

# **Community Development and Social Value**

**Felicity Maries**

**Programme Manager - Community Development, Partnerships and  
Circular Economy**

Community Development Dashboard				Monthly variance (June 2023)
	Total (since April 2020)	Total for FY 2022-23	Total for FY 2023-24	
Income from jobs	£2,973,157	£830,047	£158,169	£52,723
Training courses	£60,859	£11,734	£0	£0
Grants and internal investment secured	£963,867	£554,227	£101,823	£56,120
Financial investment from partners	£24,831	£879	£0	£0
Expenditure via SMEs in North Kensington	£117,261	£41,015	£886	£272
Contractors added social value	£85,243	£33,380	£22,385	£491
Volunteers total value based on London Living Wage	£53,046.80	£28,173	£2,503.70	£609.45
Volunteer hours from external bodies	4780	2574	0	0
Successful grants	29	10	2	1
Number of LancWest Works placements delivered	24	7	4	1
Graduate Placements	20	3	1	1
<b>TOTALS</b>	<b>Current</b>	<b>2023-24 Target</b>		
Since April 2020	£4.33m	£5m		
FY 2023-24	£285k	£1m		
June 2023	£79,593.25	£83,333		

## Lancaster West Community Development Dashboard

Programme-to-date  
Target (April 2020)

**£5m**

FY 23 – 24  
Target

**£1m**

Monthly  
Target

**£83k**

# Community Development Dashboard

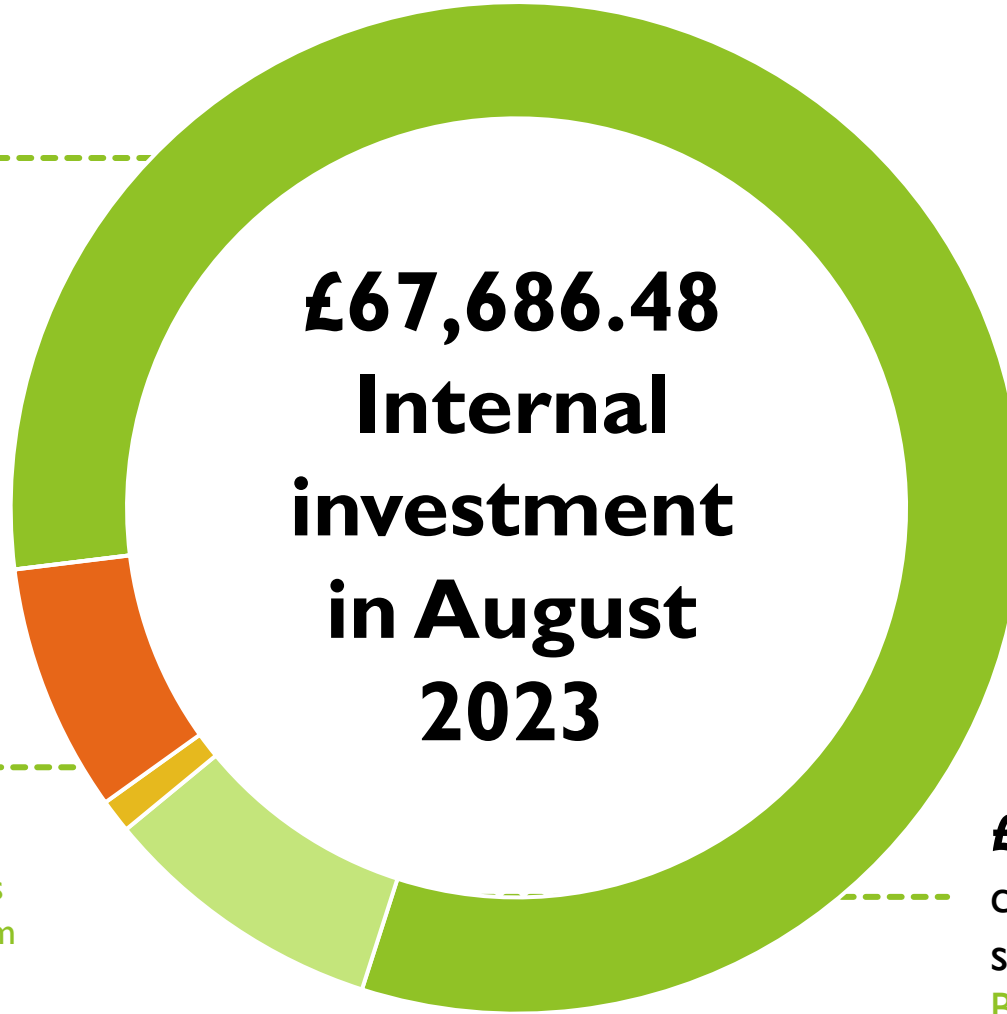
August 2023

**£722.98** volunteers  
total value based on  
LWW

**£627.38** in garden  
volunteers  
**£95.60** in digital  
ambassador volunteers

**£5,725** grants and  
internal investment  
secured.

**£5,000** in a lawn mower.  
**£375** in donated travel tickets  
**£350** in flower donations from  
Flowered Corner



**£67,686.48**  
Internal  
investment  
in August  
2023

**£55,119.50**  
income from jobs

**£6,119**  
contractors added  
social value  
Breakdown on Slide 52

# Community Development Dashboard

Q2\*

**£15,170**

grants and internal investment secured.

