

LANCASTER WEST

RESPITE

Your **refurbishment.** Your **choice.**

2025-26



LANCASTER WEST
NEIGHBOURHOOD TEAM

WT1

Published July 2025



HOW RESPITE HAS EVOLVED SINCE 2021

Our first respite brochure was published in 2021 and included four offers. Since then we've added new offers year on year based on your feedback.

You said

We did



We want in-home respite options

Noise cancelling headphones are now available for all residents who are affected by works



We need health and wellbeing offers

We provided residents with gym memberships, free swimming and softplay, and NHS health checks



We want to be able to relax

We provided residents with women's yoga sessions, weekly massages, and body MOT sessions



We want to have some green spaces

Residents now have access to several green spaces, including the tea garden and the secret garden



We want to get away from the works

We offered residents free tickets to museums, the zoo, Kew Gardens and a summer beach trip



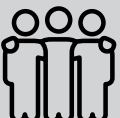
We need access to quiet work spaces

Residents can access a personal/private space for work or study, through booking our co-working spaces, a private pod in Baseline Studios, using our communal iMac or accessing the computers in the Employment and Training Hub (Unit 38, Baseline Studios)



We need help when decanting

LWNT offers a service supporting residents with packing, moving and assembling furniture



We want to be able to socialise

We work with LWRA to run both a community breakfast and community lunch every week



We need activities for kids

We arranged a schedule of activities over the Easter, Summer and October school breaks

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INTRODUCTION

As Lancaster West Neighbourhood Team undertakes the energy-efficient estate-wide refurbishment programme, we understand that for some residents respite options will need to be considered due to disturbance when carrying out noisy or disruptive work.

Respite may mean different things, depending on your circumstances and needs. The purpose of this brochure is to highlight the provisions available through Lancaster West Neighbourhood Team to support residents during the refurbishment works. The offers and how you can access them are described in detail on the following pages. The offers range from permanently moving to an already refurbished home on Lancaster West to free trips, classes and activities both on and off the estate.

You will find the offers categorised into themes using symbols to help give an indication of which offer would be most suited to your circumstances and your needs. Each offer is also labelled showing who is eligible.

We encourage residents to come and talk to us about your circumstances and the needs of your household, so we can help direct you to the most appropriate level of support.

CO-DESIGNING THE RESPITE OFFER WITH RESIDENTS

LWNT has put together the respite offers based on what residents have told us they wanted and their households' needs. Initially we engaged with residents to co-design the first offers. This included surveys, pop-up events and one-to-one discussions with households. We had more than 200 suggestions from residents including wellness offers, tickets for local attractions and places to go when the disruption makes working from home difficult.

The offers now cover home and working life, creating spaces for work, study and quiet time, and we continue to partner with other organisations to offer activities on and off the estate.

Engagement on respite takes place at the many refurbishment co-design events we hold across Lancaster West and we continue to respond to new suggestions and ideas from residents. Please do not hesitate to get in touch if you have an idea for how we can help ease the disruption of the refurbishment for you.



KEEPING NOISE AND DISRUPTION TO A MINIMUM

We understand that many residents may be home during the day. To carry out these essential works there may be a level of disruption that will include noise disturbance and movement of materials. We will notify neighbouring properties before we do this, and we offer options for residents who are working from home or home-schooling to ensure we minimise any disruption. A detailed breakdown of refurbishment works hours can be found below.



TIME OF REFURBISHMENT WORKS

Work will be carried out between 8am - 6pm, Monday to Friday. This may include both low and high impact noisy works. Any works outside of these times would only be emergencies.



HIGH IMPACT NOISE

To minimise disruption, structural works requiring the use of heavy-duty power tools and breaking of concrete, will be restricted to the following times:
9am - 12pm and 2pm - 5.30pm, Monday to Friday.



WEEKEND WORK

Sometimes, it might be necessary for work to take place on a Saturday, but this will be non-noisy work such as painting and decorating.



WE ARE HERE TO HELP

Throughout this brochure you'll find a variety of offers you can take up to help you escape the noise and disruption of refurbishment works going in or beside your home. If you would like to speak to someone about what you are experiencing or the offers available, please contact us on **0800 389 2005** or send an email to **LancasterWestOffice@rbkc.gov.uk**.

