

## Community Development and Co-Design Update

Programme Board, September 2025

Reporting for Quarter 1

LANCASTER WEST  
NEIGHBOURHOOD TEAM

W11

# Community Impact Headlines: Driving change through the LWE refurbishment programme

## Programme-to-date achievements



116

residents employed through the LancWest Works programme to date, with 14 roles filled through social value commitments



£1.6m

secured in external grants to deliver against our Community Programmes supporting health and wellbeing, and delivering our 20+ Respite offers for residents.



£1.75m

of social value commitments secured to support employment, skills, and community projects, and £53k delivered in 2025-26, of £490k to date.



3253

hours volunteered to local greening and environmental projects on the estate, through the LancWest Connects programme.



7 awards won

x2 in Q1 for our Young Landscape Ambassadors programme from UnLoc Net Zero Awards, and Khadra Ibrahim as Inclusion Champion through LancWest Works, for Women in Housing Awards.



£7m

of internal investment secured through income through jobs, internal investment, money saved for residents through support grants, and funding secured for respite and community programmes, £1m over target!



Programme-to-date Internal Investment Target

£7m

FY 25 – 26 Target

£1m

2025 – 2026  
FY progress

34.7%

# Maximising financial and career opportunities

Creates opportunities for employment and skills pathways, contributing to the local economy and empowering residents by upskilling

## KPI:

Amount of inward investment delivered, and savings made to residents

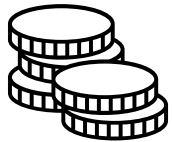
Q1 Target – £250k

Q1 Actual – £347.8k

Q1 Target reached- 100%

**£347,800**

of internal investment secured

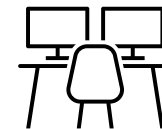


**£53,807**

of social value delivered

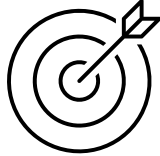


**153 residents** accessed support through the Employment and Training Hub



**4 grants secured**

including **£40k** from UKSPF to support residents with employment and training opportunities

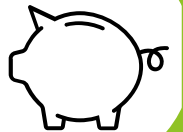


**1 resident** supported into full-time work through LancWest Works



**£33.7k savings**

for residents made through cost-of-living support, including SIM cards and period products



# Being healthier and well

Promotes physical and mental wellness, enhancing the quality of life for our residents: **Q1 update**

Our new refurbishment Respite 2025-26 offers are now live!



**27** residents received a Shiatsu Mat Massage and or a hand massage

**20** residents benefit from enhanced health checks.

**652** free community meals distributed (breakfast and lunch)

**6** tickets to the Royal Historic Palaces were given to residents

**1** gym membership was activated

**21** residents went on a trip to London Zoo

**452** hours volunteered through LancWest Connects programme

**10** new volunteers engaged

**1** volunteers trained

**LancWest  
Connects**

Residents who received a massage reported a **39% improvement in self-rated health**, increasing from 56 to 95 after the massage

**100%** reported feeling very relaxed and satisfied

# Living more sustainably on a garden estate, in a greener neighbourhood

Champions sustainable living by delivering greener projects and reducing carbon emissions, working towards a cleaner and healthier estate

## Key achievements: Q1

- £667k** Initial delivery phase for National Lottery Climate Action Fund – contracts in place with partners
- 8** residents engaged with Green Skills Academy across 2 training opportunities
- 57** residents engaged in Energy Advice Service, four times the Q1 target of 13
- 25** energy-saving measures distributed to residents, double Q1 target of 13
- 3.5kg** Co2e saved through circular economy initiatives
- 6** circular economy workshops delivered promoting green skills in upcycling or repairs, including re-launch of Fix It Fest, hosting 3 monthly repair cafes engaging XX residents
- 90** items repaired, redistributed or recycled
- 2** Garden MOTs completed



- Pipeline: Quarter 2
1. Resident Transition with Treadgold residents
  2. Final stages of Future Neighbourhood fund project delivery, improving homes and sustainable living
  3. Food waste roll out
  4. Green Skills and Circular Economy Workshop development
  5. Electrical waste training in primary schools with Team Repair



# Living in a connected community as drivers of change, experiencing improved levels of equality

Strengthens community connections by enabling residents to be drivers of change, increasing equality and long-lasting social value.

Key communication outputs and engagement: Q1

- 12 E-newsletters sent, with 4.3% increase in open rate vs previous quarter
- 36 Weekly block refurbishment WhatsApps sent
- 25 Letters sent, twice the output of the previous quarter
- 151 Social media posts (inc stories)
- 1,448 Followers on Instagram (+43 in Q1)



94 residents attended engagements in Q1:

- Block refurb update meetings
- RA meetings
- Housing and Money cafes
- Nottingwood House, Allom & Barlow House x LWNT launch
- LWRA-led resident meetings
- 1 Resident Involvement Co-design panel session

Q2 Planned engagements:

- Block Reps meeting
- Walkways meeting
- Verity Close engagement
- Resident Association meetings x4 (LWRA, Bramley House TRA, Nottingwood House RA, Allom & Barlow House Compact) plus AGMs.



## Estate wide refurbishment co-design engagement

| Lot 1 | Lot 2 | Lot 3 | Lot 4 | Lot 5 | Lot 6 | Overall |
|-------|-------|-------|-------|-------|-------|---------|
| 69%   | 73%   | 89%   | 94%   | 81%   | 74%   | 72%     |

# Social Value highlight

**10 local residents employed by LWNT contractors last year!**

**LancWest  
Works**



*'It's been going really well so far at Vital, the end of each week it feels like I've learnt a new skill which I'm just soaking up right now. I hope you know how much that means to me.'*

*It's good to know you guys are always there for us on the estate.'*

Our SV roles are full-time contracts, with residents securing substantive, local work at LLW or higher.

Some of the roles include:

- Site Administration
- Labourer and Site Assistant
- IT and Network Apprentice
- Resident Liaison Officer

## **El, Site Administrator at Vital Energi**

LWE resident, El, secured a full-time Site Administration role with contractor Vital Energi, working on the Notting Dale Heat Network.

Vital reflect that El has been a 'valuable addition' to the team and has hit the ground running, passionate about a project that will impact his own community.