£9,820 in July  
£5,350 in August

**£2,024.98**

volunteers total value based on LWW

£1,302 in July  
£722.98 in August

**£6,505**

contractors added social value

£389 in July  
£6,119 in August

**£133,941.98**  
**Internal investment in Q2 2023/24**

**£110,239** income from jobs

£55,119.50 in July  
£55,119.50 in August

**Upcoming September Internal Investment:** Successful in a grant of tree packs from The Tree Council.

Local SME providing meals for Money Wise course.

\*Quarter not complete. Showing data for July and August.

# Community Development Dashboard

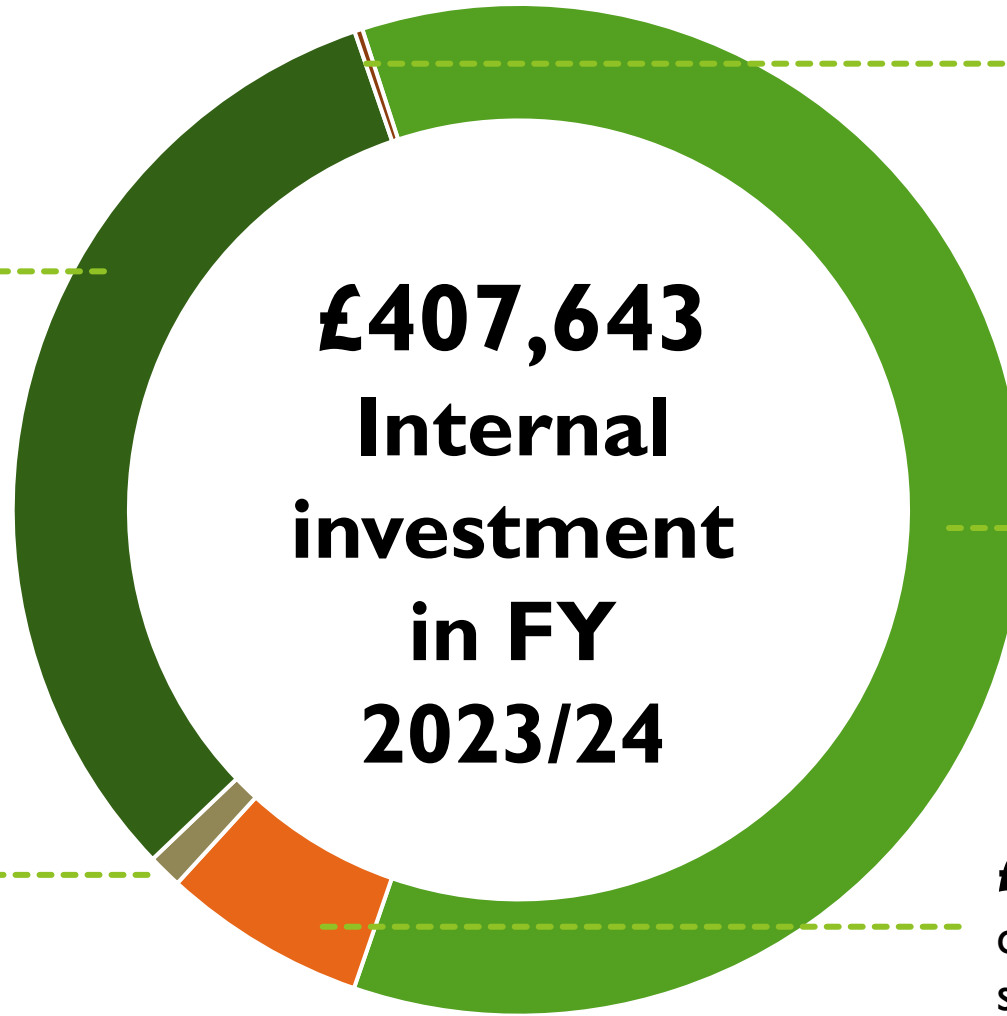
## Financial Year to Date

**£117,219.80**

grants and internal investment secured.