RESPITE IN THEMES

LWNT has categorised possible areas of respite into five main themes. All our offers fit into these themes:



RELAX

Spaces, offers and activities to help you relax or rest.



SOCIALISE

Activities which provide opportunities to socialise with others.



WORK

Quiet spaces or settings which allow you to work or study without disruption.



EXPLORE

Opportunities to engage in cultural, learning or heritage activities on the estate or in the wider city.



STAY ACTIVE

Activities that can help improve physical and mental wellbeing, reduce stress and anxiety, and leave you feeling healthier.

RESPITE OFFERS AND ELIGIBILITY

We understand that because of the scope and nature of the works being undertaken, all residents will be affected at some point during the refurbishment. For the majority of refurbishment works on the estate, most residents will remain in their homes as works commence. We acknowledge that the reality of the refurbishment works can result in noise and disruption, and we have developed a variety of offers to try and help you manage the disturbance that refurbishment programme brings to your home and block.

LWNT has categorised the respite offers to ensure they are suitable to your circumstances. Each respite offer displays at least one of the following symbols, showing who is eligible:



WORKS TAKING PLACE IN YOUR HOME

These offers are suitable if you have works scheduled in your home.



WORKS TAKING PLACE IN NEIGHBOURING HOMES

These offers are suitable if you have works taking place in neighbouring properties. This could include works going on above or below your property.



WORKS TAKING PLACE ON THE ESTATE

These offers are suitable where works are not taking place in your home or neighbouring properties, but you feel you are being disturbed by the works.

As we continue to respond to residents' requests, new offers may become available that do not appear in the brochure. There may also be others that we may not be able to deliver due to unforeseen circumstances. We will always strive to keep you fully informed when things change.

RESPITE OFFERS

On the following pages, you can find the respite offers which have been made available by Lancaster West Neighbourhood Team. Each offer shows contact details and information on how to access that offer.



REFURBISHMENT DECANT SCHEME

THEMES:



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

🌐 Wearew11.org

📱 WeAreW11 app

The Refurbishment Decant Scheme is a voluntary scheme to exchange your current home for an already refurbished one. You will move into an identically-sized, permanent home on the estate that has already been fully refurbished by giving up your existing one. This will reduce the stress, noise and disruption of living in a property whilst it is refurbished and the need to move twice in some cases. It's open to residents with a secure tenancy agreement who have not already moved and whose current home is about to have major internal refurbishment works.

WHO IS ELIGIBLE?



- Residents who have a secure tenancy
- Residents who do not have rent debts on their account, or who have adhered to an agreed payment plan to clear any debt for at least three months
- Residents whose homes are undergoing major internal refurbishment works





TEMPORARY DECANT

THEMES:



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 [lancasterwestneighbourhoodteam](https://www.instagram.com/lancasterwestneighbourhoodteam)

📱 [WeAreW11 app](#)

While our intention is for residents to remain in their home through the refurbishment of the estate, we understand that for some people the noise and disruption going on in their home may prove challenging to their health and wellbeing. For this reason, we are holding a small pool of properties that we can temporarily move residents into until the refurbishment works to their home are completed.

WHO IS ELIGIBLE?



Residents whose homes are undergoing major internal refurbishment works.

For more information on this offer and to find out if it may be open to you, please contact LWNT office.



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TEMPORARY WELFARE PROPERTIES

THEMES:



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 lancasterwestneighbourhoodteam

📱 WeAreW11 app

We recognise that residents will need to carry on with their lives whilst we undertake the refurbishment, and so we have a pool of temporary welfare properties where residents can cook, wash, rest, or sleep. You may wish to stay living in your own property but need access to another flat for washing, cooking, or sleeping. Prioritisation for these properties is assessed on an individual basis dependent on resident circumstances.

WHO IS ELIGIBLE?



