



Unit 7, Baseline Studios
Whitchurch Road
W11 4AT

05 October 2023

Dear resident,

Temporary water suspension – Friday 6 October

We are writing to inform you that on Friday 6 October between 9am and 3pm the water will temporarily be turned off in Treadgold House, to allow the existing water supply to be switched to a new supply, which will be in place for the duration of the refurbishment works.

This will mean both your cold and hot water supply will be interrupted, and you will only be able to flush your toilet(s) once until the supply returns. We will confirm when this is the case via text and WhatsApp.

If required, bottled water will be provided to you for this period. This will be available at the site office in flat 4, or if you prefer a team member can deliver it to your home. Please contact your United Living Resident Liaison Officer Lauren on 07827097821 who will arrange this for you.


We apologise for any inconvenience caused, and please contact us if you have any water pressure or hot water issues.

If you have any questions or concerns, please contact your United Living resident liaison officer Lauren on 07827097821 or your LWNT Resident Liaison Manager Louka at Louka.green@rbkc.gov.uk or 0797 198 2045 or the LWNT office on 0800 389 2005.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Louka Green", is positioned above the printed name.

Louka Green
Resident Liaison Manager

 0800 389 2005

 lancasterwestoffice@rbkc.gov.uk

 @lancasterwestneighbourhoodteam

 WeAreW11 app