**£4,529.23**

volunteers total value based on LWW



**£886**

expenditure via SMEs in North Kensington

**£268,408**

income from jobs

**£28,893**

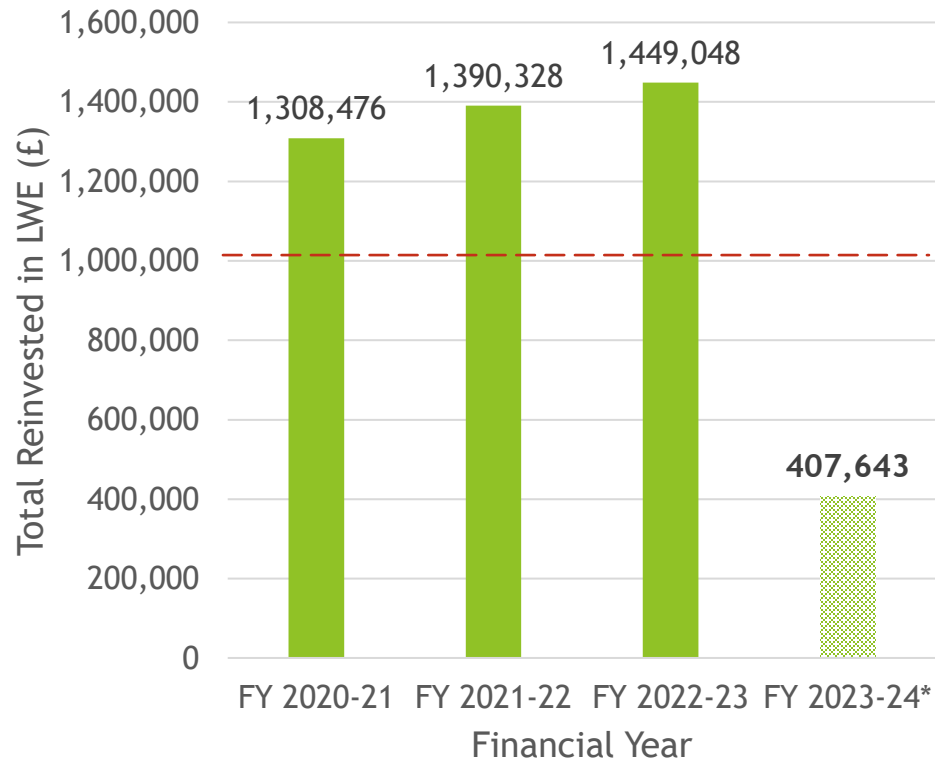
contractors added social value

# Community Development Dashboard

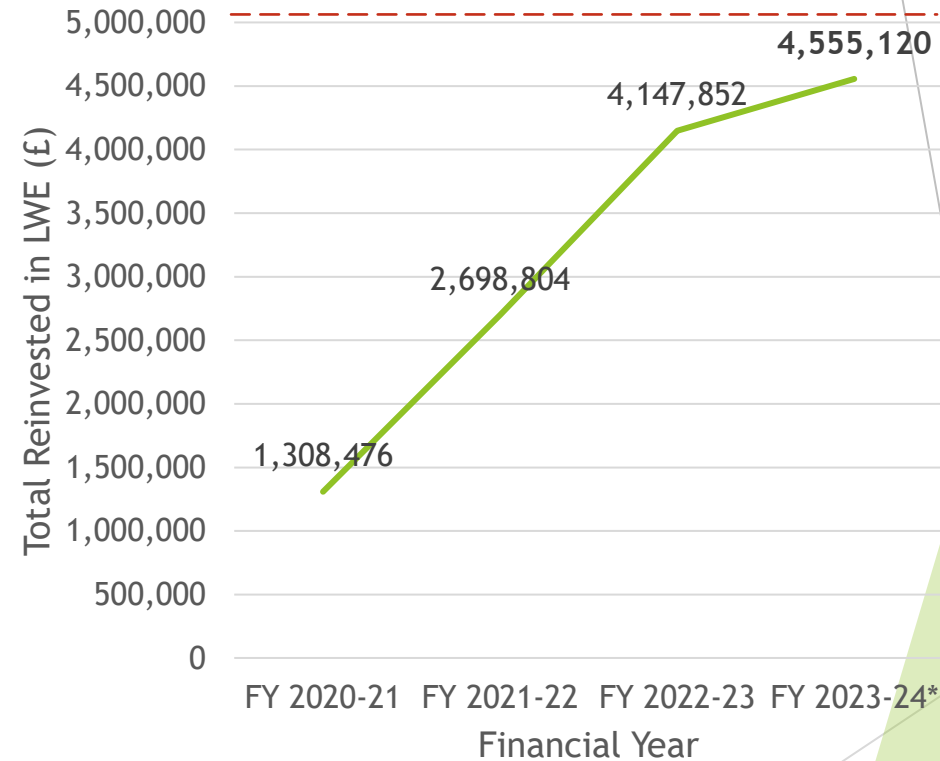
## Trends over each financial year

FY 23 – 24  
Target  
**£1m**

### Year-on-year Reinvestment



### Cumulative Reinvestment



Programme-  