- Residents whose homes are undergoing major internal refurbishment works
- Residents who are directly impacted by works going on in or around their home, which necessitates a need for an alternative place to use facilities such as cooking, bathing or a place to rest





STAYING WITH FRIENDS AND FAMILY SUPPORT

THEMES:



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 [lancasterwestneighbourhoodteam](#)

📱 [WeAreW11 app](#)

For the refurbishment and necessary health and safety works on your home, you may need to leave temporarily. If you stay with friends or family during this period, your rent will be suspended, and you will receive £200 (2 people), £300 (3 people), £400 (4 or more people) per week to help with costs. This option may speed up your refurbishment. Reimbursement starts once the flat is fully vacated and keys are handed in with a signed receipt.

WHO IS ELIGIBLE?



- Residents whose homes are undergoing major internal refurbishment work
- Residents who have a secure tenancy
- Residents who do not have rent debts on their account, or who have adhered to an agreed payment plan to clear any debt for at least three months

HELPING YOU PACK, STORE AND DECLUTTER

THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

📧 lancasterwestneighbourhoodteam

☎ 0800 389 2005

📱 WeAreW11 app

We recognise that moving can be challenging, whether moving temporarily or permanently. To support you with this, we are offering:

- Free packing boxes available at Baseline Studios for residents to collect
- Free support from LWNT to dispose of unwanted bulky items
- Assistance in packing and moving large items for those who need a hand, such as residents with mobility impairments or those living alone



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FURNITURE ASSEMBLY AND DISASSEMBLY SUPPORT

THEMES:  **WHO IS ELIGIBLE?** 

 LancasterWestOffice@rbkc.gov.uk
 0800 389 2005

 [lancasterwestneighbourhoodteam](https://www.instagram.com/lancasterwestneighbourhoodteam)
 WeAreW11 app

We recognise that, whether temporarily or permanently, moving can be extremely challenging especially if you struggle with everyday activities or have limited help in your home life. To make the moving process easier for you, we can now offer you help to take apart and assemble furniture (such as beds and wardrobes) if needed.

