident Price Promise

Co-designing our energy centre:

- Location being determined.
- Resident co-design begins soon.
- No disruption to ongoing heating.

Price Promise starts:

When your home or block connects

Price Promise finishes:

2030 - when LWE aims to be carbon neutral



Co-Designing a Resident Price Promise

What will it do?

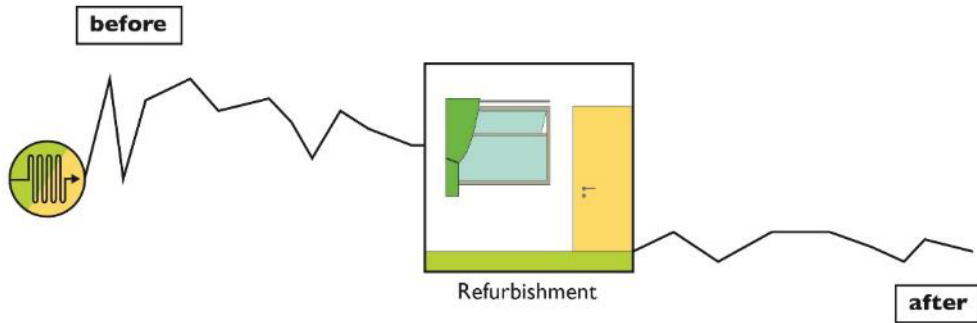
- ▶ **It will keep heat affordable for homes at Lancaster West Estate:** it helps cushion residents from significant energy price spikes. However, we can't prevent energy bills increasing as this is a national and global trend.
- ▶ **It enables Lancaster West to go green first:** keeping charges competitive with gas
- ▶ **It helps everyone benefit from renewable heating,** including those with individual gas boilers

How will the Price Promise be funded?

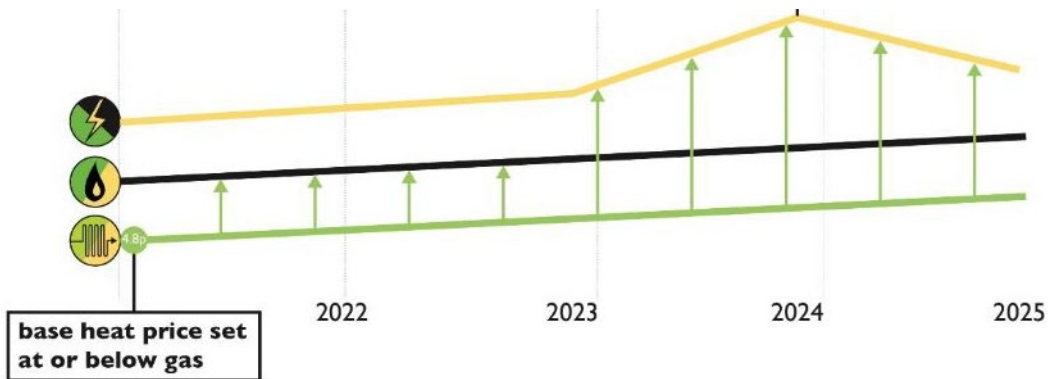
It is included within the heat network business case. The budget is ring-fenced until 2030.



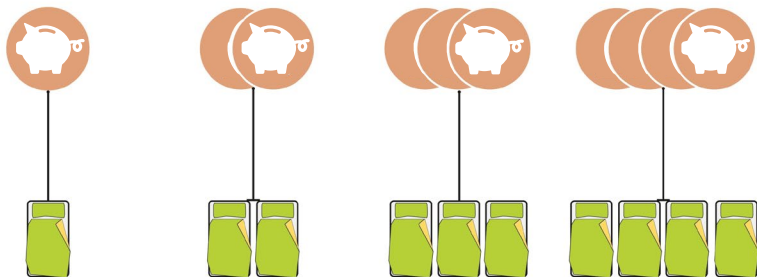
Resident Price Promise Summary



Price Promise 1
The Refurbishment Programme helps Lancaster West Residents reduce their heat usage by around 25%.



Price Promise 2
Residents do not pay more than they would for gas until 2030



Price Promise 3
A fair Standing Charge based on property size

PLUS extra support for those who need it


A supportive approach for vulnerable residents

- ▶ Vulnerable resident might include disabled residents, older residents or those with young children Ideas to enhance the service include:
 - ▶ **Priority Repairs and Response times:** to ensure those residents with most needs are not left without heat for long.
 - ▶ **Tailored Customer Service:** to provide individual support, accessible information and safeguard residents who need help.



£1.1 million government grant

Completes funding package for Notting Dale Heat Network



Kim-Taylor Smith
Lead member for Grenfell,
Housing and Social Investment

It's important as a Council we continue to put residents first and provide a better quality of life now and for future generations. We're making great strides in our progress to decarbonise all of our services and the borough as a whole, but we know homes can be one of the biggest carbon emitters. It's fantastic to be able to further our plans for a zero-carbon heat network, which we have co-designed with local residents. This will allow us to provide affordable heating and hot water in an environmentally friendly way, whilst tackling fuel poverty.



Heat Pump Technology Supported by Heat Networks Investment Project

tp-heatnetworks.org • 7 min read



Setting up a local energy company

Governance arrangements

Local Energy Company Board

NON-EXECUTIVE DIRECTORS

2 x Council Board Members: tbc

2 x Resident Board Members: tbc

2 x Industry Non Executive Directors: tbc

EXECUTIVE DIRECTOR

Managing Director: tbc

ADVISOR

James Caspell (Project Sponsor)

	Question	Answer
1	Why set up a company to manage the Notting Dale Heat Network?	<ul style="list-style-type: none">• Ring-fenced business and budget: allows the heat network to plan its day-to-day operational costs, for long-term replacement costs and expansion.• Specialises in heat network management: attracts expert heat network professionals to work with us.• Enables expansion beyond LWE: to improve the heat network's efficiency, servicing and pricing for residents in the longer term.
2	What's the role of the local energy company?	To design, build, operate and maintain the Notting Dale Heat Network
3	When was the decision taken to set up a local energy company?	Leadership Team, 10 November 2022

Setting up a local energy company

Frequently Asked Questions

	Question	Answer
1	What will the company be called?	'Notting Dale Heat'
2	Who will own it?	100% Council-owned
3	Why is the company being set-up now?	Government funding requirement
4	When is the first 'Skeleton' Board meeting?	February 2022
5	Who will be at the first Board meeting?	<ul style="list-style-type: none">•2 Council Board Members•James Caspell (Project Sponsor)•Jeff Laidler, Heat Network Programme Manager•LVRA to be invited as an 'Observer'
6	What happens in Spring 2022?	<ul style="list-style-type: none">•Council recruits 2 x Resident Board Members (Resident Co-Design)•Council recruits 2 x Industry Experts•First 'Full' Board meeting