to-date  
Target (April  
2020)  
**£5m**

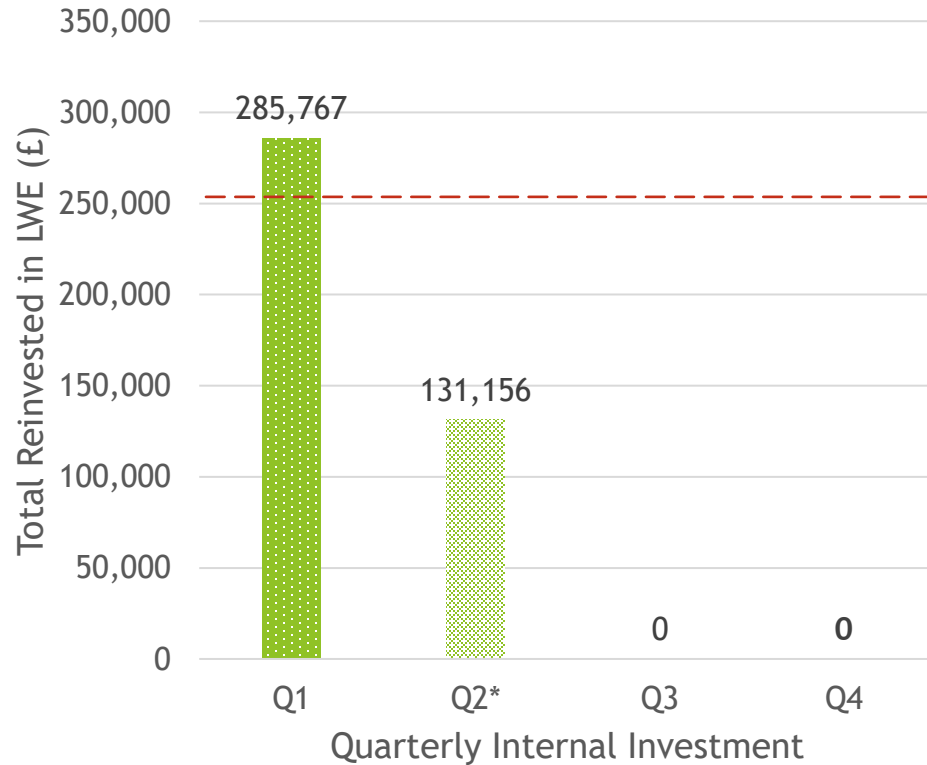
\* Financial year not complete.

# Community Development Dashboard

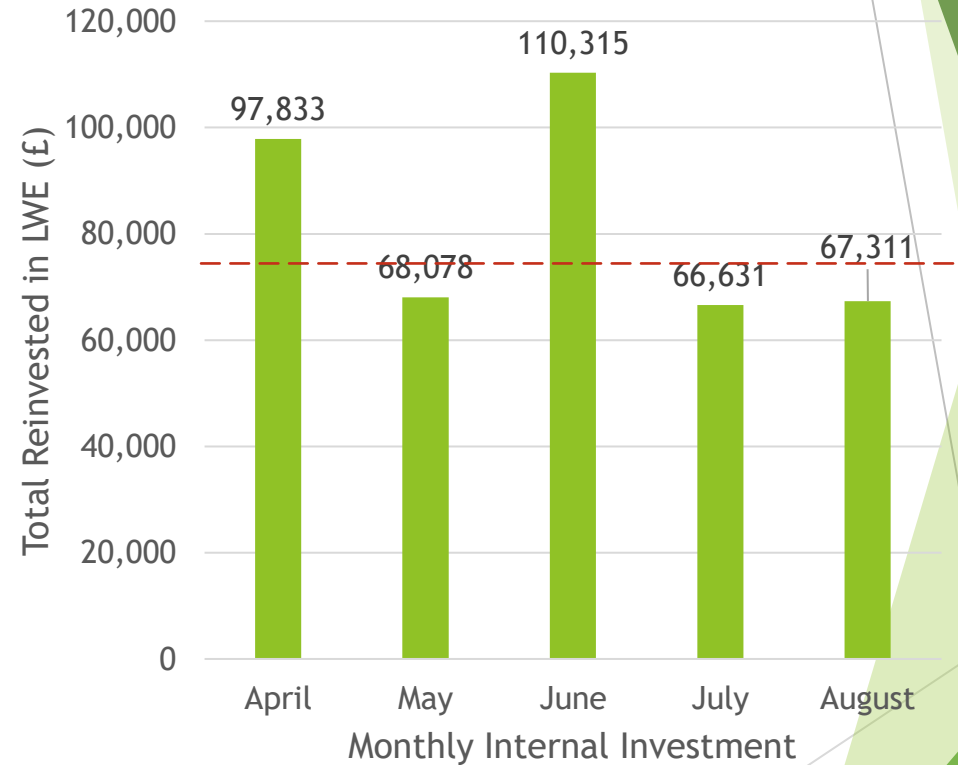
## Trends over each financial year

Quarterly  
Target  
**£250k**

### Quarterly Internal Investment



### Monthly Internal Investment



Monthly  
Target  
**£83k**

\* Quarter not complete.