CO-WORKING SPACES



THEMES: **WHO IS ELIGIBLE?**

Baseline Studios, Whitchurch Road, W11 4AT

LancasterWestOffice@rbkc.gov.uk

0800 389 2005

lancasterwestneighbourhoodteam

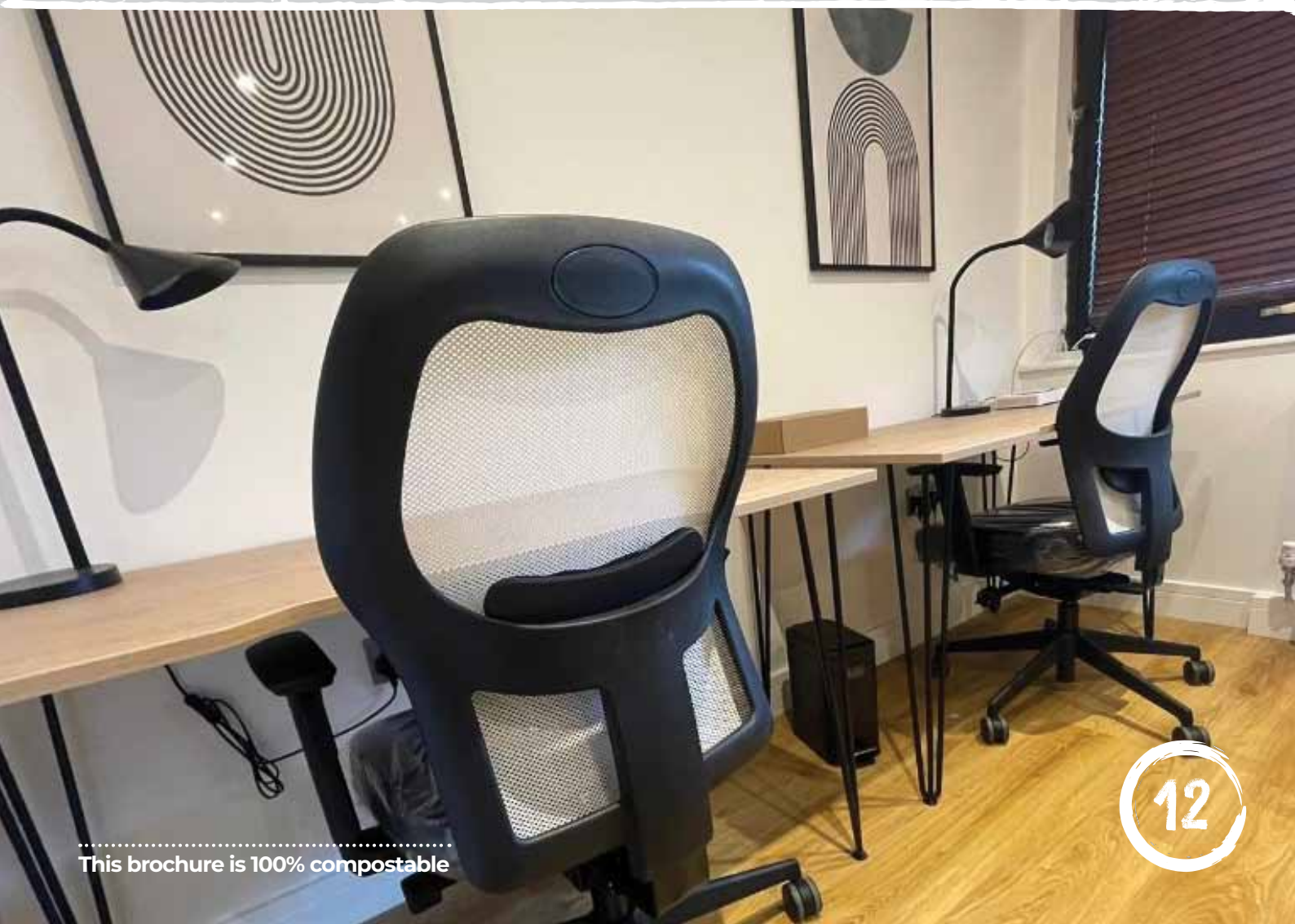
WeAreW11 app

Monday to Friday, 9am - 6pm

We understand that some residents work and study from home and that this can prove difficult if refurbishment works are going on in or around your property. To provide you with an alternative space, we are offering shared and private spaces for residents for work and/or study.

In our shared space at Baseline Studios' Garden Café, there is free superfast Wi-Fi, refreshments, and access to printing and photocopying facilities. In addition to this, there is a new iMac computer available for residents to drop in and use near the reception area of Baseline Studios to securely access work, study or other lifestyle needs. Baseline Studios also has a number of pods which provide a private space where you can attend meetings, study or simply work with fewer distractions. These co-working spaces have been created with the use of social value funding, which has helped to enhance the space and our offer to residents.

In addition to this, we have also launched a dedicated Employment and Training Hub in partnership with Lancaster West Residents' Association, located in Unit 38 Baseline Studios – this hub features a range of different courses and slots where residents can log on and learn or work. This space has computers available for residents to use, which can be booked by contacting LWNT.





NOISE CANCELLATION HEADPHONES FOR ALL

THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 [lancasterwestneighbourhoodteam](#)

📱 [WeAreW11 app](#)

We recognise that loud and excessive noise coming from neighbouring properties can be a major intrusion when you are attempting to work, study or relax in your home. To help mitigate this issue and to bring you some peace of mind, residents in homes which are directly affected by the refurbishment works will be entitled to our improved noise cancellation headphones offer. Simply contact LWNT office to see if we can help.

STAYING DIGITALLY CONNECTED



THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 lancasterwestneighbourhoodteam

📱 WeAreW11 app

We understand that with the cost of living crisis, and the need to vacate your home ahead of the works starting, there may be added pressure on you to access essential home services such as phone and broadband. For those who may need some help with this, we have a free SIM card offer, meaning you'll have access to calls, text, and data without having to bear any additional cost.





GYM MEMBERSHIP



THEMES:



WHO IS ELIGIBLE?



📍 Kensington Leisure Centre, Walmer Road, W11 4PQ

✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 @lancasterwestneighbourhoodteam

📱 WeAreW11 app

LWNT is working with Kensington Leisure Centre to provide a limited number of monthly gym memberships to residents directly affected by refurbishment works.

