

Community Development and Co-Design Update

Programme Board, May 2025

LANCASTER WEST
NEIGHBOURHOOD TEAM

W11

Community Impact headlines: Driving change through the LWE refurbishment programme

Programme-to-date achievements



83

residents employed through the LancWest Works programme to date, 23 in FY 2024-25, and 10 roles filled through social value commitments



£720k

secured in external grants to deliver green skills training through the Green Skills Academy, £667k in FY 2024-25



£1.75m

of social value commitments secured to support employment, skills, and community projects, and £207k delivered in 2024-25 of £437k to date.



1827

hours volunteered to local greening and environmental projects on the estate, through the LancWest Connects programme, over 2000 to date for the programme.



1 pineapple won

for LWNT Neighbourhood Strategy, recognising our thorough approach to co-design, with a positive social and environmental impact on our place and people.



£7m

of internal investment secured through income through jobs, internal investment, money saved for residents through support grants, and funding secured for respite and community programmes, £1m over target!



Programme-to-date Internal Investment Target

£6m

FY 24 – 25 Target

£1m

2024 – 2025
FY progress

183%

Community Impact: Driving change through the LWE refurbishment programme

Recent achievements: Financial Year 2024 - 2025

£750k

secured in external grant funding for the Green Skills Academy and Circular Economy initiatives, supporting residents with the transition to low-carbon technologies, enabling more green training linked to jobs, and developing support for greener living.

£207k

of social value through Council contractors delivered, of £1.75m worth of commitments secured for future delivery.

23

residents into employment

10

local jobs brokered and created with Council contractors

£1.8m

of internal investment achieved in this financial year, with local employment via LancWest Works achieving £888k, and exceeding our £6m programme-to-date target by £800k.

£47.4k

savings made for residents through tenancy sustainment support, accessing wraparound services such as the Money MOT and cost of living support, totalling £95.7k since January 2023.

1827.5

volunteering hours contributed, including supporting residents to develop their interpersonal and professional skills, **saving our residents £24k** in project work and garden maintenance.

205

with 41 residents engaged with our Circular Economy programme, and 20 with our Energy Advice Service January – April 2025.



Engagement events – 120 attendees in Quarter 4



Social Value highlight

10 local residents employed by LWNT contractors – annual target reached!

The majority joined on full-time contracts, securing substantive, local work at LLW or higher.

Some of their roles include:

- Site Administration
- Labourer and Site Assistant
- IT and Network Apprentice
- Resident Liaison Officer



‘Working on the Estate, I have found my passion and picked a trade. They believe in my potential and have paid for my course. This is giving me the opportunity to gain experience and study at the same time.’

– Sean, Plumbing Apprentice at Cenergist

‘Providing quality positions within the community has been extremely rewarding [..] the positive impact is shown when you empower people and push them forward.’

- Cenergist, Heat Network contractor

Respite Holiday programmes highlight

Financial year (April 2024- March 2025)

294 North Kensington residents took part in the programme – of these,
173 were Lancaster West residents

38 of the 78 North Kensington households who attended any of the **43 the trips and activities provided for FREE** in the holidays completed the feedback forms. Of these:



89% of residents who filled in the feedback survey felt that accessing these activities helped relieve financial pressure this half term.



81% of residents who filled in feedback survey, rated the trips/ activities 5/5.



89% of residents who filled in the feedback survey felt that participating in these trips/ activities had a positive impact on their and their families' health and wellbeing.



'(the) team were friendly, inclusive and invested in a collective experience. It was nice to engage with WII staff within a more positive experience.'
~Lancaster West resident



...living in a connected community as drivers of change, experiencing improved levels of equality

Communications and engagement

Engagement Highlights (Apr 2024 – Mar 2025)



142 households in the Walkways participated in co-design engagement in May 2024. To date 72% of LWVE have participated in at least one phase.



26 residents attended February's Walkways Residents Meeting following on from a successful first meeting in November



18 residents attended a resident drop-in and Iftar in March hosted collaboratively with BHTRA

Communications Highlights (Jan 2025 – Mar 2025)



**E-newsletters
(+16)**



Letters (+12)



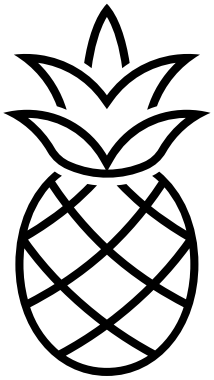
**IG Posts
(+25)**



**Engagements
(+11)**



Winners of Pineapple Award for Strategy 2025!



We were absolutely delighted to be recognised for our work in collaboration with the Lancaster West Residents' Association at the (now International!) Pineapple Awards again this year, established to celebrate innovation and achievements across the design and the built environment, within place-making and sustainability.



Following three wins in 2023 and 2024, this year we were recognised for the Strategy award. This win celebrates our strategy for LWVE, in the context of the Grenfell Tragedy, and how it balances big ambitions and a clear vision alongside a commitment to provide a high-quality service addressing the everyday challenges faced by the community. Judges said it was adaptive, responsive and an iterative approach, with the approach allowing evolution, and appreciated emphasis on finding ways to co-design the retrofit programme with residents, and the emphasis on using it to deliver social value and green skills.

The judges “*hope to see this inclusive approach to delivering ambitious policy objectives in partnership with the community replicated elsewhere.*”