# Social Value in figures

Q2 so far

# £797,770

Total social value secured since June 2018



# £166,793

Delivered across the Estate

# £585,576

Potential to be delivered

Phoebe

## +£6517 in July/Aug

- UL: funding for summer respite activities
- Baily Garner: training sessions for staff
- UL: online training platform for staff and residents
  
- TACE: Building Engineer Apprentice
- UL: Work placements for two residents
- UL: Community initiative funding



**In August 2023**

**Since April 2023**

**2 supported into work**

Through 121 bespoke support provided inhouse and via partners



**2 LancWest Works Jobs or placements**

successfully secured for LWV and NK residents



# LancWest Works

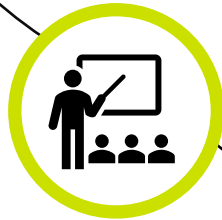
**12 registered with LancWest Works**

with initial meetings secured with X residents



**2 into training or volunteering**

including gardening, green skills, Women In Construction course, and log on and learn style



**13 jobs advertised** supporting local organisations or partners to recruit from the resident talent pool

**10 supported into work**

to date, with a target of 30 across the financial year.



**13 LancWest Works Jobs or placements**

5 created in LVNT, 3 in RBKC advertised, 5 brokered with contractors via social value



**51 registered with LancWest Works**

key themes identified include: administration, ...



**18 into training or volunteering**

or apprenticeships, offering residents a chance to upskill and increase readiness for work



# Employment and Training – end of Phase 1

From March 2023



12

courses or one-off opportunities created



70+

NK residents engaged

**Digital support sessions**

Every Friday 11am-1pm  
Unit 38 Baseline Studios, Lancaster West, W11 4AT

Would you, or anyone you know, like to be more confident online, or improve your IT skills?

Our digital ambassadors provide 1:1 support that can help you:

- Improve your basic IT skills,
- Send emails, using WhatsApp or other devices,
- Book online for GP, shopping and more,
- Use Google to research a hobby or find a job!

Please contact Khadra khadra.ibrahim@rbkc.gov.uk or 07923 381940 if you would like to attend!

Community Fibre | LWRA | LANCASTER WEST NEIGHBOURHOOD TEAM W11

@lancasterwestneighbourhoodteam | www.WeAreW11.org | lancasterwestoffice@rbkc.gov.uk | 0800 389 2005

**Money Wise**

The Council's Housing and Employment Team in partnership with LW11 is holding more three-day courses for local residents that will help you better manage your finances.

Join one of these Money Wise courses to learn handy tips to help you save money, spot a good bargain, and improve your understanding of energy usage. You can earn up to £20 in shopping vouchers by attending, and we provide you with a hot lunch.

Places are limited to 12 learners per course, so booking is essential with registrations for the event below closing on the Thursday prior to the commencement date of each course.

Each session on each day will run from 10am to 2.15pm.

**Course dates and venue:**  
Tuesday 26, Thursday 28, and Friday 29 September 2023  
Unit 38 Baseline Studios, Whitchurch Road, W11 4AT

Come along, buff your number-crunching skills, learn about energy usage, how to find the best deals and make your money go further!

If you're interested, please contact felicity.marles@rbkc.gov.uk or call 0800 389 2005

Housing and Employment | LANCASTER WEST NEIGHBOURHOOD TEAM W11

@lancasterwestneighbourhoodteam | www.WeAreW11.org | lancasterwestoffice@rbkc.gov.uk | 0800 389 2005



**Are you looking for your next job?**

Join our group employability workshop with Nova! Thursday 11 May at Baseline Studios, Lancaster West, W11 4AT  
Group session 1: 11.30am-1.30pm, Unit 30  
Group session 2: 2.30-4.30pm, Unit 38

The workshops will cover:

- Helping you into employment with job searches, writing CVs, interview skills, social media networking
- Understanding your skills
- Understanding your weakness
- How to access different support

Please bring a laptop and notepad to take notes. Book your place by contacting Khadra at khadra.ibrahim@rbkc.gov.uk or 07923 381940.