If you are interested in getting a gym pass, contact LWNT and speak to the Community Development team.

GARDEN RESPITE SPACES



THEMES:



WHO IS ELIGIBLE?



📍 Various garden spaces on Lancaster West

✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📧 lancasterwestneighbourhoodteam

📱 WeAreW11 app

🕒 Monday to Sunday, 9am - 6pm

As part of the drive to improve green and open spaces and increase biodiversity around the estate, Lancaster West Neighbourhood Team has worked with residents and partners to co-design several new garden spaces to relax, use your green fingers, pick food, water plants or just sit and chat in a greener environment. If you'd like to find out more about your nearest green space, please contact LWNT office.





LANCWEST CONNECTS

THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 [lancasterwestneighbourhoodteam](#)

📱 [WeAreW11 app](#)

LancWest Connects enables individuals and organisations to connect through green volunteering within the local community. For residents, it can promote health and wellbeing, can promote growth, and can provide respite. Our volunteers will be registered with us and will be asked to participate in relevant safeguarding and mandatory checks as required. Volunteers must be aged 18 or older.

Current volunteer roles include:

- Lancaster West garden volunteers - looking after our green spaces through maintenance and planting
- Lancaster West community meal volunteers - preparing weekly community meals and sharing them with residents
- Lancaster West Digital Ambassadors - 1:1 digital or employability support for residents

HISTORIC ROYAL PALACES SITE VISITS

THEMES:



WHO IS ELIGIBLE?



📍 Various London sites

☎ 0800 389 2005

📱 WeAreW11 app

✉ LancasterWestOffice@rbkc.gov.uk

📷 lancasterwestneighbourhoodteam

LWNT is working with Historic Royal Palaces to provide Lancaster West Estate residents with free visits to the Tower of London, Kensington Palace and Hampton Court Palace.

Tickets are subject to availability. If you are interested in participating in a visit to one of these historical sites, contact LWNT office and speak to the Community Development team.



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MUSEUM OF BRANDS TICKETS



THEMES:



WHO IS ELIGIBLE?



📍 111-117 Lancaster Road, W11 1QT

📧 lancasterwestneighbourhoodteam

✉ LancasterWestOffice@rbkc.gov.uk ☎ 0800 389 2005

📱 WeAreW11 app

Lancaster West Neighbourhood Team have partnered with the Museum of Brands to offer a limited number of free entry tickets to visit the Museum. The Museum of Brands was established in 1984 and takes visitors on a nostalgic journey through 200 years of social change, consumer culture and lifestyle.

The collection details how social & cultural history has progressed through the ages through the use of personal effects, toys, music, fashion and literature. The story is told through the visual mediums of commercial art, design and graphics, and highlights how much technology and consumerism have changed our daily lives.

To get your tickets, contact LWNT office and speak to the Community Development Team.



GROUP TRIPS

THEMES:



WHO IS ELIGIBLE?



📍 ZSL cs Park, NW1 4RY

☎ 0800 389 2005

📱 WeAreW11 app

✉ LancasterWestOffice@rbkc.gov.uk

📷 lancasterwestneighbourhoodteam

LWNT is now able to take residents on weekday group trips. You could find yourself visiting the iconic London Zoo in Regent's Park, Kew Gardens or one of London's Iconic Museums. As stated, this will be an organised group activity, which will require residents to book to confirm their place. We will let residents know venues, dates and times through our various media channels. Please keep an eye on our Instagram, website, app and WhatsApp groups or contact the LWNT office and speak to the Community Development team.



MASSAGE SESSIONS



THEMES:



WHO IS ELIGIBLE?



- 📍 North Kensington Resource Centre (between Testerton and Hurstway Walk), Whitchurch Road, W11 1WG
- ✉ LancasterWestOffice@rbkc.gov.uk @ lancasterwestneighbourhoodteam
- 📱 WeAreW11 app ☎ 0800 389 2005
- 🕒 Last Tuesday of each month, 10am - 6pm

LWNT has partnered with Community Massage to offer free seated massage and shiatsu massage sessions at North Kensington Resource Centre. Residents can self-refer for a free 20-minute massage session with a specialist on the final Tuesday of each month. There are also additional sessions available throughout the month. Our sessions are subject to availability. You can contact LWNT or check our website Massage Booking (wearew11.org) for more information and to make an appointment.

