

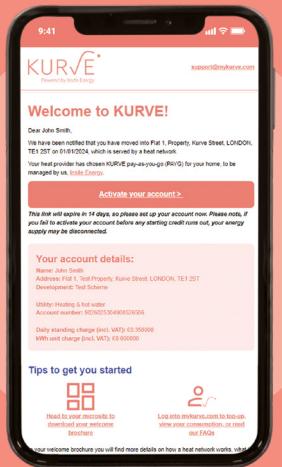
WELCOME TO KURVE

Your heat network supplier has selected KURVE as the metering & billing system for your energy supply. Keep an eye out for our welcome email, which will be sent to the email address provided to us by your heat supplier. This will guide you through how to set-up your KURVE account. Make sure to check your junk/spam folder, just in case.

SAV,
insite
energy

KURVE is a smart metering & billing web-app created by SAV Systems and Insite Energy, leaders in heat network technology and services.

Combining cutting-edge metering with a deep understanding of heat network billing, KURVE was developed to make managing your energy effortless. Now you can monitor your consumption and handle your account anytime, anywhere.



Keep an eye on your inbox - your KURVE welcome email is on its way!

KURVE

CUSTOMER SUPPORT

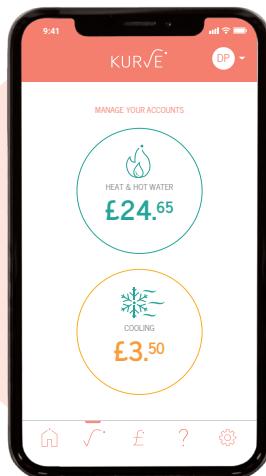
Email: support@mykurve.com

KURVE

EMPOWERED WITH KURVE

KURVE is designed with your needs in mind, giving you full control over your energy. Our intuitive web-app lets you instantly check your current balance, using a simple traffic light system to indicate your current supply status at a glance.

You can also track your daily energy usage in both kilowatt hour (kWh) and GBP (£) with ease.



TRACK YOUR USAGE, YOUR WAY

Stay on top of your energy consumption with flexible viewing options - daily, weekly, monthly, or yearly. Toggle between kilowatt hours (kWh) and GBP (£) for a clear understanding of your usage.

By making your consumption habits visible, KURVE empowers you to reduce energy waste and save money, with users typically using 24% less energy annually compared to those on credit billing.

Plus, you can easily check your unit rate (p/kWh) and daily standing charge (p/day) from the same screen.

PayPoint

EASY PAYMENTS

Paying for your energy is quick and hassle-free with KURVE's built-in, secure platform managed by PayPoint. Make a top-up in just four clicks, or set up automatic top-ups so you never have to worry about running out of credit.

Prefer other options? You can also make secure payments over the phone 24/7/365, or visit any PayPoint outlet using your personal barcode conveniently stored in the web-app.

You'll also receive helpful balance notification emails when you're running low on credit, so you can stay on top of your account without logging in. Your payment history is also easily accessible whenever you need it.