MORLEY COLLEGE | NOVA | LANCASTER WEST NEIGHBOURHOOD TEAM W11

@lancasterwestneighbourhoodteam | www.WeAreW11.org | lancasterwestoffice@rbkc.gov.uk | 0800 389 2005

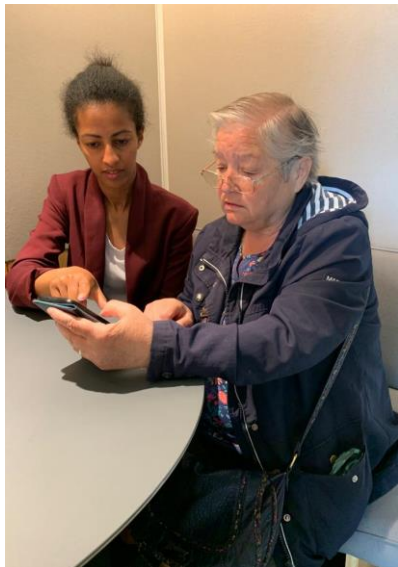


The next phase from September 2023 will see more regularly programming, implementation of process with partners, monitoring and evaluation being cemented, and more opportunities being created!



13

partners delivering / engaged



**Construction & Apprenticeship Drop-in Session**

Are you interested in construction?  
Want to start an apprenticeship?  
Want to complete your CSCS training?

Support offered:

- Advise and support finding an apprenticeship
- Support applying for live vacancy
- Information about different apprenticeships

**NO AGE RESTRICTION**

Dates: Every Tuesday  
Time: 11-1pm  
Location: Garden Cafe Baseline Studio

Book an appointment to see Michael Adeniran by emailing: Michael.Adeniran@rbkc.gov.uk or calling Mobile: 07790 979 250

LancWest Works | LANCASTER WEST NEIGHBOURHOOD TEAM W11

@lancasterwestneighbourhoodteam | www.WeAreW11.org | lancasterwestoffice@rbkc.gov.uk | 0800 389 2005

**Free W11 2-3 DEGREES**

Are you a young person looking to develop your confidence and build key transferable skills?

Join 2-3 Degrees this half-term for a series of FREE new and exciting personal development workshops!

Tues 24 Oct - Fri 27 Oct 10am-1pm  
Unit 38, Baseline Studios  
16-25 years  
For those living or studying in Notting Dale Ward

By attending, you will:

- Develop your confidence
- Build your employability and communication skills
- Meet and network with like-minded people
- Access opportunities in your local community

Scan the QR code to fill out the registration form

@lancasterwestneighbourhoodteam | www.WeAreW11.org | lancasterwestoffice@rbkc.gov.uk | 0800 389 2005



# Green Skills Academy updates

July 2023 Training highlight



21

Housing management staff attended  
**PAS 2035 workshop**  
in July 2023

Strongly Disagree Disagree Neutral Agree Strongly agree

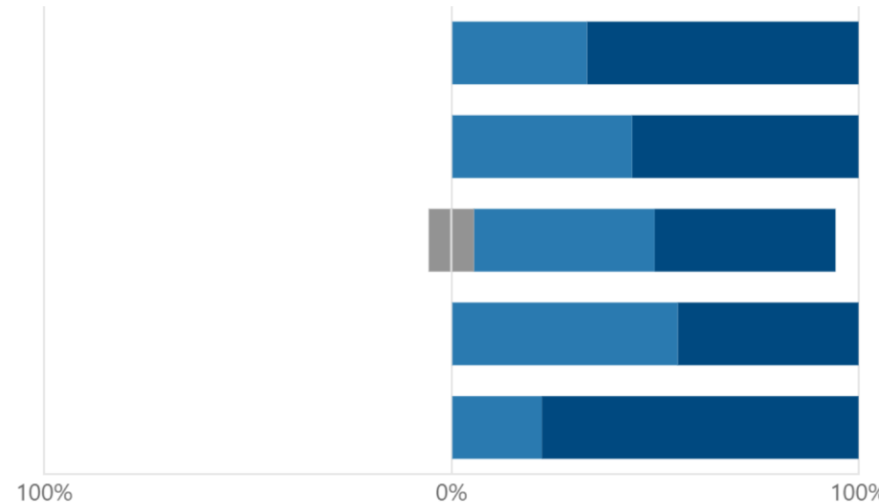
The training was relevant to my role

The training improved my understanding of the PAS2035 framework

Following the training, I feel more confident in using the PAS2035 framework

I would recommend this training to a colleague

If offered the opportunity, I would like to attend a follow-up training session.