Shiatsu and seated massage are non-invasive therapies that help reduce stress. They provide preventative and remedial effects without oils and contribute to overall wellbeing. Longer sessions and free guided meditation sessions are also available through Community Massage.

WELLBEING SESSIONS AT BASELINE AND NKRC



THEMES:



WHO IS ELIGIBLE?



📍 North Kensington Resource Centre (between Testerton and Hurstway Walk), Whitchurch Road, W11 1WG

✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📱 @lancasterwestneighbourhoodteam

📱 WeAreW11 app

Join us in partnership with North Kensington Resource Centre (NKRC) for free weekly wellbeing sessions designed to help you unwind, de-stress, and take a break from the noise and disruption of the refurbishment.

We're keeping things flexible based on what residents want - from yoga and meditation to group-specific sessions tailored for women, older residents, or parents with young children. Sessions may vary week to week, but they're always designed with your wellbeing in mind.

To find out what's happening and when, contact the Lancaster West Neighbourhood Team directly. We'll also share updates on our WhatsApp groups, Instagram and e-newsletter - but don't wait, feel free to ask us what's on.

Your feedback helps shape what we do - so if there's something you'd like to see, let us know.



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THE GARDEN CAFÉ



THEMES:



WHO IS ELIGIBLE?



📍 Baseline Studios, Whitchurch Road, W11 4AT

✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 @lancasterwestneighbourhoodteam

📱 WeAreW11 app

🕒 Monday to Friday, 8.30am - 6pm

The Garden Café and Library spaces at the front of Baseline offer an opportunity for residents to relax on the sofa, read a book from the give-and-take library, access free WiFi, get on with some work in the café space, or meet up with a friend or neighbour. Residents can help themselves to a hot or cold drink, and get away from their home.

The Garden Library hosts a give-and-take library! Residents are welcome to browse the selection, offer anything they've finished reading, and pick up a new book to take home.

COMMUNITY MEALS



THEMES:



WHO IS ELIGIBLE?



📍 North Kensington Resource Centre (between Testerton and Hurstway Walk),
Whitchurch Road, W11 1WG

✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 lancasterwestneighbourhoodteam

📱 WeAreW11 app

🕒 Mondays 10am - 12pm and Thursdays 12 - 2pm

Supported by Lancaster West Residents' Association, on the first Friday of each month residents are welcome to enjoy a delicious breakfast from 10am-12pm. Residents can also drop in on Thursdays for a weekly community lunch 12-2pm. Our meals are subject to availability, and we always let residents know that they are going ahead.

Our breakfasts also include various wellbeing support from local partners, and residents can find out more about how to support their physical and mental health, as well as access complimentary therapy, such as Pranic therapy and meditation.





HEALTH AND WELLBEING SUPPORT




Scan to book

THEMES:  **WHO IS ELIGIBLE?**   

 Unit 9, Baseline Business Studios, Whitchurch Road, W11 4AT

 LancasterWestOffice@rbkc.gov.uk

 0800 389 2005

 WeAreW11 app

We recognise that the refurbishment works can affect your mental wellbeing, so we have partnered with the NHS to offer some resident support. You can:

- Drop in to Community Breakfasts and talk to the team
- Request a one-to-one wellbeing session with trained therapists. Sessions include a safe, welcoming space, offering information and signposting, and advice and techniques to combat specific issues, or just a general check in. Residents can find support and talk about

stress, anxiety, habits, or anything to do with your wellbeing.

- NHS enhanced health check Book an appointment or drop in to discuss any new or existing conditions, have an enhanced health check, and seek advice on improving your overall health with a GP. Sessions are available on the first Thursday of the month, from 12.30-4pm in Unit 9, Baseline Studios. You can book your appointment online.



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GRENFELL NURSERY CRECHE SUPPORT

THEMES:



WHO IS ELIGIBLE?



📍 Ilys Booker Centre, Lower Clarendon Walk, W11 1SL

✉ LancasterWestOffice@rbkc.gov.uk

📷 lancasterwestneighbourhoodteam

☎ 0800 389 2005

📱 WeAreW11 app

As of September 2025, we have partnered with Grenfell Nursery to provide a respite offer for any families with pre-school children. For those who are directly experiencing noisy works around them, we are able to offer ad-hoc creche support for the day.

This would enable families to drop their child safely at the nursery to alleviate some of the pressures of childcare, impacted by the loud works.

This offer is mainly available during term-time and is provided on a case-by-case basis. To find out if you are eligible, please contact us and you will be connected to one of our resident liaison offices.





FUN SEASONAL ACTIVITIES

THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

☎ 0800 389 2005

📷 [lancasterwestneighbourhoodteam](https://www.instagram.com/lancasterwestneighbourhoodteam)

📱 WeAreW11 app

In addition to our other offers, Lancaster West Neighbourhood Team also offer a range of seasonal offers, taking place during school holidays for families and individuals.

To date, we've taken residents on some great trips including Kew Gardens, The Saatchi Gallery, Kensington Palace, Tower of London, London Zoo, Banqueting House and London Eye. For the last couple of years, we've also had beach trips during the summer months, managed in partnership with Lancaster West Residents' Association.

We offer group trips that residents can access, as well as a varied, all age programme for school holiday and half terms across the year. Holiday activities may be drop in, however we recommend you book to ensure your place.



Trips must be booked, and tickets are awarded on a first come first served basis so keep an eye out on Instagram @lancasterwestneighbourhoodteam or subscribe to Lancaster West News, a regular newsletters for residents. See page 28 For details on how to subscribe.

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FREE HOME LIGHTING SUPPORT

THEMES:



WHO IS ELIGIBLE?



✉ LancasterWestOffice@rbkc.gov.uk

📷 lancasterwestneighbourhoodteam

☎ 0800 389 2005

📱 WeAreW11 app

We know that refurbishment works - especially scaffolding - can sometimes reduce the natural light getting into your home. That's why we're offering free high-quality light-enhancing lamps to residents who are experiencing noticeably lower daylight levels due to the works.

These lamps are designed to simulate natural light, helping to brighten your living space and support your overall wellbeing during the refurbishment period.

If your home has become darker due to scaffolding or other building works, get in touch with us to discuss this offer and request a lamp.

Lighting shown for illustration purposes only



WANT TO MEET WITH THE TEAM OR ENGAGE WITH US DIGITALLY?

We continue to very much value your opinion and input into the Refurbishment and Respite offers.

A great way to engage with us at any time is through our website. www.W11.org includes all the latest news, block information and events that are coming up in and around Lancaster West.

Use the “Your Neighbourhood Your Voice” page to book a meeting with a member of the team to discuss any of your concerns, find out about upcoming events or book to use Respite services, from massage or enhanced health checks to our new free launderette service. Just scan the QR code opposite.



WANT TO FIND OTHER SUPPORT SERVICES IN YOUR LOCAL NEIGHBOURHOOD?

To help residents find out more about local projects, services and facilities beyond the estate, Lancaster West Neighbourhood Team has developed an interactive Neighbourhood Services Map of North Kensington.

Scan the QR code opposite to view information on local schools, nurseries, sport facilities, employment services, green spaces, activities for children and young people and more.



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receive
news about
where you
live

Subscribe using the
QR code



Stay connected with the Lancaster West Neighbourhood Team

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 @lancasterwestneighbourhood4982

 www.wearew11.org

**LANCASTER WEST
NEIGHBOURHOOD TEAM**

W11



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA



**LANCASTER WEST
NEIGHBOURHOOD TEAM**

W11

**GET IN TOUCH
WITH US**



Unit 3, Baseline Studios, Whitchurch Road W11 4AT



0800 389 2005



LancasterWestOffice@rbkc.gov.uk



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Lancaster West Neighbourhood Team



WeAreW11 App

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