*I found this training to be very helpful in the work I will be undertaking and also as part of my retrofit co-ordinator course. Thank you.*



*Really enjoyed the activity. I think having experienced/technical members of staff in the room benefits everyone.*



*The description and linkage of how the PAS 2035 roles play throughout the RIBA stages was very beneficial.*



# Green Skills Academy

Staff training – core courses  
August 2023



Course	Current learners		Completed		Total
	Enrolled this FY	Total current learners	Completed this FY	Total completed	
Level 2 Understanding Domestic Retrofit	3	7	3 (+1)	3 (+1)	10
Level 5 Retrofit Coordinator	1	10	-	4	14
Level 3 Domestic Energy Assessor	1	1	3	11	12
Passivhaus training	-	-	-	10	10
Housing's Path to Net Zero			22	72	72
PAS 2035 workshop			21	21	21



**99**

**RBKC staff trained through GSA**

# New community projects

## Circular Economy and community meals




**LWNT's new furniture recycling scheme is now open for Notting Dale!**

- Browse our online catalogue
- Donate unwanted items
- Request FREE items of furniture
- Save some money!

**WWW.WeAreW11.org/restore**

*A training and upcycling workshop, and local furniture redistribution scheme.*

### Key updates:

- Project planning underway
- Comms designed – ready for launch
- Referral / donation systems in place via W11 app, including in-stock items
- Workshop in development
- Partnership options being explored for workshop delivery

# ReWired

ReWired is a new project coming to North Kensington - based on Lancaster West Estate - aiming to promote environmental sustainability, a local circular economy, save households costs and support residents.



*A local e-waste recycling scheme, plus facilitation of dedication workshop space and training opportunities.*

### Key updates:

- Project team and planning in place
- Workshop in development
- X2 Repairs events booked for Autumn
- Partnership options being explored for recycling scheme and workshop delivery
- Options analysis for recycling scheme



## Community Meals on Lancaster West Estate

### Community Breakfasts NEW Mondays, 10am - 12pm, from 14 August North Kensington Resource Centre



Come and enjoy any of our community meals, providing a social, warm space, with wellbeing activities, signposting and support provided.

### Community Lunches Thursdays, 12pm - 2pm North Kensington Resource Centre



#### CALLING ALL RESIDENTS!

Do you have a creative skills to share? We want to book residents to provide one-off workshops promoting positive health and wellbeing at the meals!


Contact :Farrah@lancwest.com



 @lancasterwestneighbourhoodteam

 www.WeAreW11.org

 lancasterwestoffice@rbkc.gov.uk

 0800 389 2005



# New community projects

## Launched financial resilience support for residents through new Money MOT scheme

### Money MOT scheme

#### Providing impactful, financial support for residents

This project aims to support residents to improve financial resilience, increase education, independence and ultimately, prevent the risk of homelessness.

Working with Nova, we aim to provide a holistic approach as we support residents through:

- budgeting support
- debt relief and payment plans for rent and utility arrears
- benefits calculations and assessment preparation
- support into employment including CVs, applications, interviews and managing transitioning into employment
- advocacy in appointments
- Cash First grants of up to £1000 for bills/household goods or emergency support
- signposting to training, health, wellbeing or wraparound provisions

To refer a resident, simply:

1. Gain verbal or written consent from the resident to pass on their details.
2. Email [Alexander.Coackley@novanew.org.uk](mailto:Alexander.Coackley@novanew.org.uk) with the resident's contact details.
3. Confirm to the resident that Nova will be in touch. *Please note, appointments will be made flexibly to suit the resident, and don't have to be within Baseline Studios.*

Contact [Felicity.Maries@rbkc.gov.uk](mailto:Felicity.Maries@rbkc.gov.uk) if you have any questions.

**Eligibility:** While this project aims to work with Lancaster West residents, it is open to support all residents who would like to access the project



**nova**  
welcome to a better world

LANCASTER WEST  
NEIGHBOURHOOD TEAM  
**WT1**

We were pleased to launch our new project in collaboration with Nova New, a local charity offering a suite of holistic support to local residents.

By October 2023, this pilot aims to have supported 30 Lancaster West households facing financial pressure and challenges, amongst other complex issues, to take steps to financial stability, minimising existing rent arrears and debts.

# Respite Update

## Summer Respite Schedule 2023

This summer we've got a whole range of free activities for our community.

To find out more scan the QR code, visit the website [www.WeAreW11.org/summer2023](http://www.WeAreW11.org/summer2023) or give us a call!



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
24 Community Fitness (weekly) Avondale Park, 5 - 6pm	25 	26 	27 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am Goldfinger: Meet the Makers- Furniture workshop visit Meet at Baseline, 12.30pm	28 All-age Gardening Club 11am - 1pm Change4Life mini-club NKRC, 2 - 3pm	29 Sunday 30 Community Sports Hour Kensington Leisure Centre 2-3pm
31 Family fun day with Change4Life NKRC, 11am - 4pm Boxing for Youth with FFLY More Ball Games, St Mark's Close, 2.30-3.30pm	AUGUST 1 Family dance and games with Playground Theatre NKRC, 3 - 4pm	2 	3 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am	4 All-age Gardening Club 11am - 1pm Change4Life mini-club NKRC, 2 - 3pm	5 
7 Boxing for Youth with FFLY More Ball Games, St Mark's Close, 2.30-3.30pm Community Fitness Avondale Park, 5 - 6pm	8 Family dance and games with Playground Theatre NKRC, 3 - 4pm	9 LW Residents' Association Beach Trip to Margate £ Small charge 7.30am - 7.30pm	10 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am	11 All-age Gardening Club 11am - 1pm Community Fitness with Calissem Calisthenics (weekly) Avondale Park, 5 - 6pm	12 
14 Banqueting Hall family fun trip, 10am - 4pm Boxing for Youth with FFLY More Ball Games, St Mark's Close, 2.30-3.30pm	15 Family dance and games with Playground Theatre NKRC, 3 - 4pm	16 Trip to Saatchi Gallery Meet at Baseline 1-4pm	17 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am	18 All-age Gardening Club 11am - 1pm Community Fitness with Calissem Calisthenics, Avondale Park, 5 - 6pm	19 Sunday 20 Community Sports Hour Kensington Leisure Centre, 2-3pm
21 Boxing for Youth with FFLY More Ball Games, St Mark's Close, 2.30-3.30pm Community Fitness Avondale Park, 5 - 6pm	22 Family dance and games with Playground Theatre NKRC, 3 - 4pm	23 Tower of London trip Meet at 10am in Baseline	24 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am	25 All-age Gardening Club 11am - 1pm Community Fitness with Calissem Calisthenics, Avondale Park, 5 - 6pm	26 LW Residents' Association Beach Trip to Margate £ Small charge 7.30am - 7.30pm
28 	29 Family dance and games with Playground Theatre NKRC, 3 - 4pm	30 Kensington Palace Trip Meet at 10am in Baseline	31 Play Reading for Parents and Babies Tea Garden (Barandon/ Testerton), 10am	1 	2 



0800 389 2005

[lancasterwestoffice@rbkc.gov.uk](mailto:lancasterwestoffice@rbkc.gov.uk)

[@lancasterwestneighbourhoodteam](https://www.instagram.com/lancasterwestneighbourhoodteam)

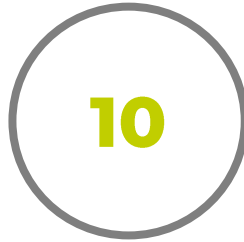
[www.WeAreW11.org](http://www.WeAreW11.org)

**NKRC** North Kensington Resource Centre

**LWRA** Lancaster West Residents' Association



**LWRA**  
LANCASTER WEST NEIGHBOURHOOD TEAM  
**W11**



This included different activities/ trips offered, such as

4 trips



2 physical activities for families (offered weekly)



1 sports session for young people (offered weekly)



1 creative activity (offered weekly)



2 healthy eating workshops



8 local partners supporting and delivering offers

New Respite offers introduced



**NOISE CANCELLATION HEADPHONES FOR ALL**

THEMES: WHO IS ELIGIBLE?

**SWIM**

13

This brochure is 100% compostable

**WOMEN'S YOGA SESSIONS**

THEMES: WHO IS ELIGIBLE?

South Kensington Resource Centre (Between Testerton and Hurstway Walk),  
Whitchurch Road, W11 2WG  
LancasterWestOffice@rbkc.gov.uk  
0800 389 2005  
lancasterwestneighbourhoodteam  
WeAreW11 app  
Wednesdays 9.45am and 11am

Lancaster West Neighbourhood Team are working with Community Champions to provide weekly four-week yoga classes for women. These sessions are a fantastic way to build strength, find a quiet space to breathe and challenge the mind and body. Mats are provided - you can just turn up!

The classes are open to women of all levels but are not suitable for women who are pregnant.



**XXX**



22

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# LWE Summer Respite Schedule - Outcomes

July-August 2023 LWE and North Kensington residents...

71

unique family members in total attended summer opportunities

*'It's great to get out of your environment and do and see fun things that you would not normally do and in a group atmosphere with other residents you probably would not otherwise see or meet. It is very good for the mental health and well-being... So I am grateful for these activities/events.'*

1

**Of the participants completing feedback,**

**75%** said this is their first-time attending activities on the estate



**86%** felt accessing the activities helped relived financial pressure this summer



**100%** felt the activities had a positive impact on their or their children's health

*'I would not have been able to afford the tickets at present with my very limited finances.'*

**80% of participants who fed back felt more connected to their community**

Before activities

43%



After activities

80%

*'This is an amazing opportunity for families who would like to access these resources but can't or don't know how.'*

